XIMATIC Data Engineering

Internal Use Only: revision #1.20
Reception Date: ___ / ___ / ___.
Reception Time: ____:____. AM PM
JOB #: _____ Received by: ____

DATA RECOVERY SERVICE REQUEST

Will the Data recovered be used for any form of court proceeding? ☐ Yes ☐ No

How did you hear about us? _____

Full Name: _____ Company Name:_____

Address: _____

City: _____ State: _____ Zip Code: _____

Phone: _____ Alternate phone: _____

email: _____

Media Type: _____ **Media Brand:** _____ **Media Capacity:** _____

Operating System: ☐ Windows _____, ☐ Mac _____, ☐ Linux _____, ☐ Other _____

How did it happen? _____

_____

What have you done to recover your data? _____

_____

What kind of data is to be recovered? (check all that apply) ☐ pictures, ☐ video, ☐ music, ☐ email, ☐ documents, ☐ presentations, ☐ database, ☐ accounting, ☐ graphic designs

Critical File or pathnames: _____

_____

_____

Terms and Conditions

Customer engages Ximatic LLC to inspect, identify and remedy problems and/or retrieve information with respect to customer's digital media. Customer will not hold Ximatic LLC liable for damage, including but not limited to loss of data, loss of business, pecuniary loss, or other indirect damages arising from this service request whether incidental or consequential. Customer understands that Ximatic LLC will disclose to the appropriate authorities any information or data which is in violation of state or federal child pornography laws/statues or implies a plan to harm third parties. Further, customer waives any confidentiality and holds Ximatic LLC harmless for disclosure of aforementioned information to authorities. Media and data left with Ximatic LLC more than 60 days will be considered abandoned and will become the property of Ximatic LLC.

Print Customer Name: _____

Customer Signature: (complete form, print, then sign here) Date: _____

By signing, customer agrees to the terms and conditions set forth above.