



Finance Product Specialist **£20k-£23k plus company bonus**

Expert Agent, established in 2003, is a leading supplier of cloud based software to over 2500 estate agencies and letting agencies across the UK.

We are a team of 40 software developers, support technicians, trainers, account managers, administrators and sales executives with an average age of 30.

We're based in pleasant, modern offices in Frome and we have a relaxed, sociable, dot-com style culture. We have a very low staff churn rate and most of our senior staff have worked their way up through the ranks. These days, we're part of Metropolis Capital, a privately owned £30m investment fund that models itself on the work of Warren Buffett, the US billionaire, who buys well run, profitable businesses, incentivises the management team to grow them, and never sells.

We are seeking a highly confident and experienced lettings individual to join our team.

Ideally, we're looking for someone that is currently working in a Lettings Finance role using Expert Agent or a competing product but a book keeper with diverse experience – particularly of client accounting would be considered.

We have a small Lettings Finance team comprising an accountant, a consultant and book keeper product specialists. The Book keeper support role involves supporting the book keepers in our letting agent customers to get the best out of our product's Lettings Financial features, to support them when they need help and to solve specific mis-posting errors. Applicants will need a relevant accountancy qualification in order to gain credibility with the book keepers that they deal with. The role is varied and involves providing direct support by email and over the telephone, assessing amending and creating training documentation and even conducting small one-to-one training sessions – normally over the phone. We'll provide lots of help and training to get the successful applicant up to speed.

There are opportunities to visit customers so a driving licence plus the ability and confidence needed to drive to customers anywhere in the UK would be considered a big advantage but is not absolutely essential.