



# Piranha Aquatics Private Swim Lesson Policy for lessons held at the SCC

*Effective August 1, 2016.*

## **Coach Caroline's Payment Policies:**

\$35 Single Lesson

\$112 Package of 4, 30-minute lessons (to be used over one month's time)

1. Payment in Cash or Paypal only.
  - a. You will be invoiced for your lessons via paypal.
  - b. There is a fee on paypal (3.5%) as convenience. If you wish to pay cash, just pay the subtotal amount.
  - c. No checks accepted.
2. Payment required before start of first lesson

## **Coach Kristen's Payment Policies:**

*Private Lessons: Monthly Package \$112 (4 lessons)*

1. Pool Use Fee:
  - a. **First Time Clients:** A \$32 fee deposit will be required by debit or credit card through our Team Unify (TU) management site. This is paid when you sign up for swim lessons through TU.
  - b. **Returning Clients:** You will be billed for lessons used during that month at \$8 per lesson onto your Team Unify account. Your credit or debit card will be automatically processed on the first of the month after your lessons.
2. **Instructor fee:** \$80 up front prior to the first lesson each month, (\$20.00 per lesson)
3. Lessons must be used within the calendar month. (Special exceptions may apply, please inquire!)

*Private Lesson: Single Lesson \$35*

1. Pool Use Fee:
  - a. **First Time Clients:** An \$8 deposit is required prior to the start of the first lesson. This is paid when you sign up for swim lessons through TU
  - b. **Returning Clients:** We will continue to bill your credit card for each lesson at \$8/each. Your credit or debit card will be automatically processed on the first of the month after your lessons.
2. Instructor payment: **CASH ONLY. Please bring exact change. \$22 per lesson.**

## **Cancelation Policy (both instructors)**

Due to lane rental requirements by the SCC, the following policy will be in effect for cancellations:

1. Lessons cancelled **prior to 24 hours of the lesson** will be *rescheduled* with no penalty to the client.
2. Lessons cancelled **the day of the lesson** or are a **no call no show:** lane rental deposit and instructor time will be assessed
3. Lessons cancelled due to instructor illness or inclement weather will be rescheduled with no penalty to the client.
4. Instructor reserves the right to terminate future lessons with a client if more than 3 'no-call, no-shows' or 3 "day of" cancellations occur, or for non-payment.

**Need help? contact Head Coach Caroline McDermott at  
330-548-SWIM or by e-mail [caroline@piranhaaquatics.com](mailto:caroline@piranhaaquatics.com)**



# SwimLessonInstructor.com Booking Instructions

1. To book a lesson:

Coach Caroline: [www.swimlessoninstructor.com/coachcaroline](http://www.swimlessoninstructor.com/coachcaroline)

Coach Kristen: [www.swimlessoninstructor.com/coachKristen](http://www.swimlessoninstructor.com/coachKristen)

2. Create a **user name**. The system will e-mail you a link to set a password.

3. **Login**.

4. **Go into Settings:**

1. Enter your **client information**

2. Enter information regarding your **children**.

3. If you use **Google Calendar**, enter your information. When you book a lesson it will automatically go on your calendar!

5. After that, you can see when your instructor is available and book by lesson. Please book by child if you can. Please note: The price on the website is before any discounts are assessed.

Swim Lesson Instructor.com

## Client



### Schedule

Manage your schedule here.

choose the pool you want to have your lesson

Show only events on location

Day view | Week view

Previous month 08-01-2015 to 08-31-2015 Next month

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
07-26-2015	07-27-2015	07-28-2015	07-29-2015	07-30-2015	07-31-2015	08-01-2015
08-02-2015	08-03-2015	08-04-2015	08-05-2015	08-06-2015	08-07-2015	08-08-2015
08-09-2015	08-10-2015	08-11-2015	08-12-2015	08-13-2015	08-14-2015	08-15-2015
08-16-2015	08-17-2015	08-18-2015	08-19-2015	08-20-2015	08-21-2015	08-22-2015
08-23-2015	08-24-2015	08-25-2015	08-26-2015	08-27-2015	08-28-2015	08-29-2015
08-30-2015	08-31-2015	09-01-2015	09-02-2015	09-03-2015	09-04-2015	09-05-2015

previous/upcoming months lessons. Move to that month to view openings

The white background means no lessons are available this day. Either the instructor is not teaching or there are no lessons left to schedule.

days with this color scheme mean there are available lessons that day. Click on the date to see what is available.

Previous month 08-01-2015 to 08-31-2015 Next month

Back |

Book multiple events

you can click this button to view and book multiple lessons at one time. A future feature will be in this function where you can filter by day of the week, time, etc.

**Need help? contact Head Coach Caroline McDermott at 330-548-SWIM or by e-mail [caroline@piranhaaquatics.com](mailto:caroline@piranhaaquatics.com)**



# Pool Use Payment Instructions for Coach Kristen

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1. If you are already in the Team Unify system, you don't need to register for this service.
2. If you are not already in the Team Unify system you must register. 😊
  1. The system will charge you when you register for your first payment (\$32 or \$8).
3. You will be billed each month for your pool time and the money will automatically be deducted from your credit card or debit card on the first of each month. You will receive an e-mail before this happens so you know the amount.

You are still to pay instructors cash for the lessons they teach.

Register to pay your pool use fees here:

<https://www.teamunify.com/EventShow.jsp?returnPage=%2FEventsCurrent.jsp%3Fteam%3Dlepa&id=682805&team=lepa>

**Need help? contact Head Coach Caroline McDermott at  
330-548-SWIM or by e-mail [caroline@piranhaaquatics.com](mailto:caroline@piranhaaquatics.com)**