

DocumentingInformed Consent

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Clinician

- DC NYCC
- Diplomate, American Board of Chiropractic Orthopedists
- Fellow, International Academy of Neuromusculoskeletal Medicine



Publications

- Over 31 Peer-Reviewed chiropractic journal articles.
- Many Contributions to NCMIC Examiner and Chiropractical Podcast



Educator

- Post-graduate educator since 2000
- NCMIC Speakers' Bureau for>10 years
- Northeast College of Health Sciences
- CEO PostGradDC.com



Editorial

- Editorial Reviewer for journals Spine, Annals of Internal Medicine, and Clinical Anatomy
- Former Managing Editor of Journal of Chiropractic Orthopedists



Honors

- Academy of Chiropractic Orthopedists Distinguished Service and Fellow Awards
- American College of Chiropractic Orthopedists Outstanding Achievement Award



Community

- Lower Cape Fear Hospice, Board Member
- Founder, Past-President
 Wilmington Autism Society





Disclosures

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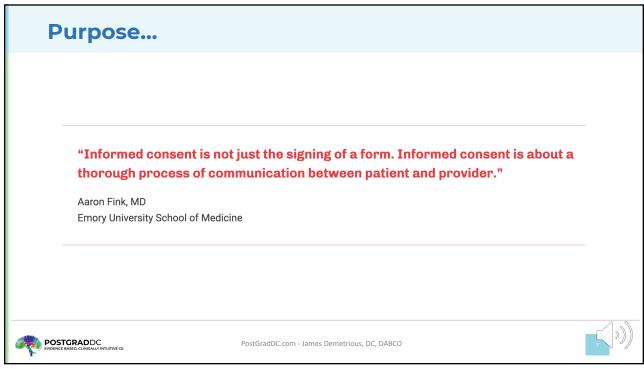
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Informed Consent - Syllabus

- Purpose;
- Definitions;
- Why is it so important?;
- The Standard of Care;
- IC is a process:
 - A compliance manual;
 - Intake forms;
 - · Ongoing discussion;
 - Office notifications:
 - Countertop;
 - Web page content.
- · How to implement.







Informed Consent

Any
Questions
Informed
Consent

Risks

Benefits

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Definition - Informed Consent



medical care is a process of communication between a clinician and a patient that results in the patient's authorization or agreement to undergo a specific medical intervention (see sidebar box for The Joint Commission's glossary

definition)."

"Stated simply, informed consent in

Informed consent: Agreement or permission accompanied by full notice about the care, treatment, or service that is the subject of the consent. A patient must be apprised of the nature, risks, and alternatives of a medical procedure or treatment before the physician or other health care professional begins any such course. After receiving this information, the patient then either consents to or refuses such a procedure or treatment.

Source: The Joint Commission. 2016. Comprehensive Accreditation Manual glossary.



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CMAJ REVIEW

Informed consent for clinical treatment

Daniel E. Hall MD MDiv, Allan V. Prochazka MD MSc, Aaron S. Fink MD

KEY POINTS

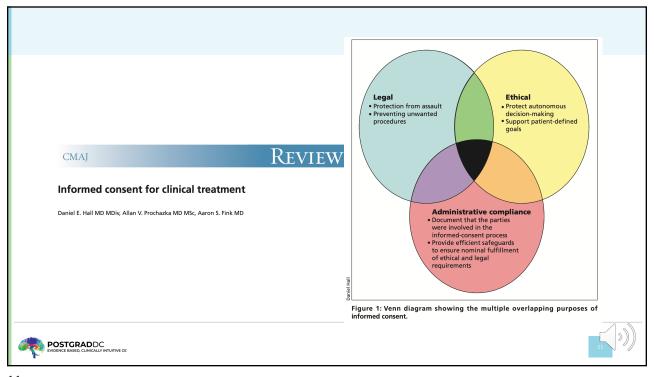
- Informed consent means different things in different contexts, is variably practised and rarely achieves the theoretical ideal.
- Simple consent entails that a patient (or surrogate) with decisionmaking capacity freely authorizes a treatment plan aimed at a mutually acknowledged treatment goal.
- The authorization is "informed" when the physician discloses and the
 patient understands the diagnosis, the relevant options for treatment
 (including no treatment) and any respective risks and benefits.
- The informed consent process should be documented thoroughly, using an electronic medical record, procedure-specific consent forms, patient education materials and other options whenever possible.

CMAJ, March 20, 2012, 184(5)

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What is the Standard of Care?

Table 2. Historical development of the Standard of Care

Initial Definition

Based on custom

That which is typically done is what is considered standard

The 20th Century Definition (Helling v. Carey; The TJ Hooper)

That which is customarily done plus anything that seems reasonable even if not typically done

The Modern Definition (Hall v. Hilburn; McCourt v. Abernathy; Johnston v. St. Francis Medical Center)

That which a minimally competent physician in the same field would do under similar circumstances

The Standard of Care: Legal History and Definitions: the Bad and Good News

West J Emerg Med. 2011 Feb; 12(1): 109–112.





What is the Standard of Care?

Chief Justice C.J. Robertson stated:

"Medical malpractice is a legal fault by a physician or surgeon. It arises from the failure of a physician to provide the quality of care required by law. When a physician undertakes to treat a patient, he takes on an obligation enforceable at law to use minimally sound medical judgment and render minimally competent care in the course of services he provides. A physician does not guarantee recovery... A competent physician is not liable per se for a mere error of judgment, mistaken diagnosis or the occurrence of an undesirable result." 11

11. Hall v. Hilburn, 466 So. 2d 856 (Miss. 1985).

The Standard of Care: Legal History and Definitions: the Bad and Good News
West J Emerg Med. 2011 Feb: 12(1): 109–112.





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What is the Standard of Care?







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What is the Standard of Care?

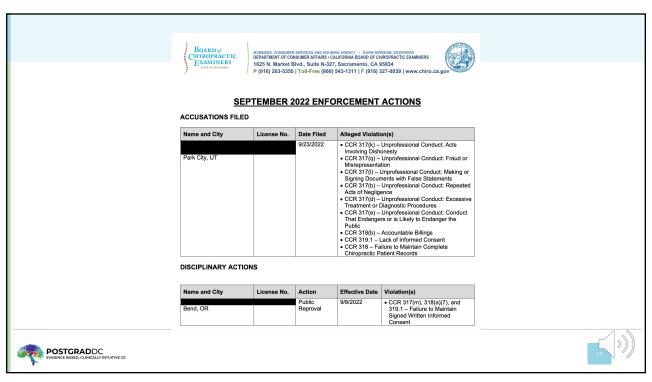
Guidelines for the Practice of Chiropractic in North Carolina

III. Informed Consent (added July 2008)

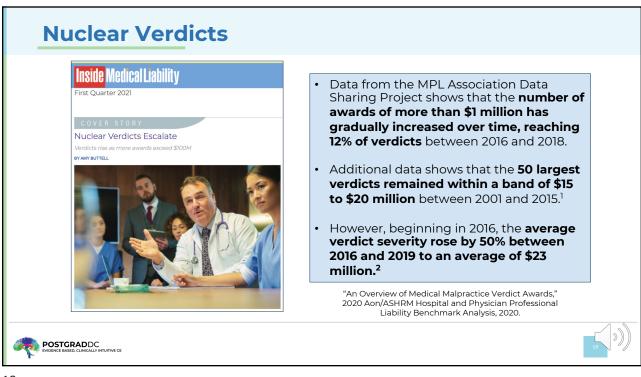
- A. A chiropractic physician is legally and ethically obligated to obtain informed consent from his patient prior to the start of treatment. Consent cannot be considered informed unless, at a minimum, the physician orally explains the risks associated with the proposed course of treatment, answers any questions the patient may have, and obtains the patient's permission to treat.
- B. The physician shall note in the patient's clinical record the date of the informed consent consultation, the matters discussed, and the authorization to treat given by the patient. A standardized form may be used only as a written acknowledgment by the patient that the consultation occurred and that consent was given. A form cannot replace the face-to-face discussion between physician and patient contemplated by this guideline.
- C. If the patient is a minor or an incompetent adult, the informed consent consultation shall include the patient's parent or legal guardian.



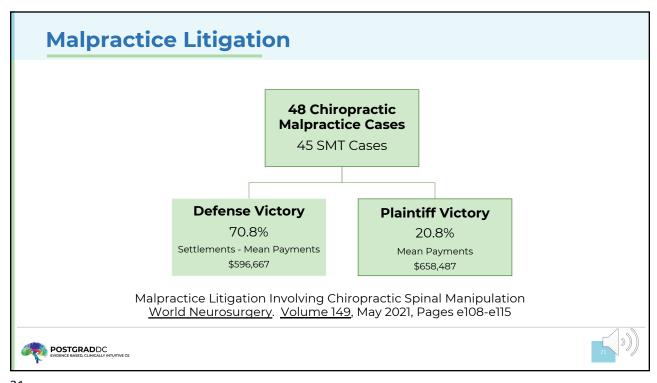


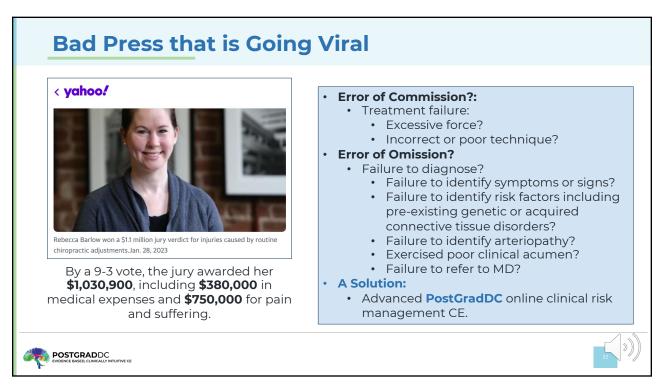












Preventable Error?

Case Deficits:

- DC failure to perform a thorough history and examination.
- DC failure to request prior medical records.
- Failure to obtain informed consent.
- No documentation of informed consent discussion.



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Informed Consent

Elements of Informed Consent



- The Joint Commission requires documentation of all the elements of informed consent "in a form, progress notes or elsewhere in the record."² The following are the elements needed for documentation of the informed consent discussion:
 - the nature of the procedure;
 - the risks and benefits of the procedure;
 - reasonable alternatives;
 - risks and benefits of alternatives; and
 - assessment of the patient's understanding of elements 1 through 4.



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Informed Consent

• Means to Ensure IC:

- Compliance Policy
- Discussion
- Visible Clarity:
 - Intake
 - Countertop
 - Website
 - Documents for Home
- Documentation



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The Informed Consent Discussion

What is Teach-back?

- A way to make sure you—the health care provider—explained information clearly. It is not a
 test or quiz of patients.
- Asking a patient (or family member) to explain in their own words what they need to know or do, in a caring way.
- A way to check for understanding and, if needed, re-explain and check again.
- A research-based health literacy intervention that improves patient-provider communication and patient health outcomes¹.

¹ Schillinger, 2003





DES MOINES UNIVERSITY

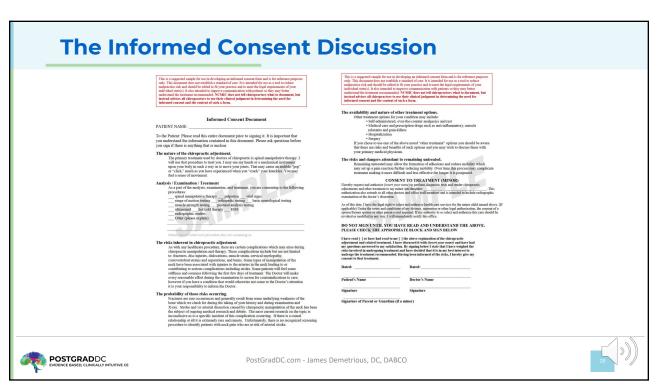


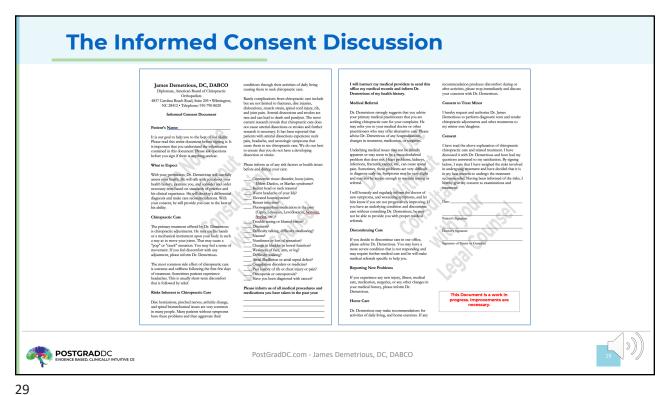


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Diplomate, American Board of Chiropractic Orthopedists 4837 Carolina Beach Road, Suite 205 • Wilmington, NC 28412 • Telephone: 910-790-8020

Informed Consent Document

Patient's Name:

It is our goal to help you to the best of our ability. Please read this entire document before signing it. It is important that you understand the information contained in this document. Please ask questions before you sign if there is anything unclear.



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What to Expect

With your permission, Dr. Demetrious will carefully assess your health. He will talk with you about your health history, examine you, and consider and order necessary tests based on standards of practice and his clinical experience. He will develop a differential diagnosis and make care recommendations. With your consent, he will provide you care to the best of his ability.



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Chiropractic Care

The primary treatment offered by Dr. Demetrious is chiropractic adjustments. He may use his hands or a mechanical instrument upon your body in such a way as to move your joints. That may cause a "pop" or "crack" sensation. You may feel a sense of movement. If you feel discomfort with any adjustment, please inform Dr. Demetrious.

The most common side effect of chiropractic care is soreness and stiffness following the first few days of treatment. Sometimes patients experience headaches. This is usually short-term discomfort that is followed by relief.



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Risks Inherent to Chiropractic Care

Disc herniations, pinched nerves, arthritic change, and spinal biomechanical issues are very common in many people. Many patients without symptoms have these problems and then aggravate their conditions through their activities of daily living causing them to seek chiropractic care.



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Rarely complications from chiropractic care include but are not limited to fractures, disc injuries, dislocations, muscle strain, spinal cord injury, rib, and joint pain. Arterial dissections and strokes are rare and can lead to death and paralysis. The most current research reveals that chiropractic care does not cause arterial dissections or strokes and further research is necessary. It has been reported that patients with arterial dissections experience neck pain, headache, and neurologic symptoms that cause them to see chiropractic care. We do our best to ensure that you do not have a developing dissection or stroke.



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The Informed Consent Discussion Please inform us of any risk factors or health issues before and during your care: Difficulty talking, difficulty swallowing? Connective tissue disorder, loose joints, Ehlers-Danlos, or Marfan syndrome? Numbness or loss of sensation? Recent head or neck trauma? Change in bladder or bowel function? Worst headache of your life? Weakness of face, arm, or leg? Elevated homocysteine? Difficulty walking? Recent infection? Atrial fibrillation or atrial septal defect? Fluoroquinolone medication in the past Coagulation disorders or medicine? (Cipro, Levaquin, Levofloxacin, Noroxin, Past history of rib or chest injury or pain? Avelox, etc.)? Osteopenia or osteoporosis? Trouble seeing or blurred vision? Have you been diagnosed with cancer? Dizziness? POSTGRADDC

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Please inform us of all medical procedures and medications you have taken in the past year:



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I will instruct my medical providers to send this office my medical records and inform Dr. Demetrious of my health history.



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Medical Referral

Dr. Demetrious strongly suggests that you advise your primary medical practitioners that you are seeking chiropractic care for your complaint. He may refer you to your medical doctor or other practitioners who may offer alternative care. Please advise Dr. Demetrious of any hospitalizations, changes in treatment, medication, or surgeries.

Underlying medical issues may not be initially apparent or may seem to be a musculoskeletal problem that does not. Heart problems, kidneys, infections, fractures, cancer, etc., can cause spinal pain. Sometimes, these problems are very difficult to diagnose early on. Symptoms may be very slight and may not be severe enough to warrant testing or referral.

I will honestly and regularly inform the doctor of new symptoms, and worsening symptoms, and let him know if you are not progressively improving. If you have an underlying condition and discontinue care without consulting Dr. Demetrious, he may not be able to provide you with proper medical referrals.



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Discontinuing Care

If you decide to discontinue care in our office, please advise Dr. Demetrious. You may have a more severe condition that is not responding and may require further medical care and he will make medical referrals specific to help you.



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The Informed Consent Discussion

Reporting New Problems

If you experience any new injury, illness, medical care, medication, surgeries, or any other changes in your medical history, please inform Dr. Demetrious.



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Home Care

Dr. Demetrious may make recommendations for activities of daily living, and home exercises. If any recommendation produces discomfort during or after activities, please stop immediately and discuss your concerns with Dr. Demetrious.



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The Informed Consent Discussion

Consent to Treat Minor

I hereby request and authorize Dr. James Demetrious to perform diagnostic tests and render chiropractic adjustments and other treatments to my minor son/daughter.



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Consent

I have read the above explanation of chiropractic chiropractic care and related treatment. I have discussed it with Dr. Demetrious and have had my questions answered to my satisfaction. By signing below, I state that I have weighed the risks involved in undergoing treatment and have decided that it is in my best interest to undergo the treatment recommended. Having been informed of the risks, I hereby give my consent to examinations and treatment.

Date:		
		40
Patient's Signa	ture	
	3	
Doctor's Signa	ture	
	60	
Signature of Pa	arent or Guardian	



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The Informed Consent Countertop Aid Be Aware of the Risks and Benefits of Chiropractic Care Demetrious Chiropractic Carbopadics The Nature of the Chiropractic Adjustment. The primary parameter used by decidents distincted in spiral manapathine payor parts. That may cause an auditor "pop" or "tios," and you may feel a sensor of momentum the store auditors and parts and you may feel a sensor for momentum the store auditors and parts. The files informer in Chiropractic Adjustment. The Billias informer in Chiropractic Adjustment. The Probability of these files and counting is fax. Highly gowered research indicates that manapathene one rot cause artery damage and the risk in this is may as a wing your medical destor Probability of these files and counting is fax. Highly gowered reposite policy and counting is fax. The Probability of those files and counting is fax. Highly gowered reposite in policy or collection, global research policies the information and payor medical destor Probability and Nature of other Textment Options. Other textments reposite to special counting in the research collection from principles and the risk of the internal counting and the risk of th

