

## Anthony Fletcher - Curriculum Vitae

### **Personal Details**

Email: [mail@uniqueidentity.co.uk](mailto:mail@uniqueidentity.co.uk)

Full, clean UK driving licence.

### **Personal Statement**

I have been working in a traditional maritime organisation for the past eight years, first as an ICT manager, developing a new department, and later as a Business Systems Manager and member of the Executive, supporting the development of the business to meet government requirements. This rare opportunity has not only allowed me to continue to develop technically but has also provided extensive management experience. I have been able to apply my analytical skills to areas outside of my expertise and have enjoyed working within a diverse team. I am now looking to find a new challenge that provides an opportunity to utilise existing skills and develop new ones.

### **Current Role**

#### **Business Systems Manager (2016-present)**

#### **ICT Systems Manager (2009–2016) - Harwich Haven Authority (HHA)**

- Managing a team supporting productivity, communication and maritime systems over nine sites within a 24/7 safety critical environment.
- Managing a three-year review of legacy systems, managing risks, ensuring appropriate plans for continuity of existing service and supporting the analysis, procurement and development of replacement systems.
- Instigation and management of large ICT projects including tendering, negotiation and management of external engineers.
- Developing stakeholder strategy to ensure appropriate engagement and develop awareness.
- Developing Business Planning strategy, supporting the Executive to meet Board expectations.
- Planning, justifying, forecasting and judiciously utilising an annual budget of between £500k and £1.6m.

### **Achievements**

- Vessel Traffic Services (VTS) replacement program - Negotiation and project management of a £1.2m VTS replacement program over two years involving the replacement of specialist hardware and software that required customisation (developing specifications), user familiarisation and extensive bug fixing.
- Greenfield replacement program - Design and implementation of a complete switch, server and workstation replacement program utilising virtualization technologies and with a successful weekend changeover.
- System monitoring software – Design and development of a system monitoring solution for equipment/software testing with API for extension development.
- Training and mentoring local school students through a work placement programme.

**Skills**

- Network architecture, Microsoft, VMWare and Dell server technologies
- Software architecture, C#.NET, SQL, Oracle, Web technologies (including AngularJS).

**Previous Experience****Proprietor (2002-2009) – *Unique Identity***

My business provided software development and networking services to small-medium sized businesses. My responsibilities included:

- Analysing customer requirements and designing solutions to ensure the efficient and appropriate application of technology.
- Developing bespoke software solutions.
- Developing database solutions utilising an in-house framework for rapid software development.
- Implementing, maintaining and supporting IT infrastructure.
- Maintaining excellent customer relations.

**Systems Engineer (2001-2002) – *Felixstowe Marine Electronics (FME)***

My role was to design and implement a local community website and maintain existing IT infrastructures both in-house and for customers. My responsibilities included:

- Designing, implementing and maintaining a number of commercial websites.
- Developing and maintaining a bespoke customer information system.