



CHRISTIANE

 [VIDEO INTERVIEW](#)

WORK EXPERIENCE

E-COMMERCE MERCHANDISER

E&V Deals CA, USA | Oct 2023 – Present

- Managed product listings and collaborated on marketing strategies to boost visibility and sales; created promotional materials using Canva and Photoshop.

CONTENT MODERATOR

Concentrix CVG Philippines | Oct 2021 – Mar 2024 (2 years, 5 months)

- Reviewed user-generated content to maintain platform safety; tracked reviews and performance using Google Sheets.

SALES ASSOCIATE / CUSTOMER SERVICE

VXI Holdings B.V. Philippines | Apr 2021 – Oct 2021 (6 months)

- Provided support and processed transactions while maintaining high service standards in customer-facing sales.

CUSTOMER SERVICE / TECHNICAL SUPPORT REPRESENTATIVE

Sutherland Global Services Inc. | Oct 2019 – Feb 2021 (1 year, 4 months)

- Delivered technical and account support, using CRM tools to manage and resolve customer issues effectively.

SKILLS/AREAS OF EXPERTISE

- E-commerce Management
- Shopify Storefront Management
- Product Listing and Inventory Management
- Website Layout and Design (Shopify & WordPress)
- Frontend and Backend Website Support
- Appointment Setting
- Email and Calendar Management
- Customer Service

TECHNOLOGY

- Microsoft 365
- Google Workspace (G Suite)
- Shopify
- WordPress
- Slack
- Airtable
- Notion

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