



Digital Marketing Basics Agenda

- What is digital marketing?
- Mobile-friendly website
- Types of Digital Marketing
 - Online Business
 Directories/Citations
 - Search Engine
 Optimization (SEO)

- Social Media
- Content Marketing
- Reputation Marketing
- Search Engine
 Marketing
 (SEM)/Paid Ads
- Video Marketing
- Email Marketing

What Is Digital Marketing and Why Should

You Care?
Digital Marketing is the use of digital channels to promote or market products and services to consumers and businesses.

- Digital Marketing Institute

Digital Marketing can be through a variety of Internet channels like Websites, Social Media, Content Marketing, E-mails, Videos, Ads, etc.

Many companies use a **combination of traditional and digital marketing channels**; however, digital marketing is becoming more popular with marketers as it allows them to track their Return on Investment (ROI) more accurately compared to other traditional marketing channels.

Use Digital Marketing to Help Build a Following, Get Leads, Acquire More Customers and Increase Revenue!

Websites



WITH A MOBILE-FRIENDLY WEBSITE!

Small business owners who want to build a website have lots of options that make it easier than ever:

- WordPress
- Hire a web designer
- Wix.com
- SquareSpace.com
- Weebly.com

- If you do it yourself: It's cheap. It's easy to do. And it can take less than 20 minutes to set up. Yet more than half of all small businesses still don't have a website.
- Entrepreneurs that have jumped to the digital side say their websites have boosted sales, cut down on time-consuming phone calls and brought more people into their stores.

EVERY Business Must Have a Website. Period. Nonnegotiable. Customers Expect One.

If Your Business Already Has a Website, Make Sure It's Mobile Friendly....

Most small- and medium-sized businesses do not have a mobileoptimized website. Only 6% of SMBs have a mobile site. Source: Hibu

- Half of the entire population of the US is checking their smartphones up to 150 times a day. (ExactTarget 2014 Mobile Behavior Support)
- Consumers choose search as their No. 1 in-store resource for helping them make purchase decisions. (ThriveAnalytics, April 2014)
- 78% of local-mobile searches result in offline purchases in a business. (comScore, Neustar Localeze, 15 miles, Local Search Study, April 2014)



Google WANTS You to Have a Mobile-Friendly Check to see if your white-mobile-friendly: search.google.com/search-console/mobile-

Mobile-Friendly Test

Is your web page mobile-friendly?



RUN TEST

http://maryzeran.com/

ANALYZE

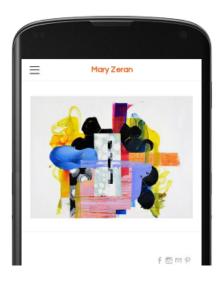
Awesome! This page is mobile-friendly.

How Googlebot sees this page

This page uses 3 resources which are blocked by robots.txt.

Does this screenshot look incorrect? Learn how to let Googlebot view the page correctly.

▶ Show resources



Learn more about mobile-friendly pages

If you're interested in learning more about mobile sites, check out our Webmaster's Mobile Guide or the Principles of Site Design on Web Fundamentals.

Do you use Google Search Console?

See how many of your pages are mode-friendly by signing into your Search Console account.

Give feedback

Encountered an issue with the test? Comments or questions about the results? Post to our discussion group.

http://captivatingcrafts.com/

ANALYZE

Not mobile-friendly

Page appears not mobile-friendly

- X Text too small to read
- X Links too close together
- X Mobile viewport not set

For details on which parts of the page are affected by these usability issues, see Pagespeed Insights.

How Googlebot sees this page



Make this page mobile-friendly

Pick the option that describes how you created this site:



I used a CMS

I used software such as WordPress or Joomla.



Someone built this site for me

I hired someone to build this site and want advice for working with a developer.



I built this site myself

I built this site myself and understand how to code.



Do you use Google Search Console?

See how many of your pages are mobile-friendly by signing into your Search Console account.

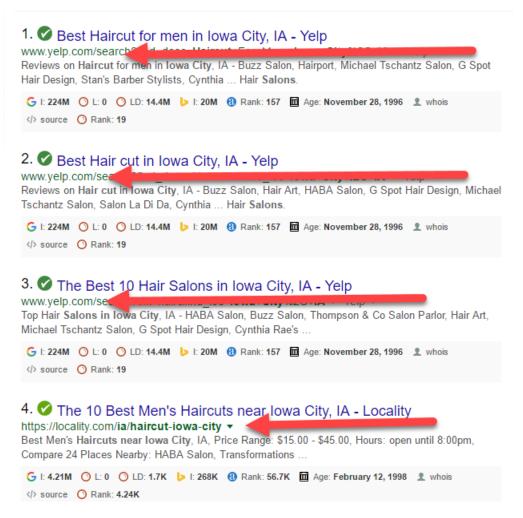
Give feedback

Encountered an issue with the test? Comments or

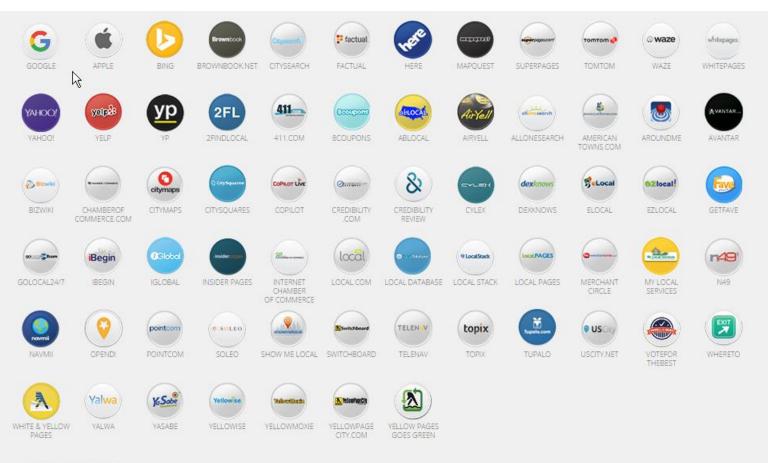
Online Business Directories/ Citations



Online Directory Results Show Up In Search Engine Results



Some of the Top Online Business **Directories**



SOCIAL PUBLISHERS





FOURSOUARE

MENU PUBLISHERS





Business Name, Address & Phone Number

The company's name, address & phone number (NAP) should be exactly the same on as many directories as possible

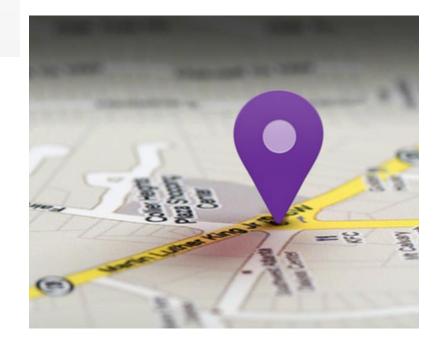
Examples:

Blairsferry Rd. vs. Blairsferry Road 1st Street vs. First St.

Google and Bing Give You a Listing for FREE!

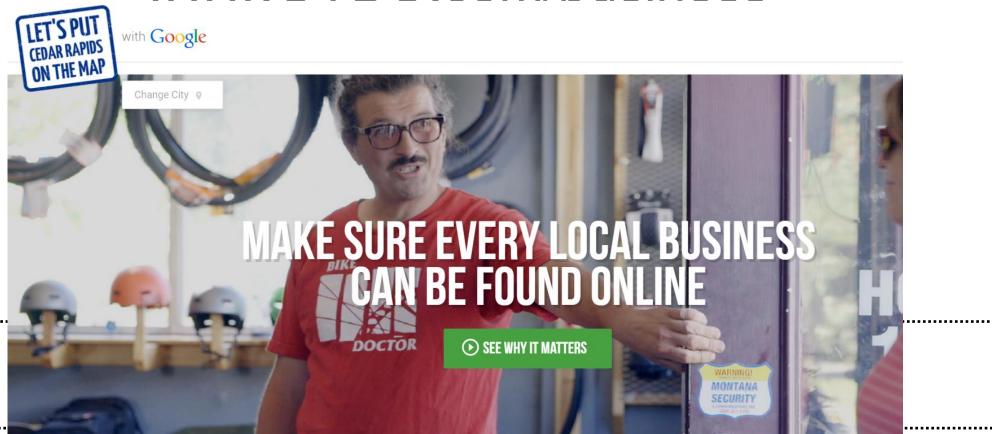
Google My Business

bing places for business

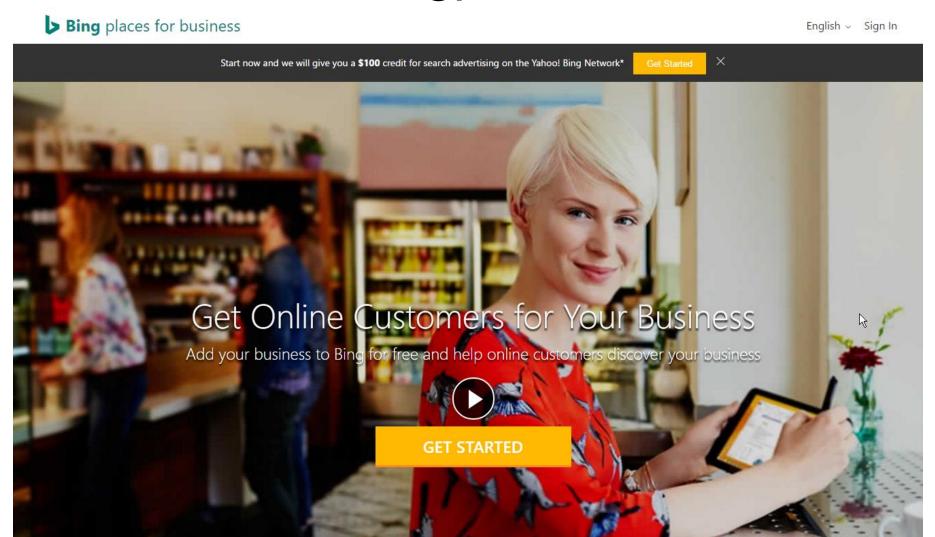


Does Your Business Have a Google My Business Page?

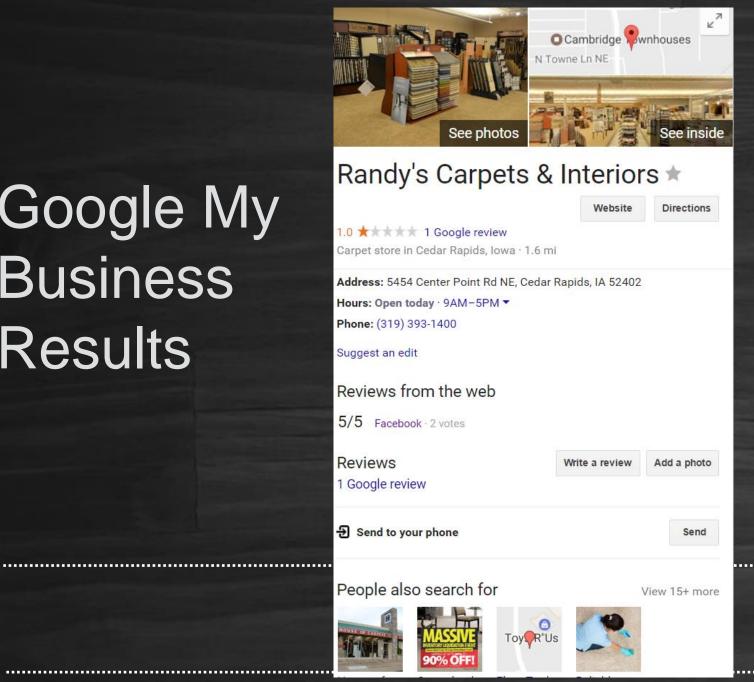
www.GYBO.com/business

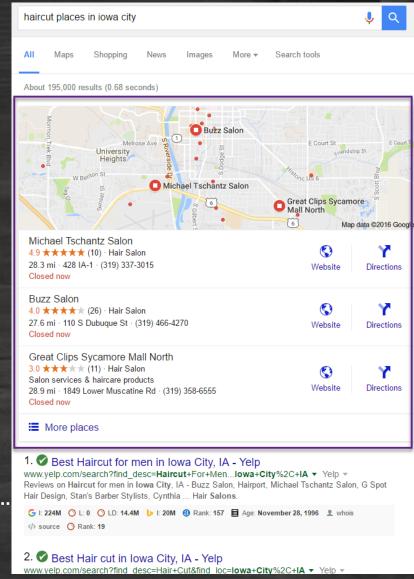


What About Bing Places for Business? www.bingplaces.com



Google My Business Results





Search Engine Optimization (SEO)

SEO Helps Sites Rank Higher

- Content Counts 1,500 words on home page; 1,000+ words on other pages
- Use keywords people are searching for
- Code placed on the site that only search engines see
- Images must have "Alt" tags
- Title & Description Meta Data
- Special markup code (schema) that helps search engines understand what's on the page
- Quality and frequent content (i.e. Blogs, new pages, update pages, etc.)

Title and Description Tags

Title: Approx. 70 characters

Descriptions: Approx. 100 characters

Groovy Katz Salon and Spa | Iowa City, IA

www.groovykatz.com/ >

20% off pedicures. Expert **hair stylists**. Professional nail technicians. Massage, make-up application, manicure, pedicure, and haircut. Call 319-688-5077.

BUZZ SALON

www.buzz-salon.com/ ▼

Buzz Salon, **Hair Salon**, Hair Care, Beauty, Personal Care, Oribe, Bumble, Bumble and bumble, Shu, Shu Eumura, Kerastase, Free Shipping, barber shop, ...

Zen Salon & Spa

www.zensalonspaic.com/ -

Discover why Zen is the perfect answer to a hectic lifestyle. Our services include **haircuts** and styling, color, makeup applications, massages, facials, manicures, ...

Our 2 Best Iowa City Hair Salons | Angie's List

https://www.angieslist.com > Local Reviews > IA > Iowa City ▼

Find **Hair Salons in Iowa City**, IA. Read Ratings and Reviews on Iowa City, IA Hair Salons on Angie's List so you can pick the right Hair Salon the first time.

Best Hair Salons in Iowa City, Iowa with Reviews - YP.com

www.yellowpages.com → Iowa City, IA ▼

Results 1 - 30 of 220 - Find 220 listings related to **Hair Salons in Iowa City** on YP.com. See reviews, photos, directions, phone numbers and more for the best Hair ...

© DENNIS HUTTON EMILY FOSSE MICAH BLAKLEY SCHEDULE AN ... rumourssalon.com/ ▼

Social Media



GETTIN' SOCIAL

Not Every Social Media Channel Is Right for Every Business Pick the Social Media Channels that are right for your business and make them ROCK!

Optimize Your Profile

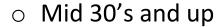




Google+ is a social platform EVERY business should be on. (It's Google after all.)



 Facebook is good for almost ANY business. Should be the first social media channel your business sets up.





• **LinkedIn** is perfect for B2B companies

- Every age
- Lots of people in different job positions
- LinkedIn Groups



• Twitter is second most popular. Good for businesses that have quick news or info to send out.

Every age



• **Pinterest** is good for any visual business (crafts, cars, homes, architecture, baby products, etc.)

Every age --Lots of women

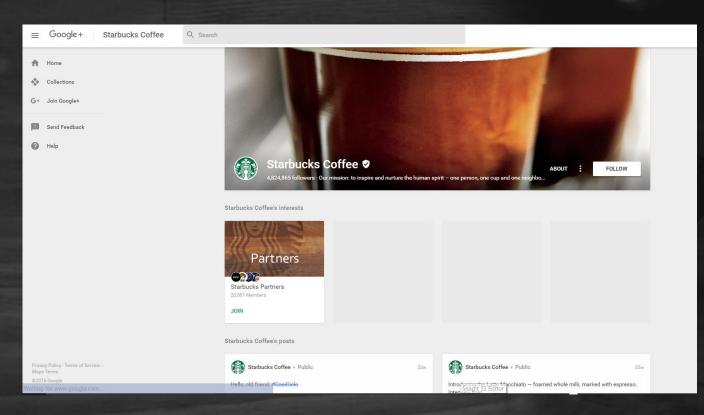


 Instagram is good for anything visual – only downside is you have to make ALL of your Instagram posts on your smartphone or tablet

Younger audience

8+ GOOGLE+

- Created when you claim your Google My Business Page
- Complete your profile
- Great photos and videos
- Engaging content
- Google "Circles"
- Follow others and get followers, too

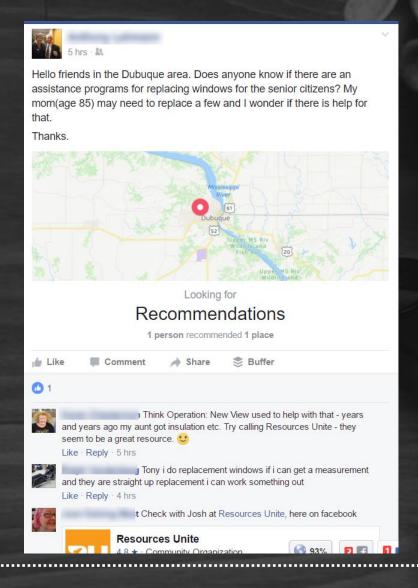


f FACEBOOK

- Complete your profile
- Great photos and videos (Anyone like Pie?)
- Engaging content
- Not all "Likes" are the same
- Follow others and get followers, too



Facebook users turn to their friends and family for product and service recommendations

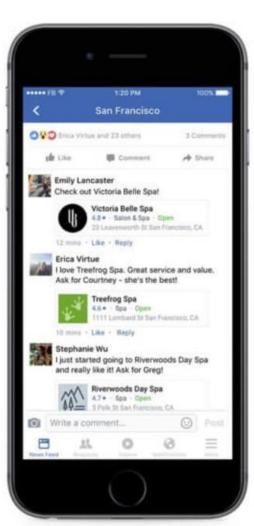


Social Media Has Become Part of a Consumers Buying Journey

Facebook rolls out recommendation feature that lets your friends tell you what to do

KEN YEUNG @THEKENYEUNG OCTOBER 19, 2016 6:00 AM





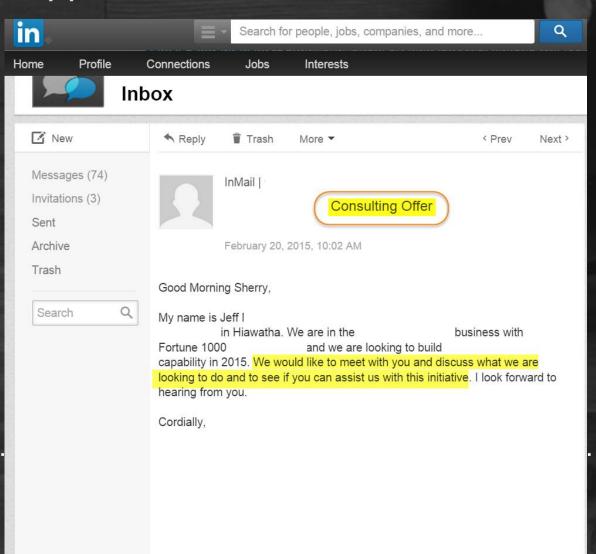




in LINKEDIN Opportunities

LinkedIn = Business and Personal

- It all starts with a SOLID profile
- Make sure your bio is well thought out
- Must connect your business account to your personal account



in LINKEDIN



Q Search











☑ Update background photo

Add new profile section

Edit your public profile

Add profile in another language ③

CHOOSE ANY INTERNET

THEN ADD PHONE + TV





Build an All-Star Profile

Join Groups and Be Active In Those Groups

Write Posts/Articles



Local Search Evangelist at BrightLocal | early bird digital marketing | SCORE Mentor | Succeed At LEED

early bird digital marketing • Full Sail University

Cedar Rapids, Iowa Area • 500+ &

Looking for an experienced digital marker you can trust? With more than 20+ years' digital marketing, project management and technology publishing experience (editorial, content, marketing, PR), I've built a foundation on d...

See more ~

128 Who's viewed your profile

44 Views of your post

Your Posts & Activity 926 followers



Google Chime: Is it a GoToMeeting and

See connections (500+)

GET IT NOW

(, (866) 727-0065



TWITTER

- Be a thought leader
- Follow others & promote other's info/products
- Give credit to others
- Connect with and listen to your customers and prospects



Nurtured by Design

@nurturedbdesign FOLLOWS YOU

Creating physical, emotional, and nurturing connections between parents and their children. The Zaky and Kangaroo Zak. Yamile Jackson ON BEHALF OF ZACHARY!

Sugar Land, Texas · nurturedbydesign.com



Followed by Oprah Quotes.



Nurtured by Design @nurturedbdesign · 4h

We won!!! Marketer of the Year 2014 Award small business! Thanks to everyone. Sponsored by @microsoft - @amahouston @HouTechCenter #Houston

Details

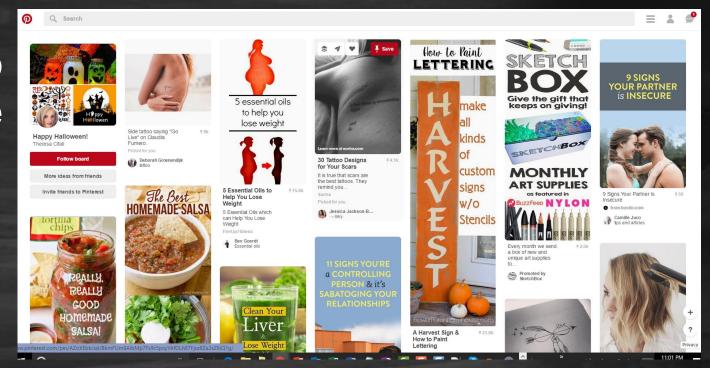


Nurtured by Design @nurturedbdesign · 5h



PINTEREST

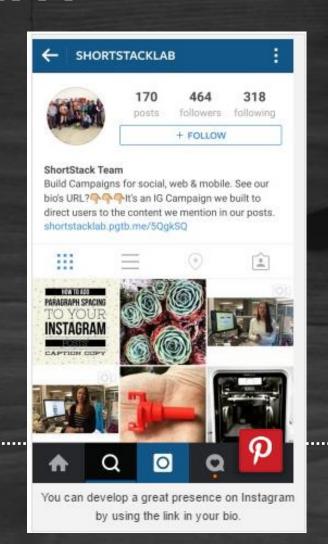
- Use the email associated with your Twitter account to set up your Pinterest profile
- Interesting photos
- Ask fans to pin pictures of themselves with their favorite product of yours and tag you





INSTAGRAM

- Shoot SQUARE Photos
- Great for photos and videos
- Plan your posts in advance
- Need to use editing apps
- Use Instagram's Explore feature to find posts related to trending hashtags



SOCIAL MEDIA TOOLS

There are a lot of social media management software that makes it easier to manage your social media channels.

Hootsuite for Enterprise

Products

Plans

Education

Sign Up

Log In





Products

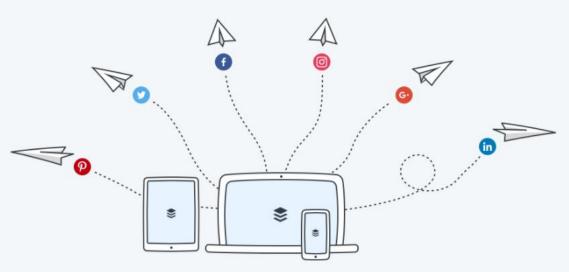
Pricing

About

Webinars

Try Buffer for Business

Log In

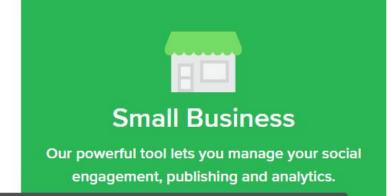


Save time managing your social media

Schedule, publish and analyze all your posts in one place

Sign up for Free











CONTENT COUNTS...

Search Engines Are Looking for Content

- New and regular content on your website
- Ebooks, White Papers, Articles
- Blog posts
- Contribute to LinkedIn Groups
- Write posts on LinkedIn
- Social Media "Signals" Contribute to the conversation
- Get in on discussions on industry websites
- And More!

- Identify your audience/customer and write for that person
- Create Google Alerts to see what your audience is interested in
- Let your audience know about new content on your site (i.e. via email, social media or "push" notifications)
- Repurpose content



YOUR REPUTATION IS YOUR #1 ASSET — PROTECT IT!

7 out of 10 people will leave a review if asked by a business -

BrightLocal

84% of people trust reviews a much as a personal recommendation

Our friend Google Even **Shows Reviews in Search Engine Results.**

You must stand out...

Thrasher Service Corporation

www.thrasherservicecorpdesmoines.com

4.1 ★★★★★ 13 Google reviews Google+ page

Kriens Plumbing and Mechanical Cor... www.desmoinesplumbingcompany.org Google+ page

Golden Rule

www.goldenrulephc.com

4.6 ★★★★★ 14 Google reviews

Wayne Rhiner Plumbing & Repair plus.google.com

4 Google reviews

Richardson Plumbing Co Inc

nlus appale com

4.7 ★★★★ 16 Google reviews Google+ page

97% OF CONSUMERS AGED 18-34 READ ONLINE REVIEWS TO JUDGE A LOCAL BUSINESS

SOURCE - 2015 LOCAL CONSUMER REVIEW SURVEY,

92% OF CONSUMERS NOW READ ONLINE REVIEWS FOR LOCAL **BUSINESSES!** SOURCE - 2015 LOCAL CONSUMER REVIEW SURVEY

REPUTATION MARKETING & REFERRALS



After Being Referred A Business, What Do You Do Next?

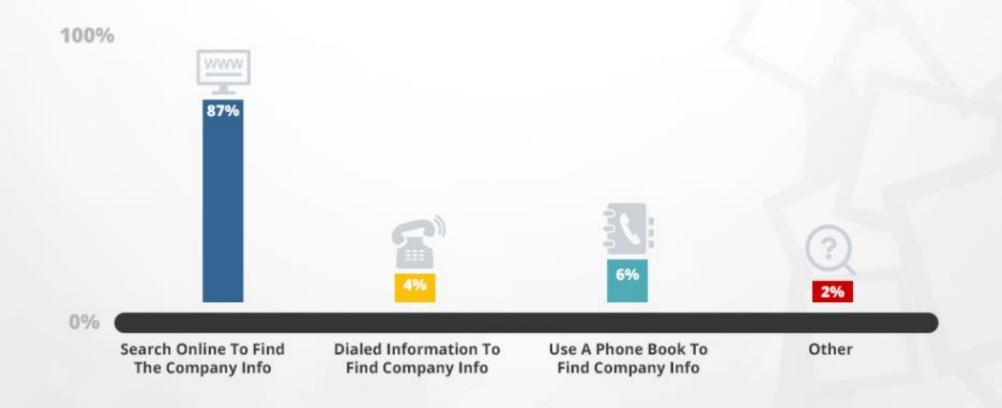


Figure 1, highlights the majority (87%) of respondents searched online to find information on a company after they were referred to it by a friend or family member.

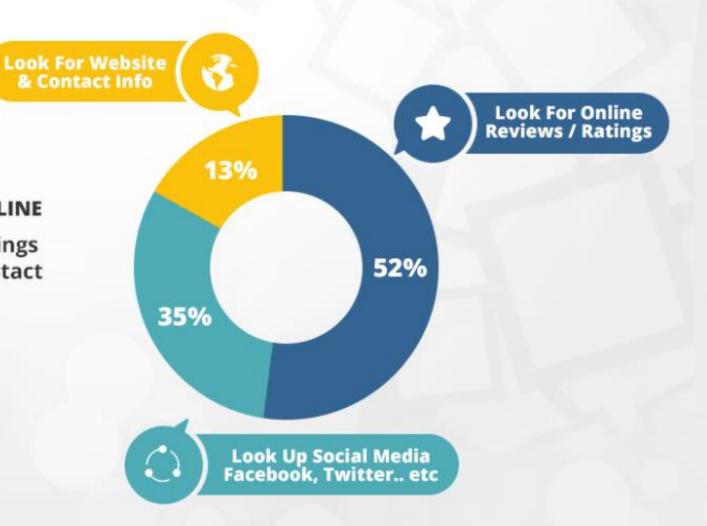
REPUTATION MARKETING & REFERRALS



After Being Referred A Business, What Do You Do Next?

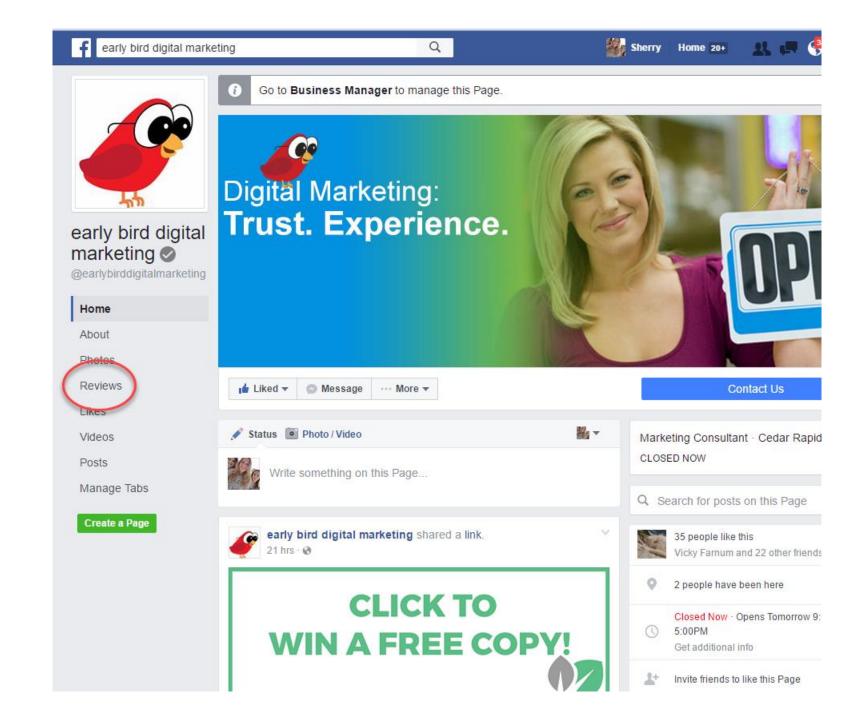


52% of them said they looked for Reviews/Ratings 35% stated that they looked for website & Contact information of the company.



ASK FOR A REVIEW!

"We'd appreciate your feedback. Please visit facebook.com/earlybirddigitalmarketing to leave a review. Thanks!"



Reputation Marketing Software

Reputation Marketing Software or Hire a Digital Marketing Agency to Help Manage Your Reputation

YOUR REPUTATION IS YOUR #1 ASSET



STEP 1

STEP 2

Let Us Know How We Did... Leave Us A Review

Full Name

A First and Last Name

Email

■ My@mail.com

We'd love for you to tell us how we did. Please leave us a review...

Leave Us a Review

Please Rate Your Experience:



Loved It

Please Leave Us A Review:

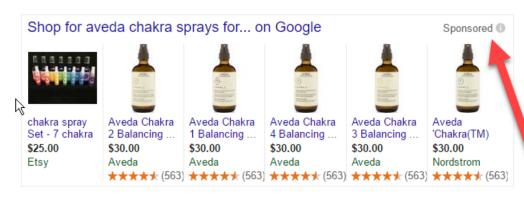
Please describe your experience.

Go To Next Step

- I am authorizing you to post my testimonial anywhere online.
- I verify that I have done business with this company and that my testimonial is accurate and true.
- I verify that I was not paid to leave this review or testimonial.
- I verify that have read and agree to the terms of service.
- By clicking submit I agree to these terms of services



SEM is Paid Rankings



Aveda™ Chakras - Discover The Beauty of a Balanced Life

Ad www.aveda.com/Chakras ▼

4.6 ★★★★ rating for aveda.com

Shop Our Chakra Collection!

Free samples · Free ship · Rewards program

Brands: Invati, Be Curly, Smooth Infusion, Shampure

Salon Color Offer Free Shipping + Samples Store Locator Pure Privilege Rewards

Chakra™ > Collections > Aveda

www.aveda.com/products/5228/Collections/**Chakra**TM/index.tmpl ▼ Aveda ▼ pure-fume. Meet Mr. Chakra Discover the beauty of a balanced life. For more info, click here. TM. Quick Shop: Chakra™ 1 Balancing Body Mist: 4.582 out of 5 ...

Chakra™ 1 Balancing Body Mist · Chakra™ 3 Balancing Body Mist · Peppymint

Aveda Chakra: Health & Beauty | eBay

www.ebay.com/bhp/aveda-chakra ▼ eBay ▼

Find great deals on eBay for Aveda Chakra in Women Fragrances. ... PUREFUME ABSOLUTE CHAKRA GIANT-SIZED VIAL VERY RARE BUY IT NOW! ... bottle of AVEDA's Motivation Pure-fume Spirit Spray, part of their original Chakra line.

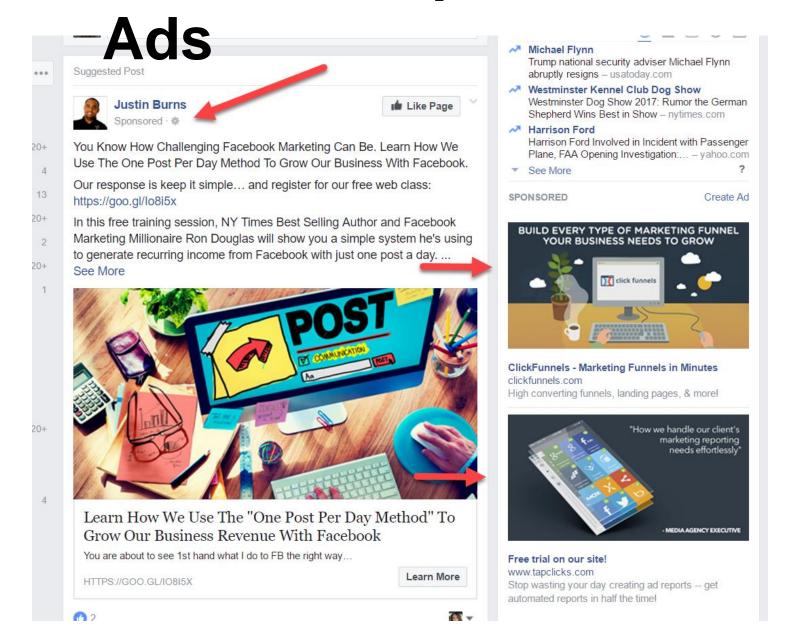


Pay-Per-Click or PPC

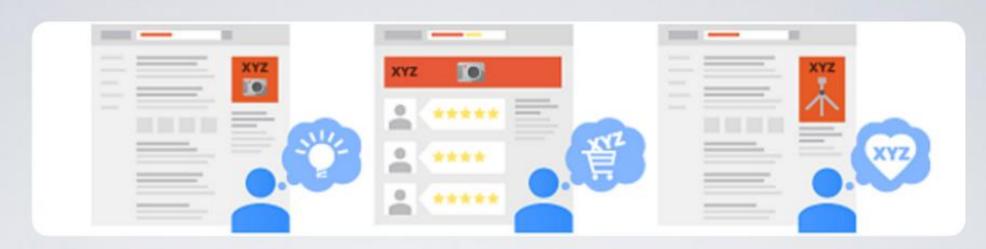




Facebook Sponsored



What Are Digital Display Ads?



The Ads You See When You Go Online...

















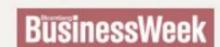


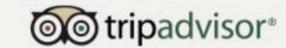






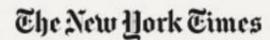








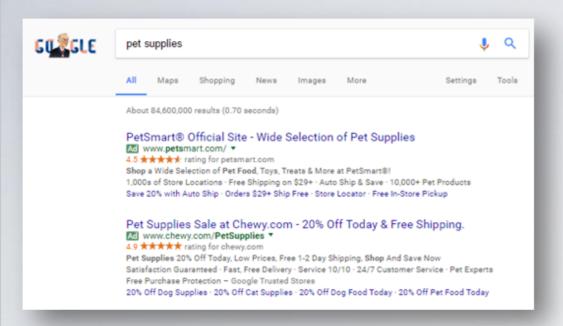




PPC Pay Per Click



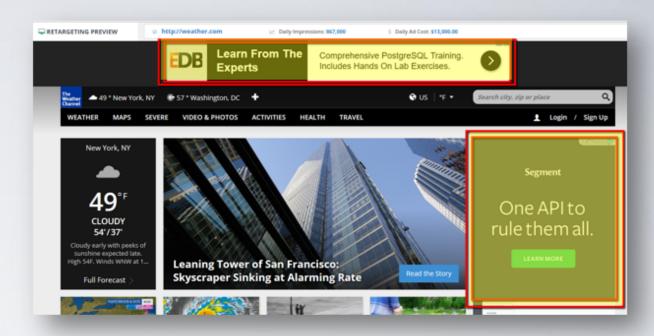
Digital Display Ads



PPC Marketing Is Based On Someone Searching Online And Google Displaying Ads Based On The Intent Of The Search Term.

You Only Pay For Clicks And They Can Range From \$20.00 - \$80.00 For 1 Click

No Branding Or Ability To Follow Up With People That Click On Your Ad



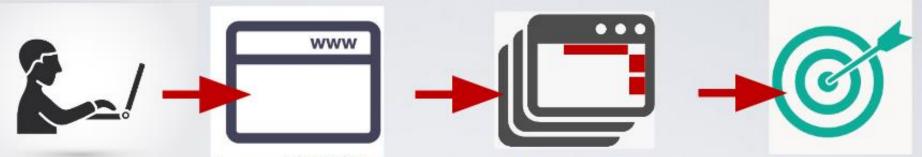
Display Ad Marketing Is The Ability To Place Ads On An Unlimited Amount Websites Based On The Content That Your Target Market Is Interested In.

You Usually <u>Pay Based On Cost Of Impressions</u> Not Clicks. Range From \$20 - \$30 Per 1k Impressions [CPM]

Long Term Branding AND The Ability To Follow Up With Visitors Based On Their Engagement Level

Two Types Of Display Ad Marketing

RETARGETING AD TRAFFIC



Someone Visits Your Website

Capture 100% Visitors Drop A Browser Pixel

Market Only Your Website Visitors On Any Other Site

Follow Them 1-6 Months Until They Are Ready To Buy

COLD AD TRAFFIC



Place Ads On Sites That Interest Your Target Market

Market To Everyone That Visits Those Site Or Only Those From A City That Visits Market Your Offers, Reputation, & Brands

US Digital Display Ad Spending to Surpass Search Ad Spending in 2016

US Digital Ad Spending, by Format, 2014-2019
billions

	2014	2015	2016	2017	2018	2019
Search	\$23.44	\$26.53	\$29.24	\$32.32	\$36.41	\$40.60
Display	\$21.07	\$26.15	\$32.17	\$37.20	\$41.87	\$46.69

66

Within the display umbrella, advertisers will invest the most on "banners and other," a category that includes many types of native ads and ads on popular social sites like Facebook and Twitter.

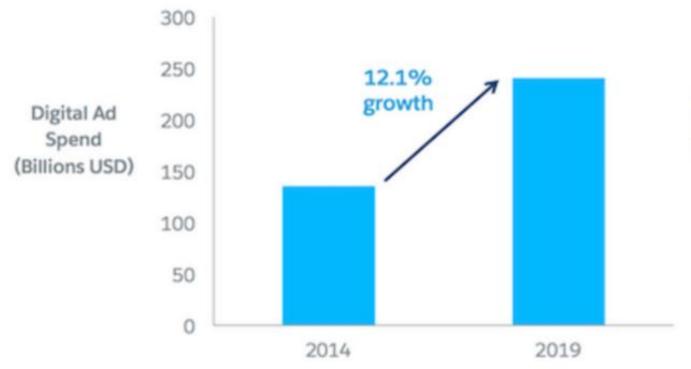
Www.emarketer.com



Specifically, Facebook's U.S. digital display ad revenues will reach \$6.82 billion in 2015, accounting for ONLY 25.2 percent of the overall market.



Digital Ad Spend Continues to Grow Rapidly



In 2016

Digital advertising will surpass TV advertising



Here's The **HUGE Problem** ...

100's Of Different Ad Networks That Represent Different Sites To Place Ads









And There Are Millions Of Websites, Apps & Software **And They All Use Different Size Ads**

Every Business Needs 15 – 20 Different Sizes Ads For Each Design Set And That Can Be Expensive Costing \$600 - \$800 Per Ad Set



MAYO CLINIC























Video Marketing













Email Marketing



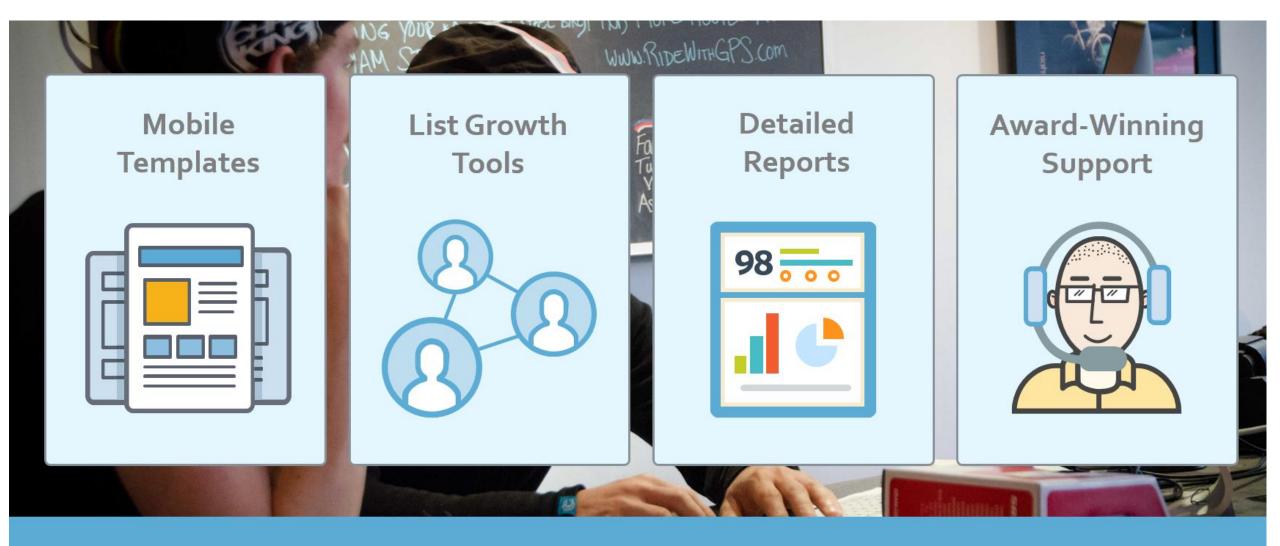


72% of consumers say email is their preferred method of communication

Email marketing has 3x the conversion rate of social media Many people think that email marketing is "dead" – it's not! Email is STILL one of the best ways to stay in touch.

Constant Contact / /===

SCORE has partnered with Constant Contact which offers an affordable and robust and easy-to-use email marketing platform.



What can Constant Contact do for you?

FREE 60 DAY TRIAL





YOU CAN'T BURY YOUR HEAD IN THE SAND ANY MORE!



Resistance [to Digital Marketing] is Futile!

