

### **SHIPPING INFORMATION: PLEASE READ CAREFULLY**

All WoodMaxx machines are shipped motor freight. We use a variety of carriers, including Old Dominion, R&L Carriers, and Land Air Express. Usually we cannot tell you which carrier will be delivering your machine until it is actually shipped. Unless specifically requested, a full size tractor with a 53' van ("18 wheeler") will be delivering your new WoodMaxx machine.

All residential deliveries will include a call-ahead appointment at least one day in advance from delivery. If you are having the machine delivered to a business, call ahead will be included unless you specify that it is not required when ordering. When the trucking company arrives at your residence to deliver the machine, it is your responsibility to provide equipment to unload the machine (exceptions: backhoes, MX-9900, MX-8800). **LIFT GATE IS NOT INCLUDED FOR FREE WITH THE PURCHASE ANY MACHINERY EXCEPT PTO MX-SERIES CHIPPERS AND BACKHOES.** Lift gate service is available for an additional \$35 for the other machines at the time the machine is purchased; you can select this option in the "shipping options" drop down menu when placing your order. If you have purchased lift gate, the trucking company will use the hydraulic lift gate to lower the machine down to the ground for you. **NOTE: SB-84, SS-84, FM-88 AND FM-96 MACHINES DO NOT FIT ON LIFT GATES, THEREFORE THIS SERVICE IS NOT AVAILABLE WITH THOSE MACHINES.** If delivery is required on one specific day, and freight can only be received on that day, the customer will need to contact WoodMaxx for a Guaranteed Freight quote. WoodMaxx does not otherwise guarantee a carrier's ability to make deliveries on one specific day.

It is the buyer's responsibility to unload materials at the delivery site. Forklift or other equipment required to unload is the responsibility of the purchaser. If the delivery driver assists purchaser, purchaser agrees that such employee is acting solely at the instruction of the purchaser and agrees to hold WoodMaxx Power Equipment harmless and indemnify WoodMaxx for any and all damages and liabilities incurred as a result of such use and control of WoodMaxx's contracted carrier.

Please note that **DRIVERS WILL NOT BACK THE TRAILER DOWN YOUR DRIVEWAY.** If you are concerned about the ability of a full size tractor trailer to get to your residence (gravel roads, narrow roads, etc.) please contact WoodMaxx regarding this matter. Straight trucks are usually available for an extra fee as well. Trucks will never go down gravel roads to deliver, unless special arrangements are made. All deliveries will be made during the standard workweek (Monday-Friday), weekend deliveries are generally not available. Free shipping offer is only valid when the product is shipped to the continental United States or Canada. Please note that extremely remote locations, or island locations may be subject to an extra fee. **NOTE:** Military base deliveries will be subject to an additional \$100 limited access fee, WoodMaxx will contact the customer for this fee if the order is placed online. If the order is placed over the phone, WoodMaxx will add this cost to the order as it is entered.

If the trucking company attempts to deliver freight to the consignee, and the customer has not made WoodMaxx aware of extraneous circumstances, such as gravel roads, the WoodMaxx **WILL NOT BE RESPONSIBLE FOR ANY ADDITIONAL CHARGES REQUIRED TO DELIVER THE FREIGHT.**

You can also pick up the machine at a freight terminal near your residence. Please make sure that you have a pickup or other vehicle that is rated to transport the machine, and that it will fit on/in the equipment you plan on using to transport your new WoodMaxx machine. WoodMaxx will be happy to provide you with locations of freight terminals in your area.

Pickup is available for customers living near the Akron, NY area, but these sales will be subject to Erie County sales tax (approx. 8.75%)

Finally, when you get your machine, **PLEASE CHECK FOR DAMAGE BEFORE ACCEPTING THE FREIGHT.** If there is severe damage, please do not sign for the freight and contact WoodMaxx immediately. If there is damage but it is not severe, please note it on the receipt before signing for the machine. We generally do not have problems with damage, but accidents do happen. We will send out any needed replacement parts immediately on notification of damage. Please also note that the trucking companies **WILL NOT DELIVER WITHOUT SOMEONE PRESENT TO SIGN FOR THE MACHINE.** In the event of **MINOR DAMAGE:** We do our best to ship this piece of equipment to you in as pristine condition as possible. However, due to the nature of shipping and the nature of the machine, we cannot guarantee that the machine will arrive with no surface imperfections. If the powder coat is scratched or damaged, please note this on the bill of lading at the time that the machine is received. You have the right to refuse the machine at the time of delivery; however, we recommend accepting the machine and requesting touch up paint from WoodMaxx in the event of minor finish imperfection.

