032 OUTSOURCING



EMMANUEL

VIDEO INTERVIEW

PORTFOLIO

Results-driven AI-Enabled Business Support Specialist with 10+ years of experience in web development, business process automation, technical support, digital operations, and systems integration for international businesses. Proven experience in developing custom business platforms, integrating CRM and eCommerce systems, automating workflows, troubleshooting technical issues, managing website infrastructure, and leveraging AI-powered tools to build automated website monitoring and reporting solutions that improve operational efficiency. Brings strong expertise in Manus.ai, GoHighLevel, Zapier, WordPress, Shopify, WooCommerce, PHP, JavaScript, API integrations, SEO, and server administration, helping organizations streamline business processes, reduce manual workloads, and improve productivity through AI-assisted automation and technology-driven solutions.

EXPERTISE SKILLS

- Full-Stack Web Development
- Front-End Web Development
- Back-End Web Development
- WordPress Development
- Custom WordPress Plugin Development
- WordPress Theme Customization
- Elementor Development
- Custom PHP Development
- Hard-Coded Website Development
- WooCommerce Development
- Shopify Website Development
- E-commerce Website Development
- Custom Web Application Development
- Landing Page Development
- Responsive Web Design
- HTML5 & CSS3/SCSS Development
- JavaScript Development
- Database Design & Management
- SQL Database Development
- REST API & Third-Party Integrations
- Payment Gateway Integration
- CRM & Marketing Automation Integration
- GoHighLevel Integration
- Zapier Workflow Integration
- Gravity Forms Customization
- Website Troubleshooting & Debugging
- WordPress Plugin Conflict Resolution
- Website Security Monitoring
- Hacked Website Recovery
- Website Backup & File Recovery
- Server Administration
- DNS & FTP Management
- Website Performance Optimization
- Technical SEO
- On-Page SEO Optimization
- Canonical URL Optimization
- Broken Link Resolution
- Image Optimization & Compression

WORK EXPERIENCE

FULL-STACK WEB DEVELOPER

Agora Gallery – New York, USA (Full-Time) | 2023 – 2026

- eveloped competition entry submission systems, screening pages, jurying platforms, landing pages, and artwork store pages using HTML, CSS, JavaScript, and PHP. Built custom WordPress plugins, popups, and Gravity Forms fields, enhanced 3D tour functionality, and integrated WooCommerce, Shopify, GoHighLevel, Zapier, PayPal, and Art Galleria. Managed server administration, security monitoring, DNS, FTP, website troubleshooting, and recovery of corrupted files. Optimized SEO, website speed, canonical URLs, image compression, and CSS/JavaScript performance, developed AI-assisted PHP monitoring tools using Manus.ai, provided customer support for competition entries, and delivered weekly management reports.

SENIOR WEB DEVELOPER / MANAGER

AlephIT – Australia (Full-Time) | 2016 – 2022

- Led web development projects, conducted client meetings to gather requirements, and developed websites using WordPress, Webflow, Shopify, Laravel, HTML, CSS/SCSS, JavaScript, and jQuery. Customized WordPress plugins and themes, designed and managed databases, resolved technical issues, performed website maintenance, and recovered compromised WordPress websites. Developed mobile applications using Xcode for iOS and Android Studio for Android, and implemented third-party integrations for payment processing, email marketing, newsletters, shipping, and live chat functionality.

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EXPERTISE SKILLS

- CSS & JavaScript Minification
- Website Speed Optimization
- Backlink Building
- UI/UX Design
- Figma-Based Interface Design
- Mobile Application Development
- iOS & Android App Development
- AI-Assisted Web Development
- AI-Powered Website Monitoring
- Automated Website Performance Reporting
- Project Management
- Technical Requirements Gathering
- Client Communication
- Development Team Leadership
- Quality Assurance & Testing
- Website Maintenance & Support
- Graphic Design
- Basic Video Editing
- Game Development

WORK EXPERIENCE

SEARCH ENGINE OPTIMIZATION SPECIALIST

Part-Time – USA | 2022

- Conducted backlink-building activities to improve website search engine visibility and support organic search performance.

FRONT-END & BACK-END DEVELOPER / GRAPHICS EDITOR

Freelance – Costa Rica (Full-Time) | 2015 – 2016

- Developed and customized websites using WordPress, PHP, HTML, CSS, JavaScript, and the Yii framework. Modified website layouts and designs to meet project requirements, created logos, banners, and promotional graphics, and edited video content using Filmora to support clients' website development and digital media needs.

TOOLS

- PHP
- JavaScript
- HTML5
- CSS3 / SCSS
- SQL
- Python
- C#
- C++
- MATLAB
- WordPress
- WooCommerce
- Shopify
- Webflow
- Laravel
- Yii Framework
- Bootstrap
- Android Studio
- Xcode
- jQuery
- Node.js
- Unity
- Elementor
- GoHighLevel
- Zapier
- PayPal
- Authorize.Net
- Art Galleria
- Gravity Forms
- Git
- Docker
- Amazon Web Services
- Figma
- Jira
- Adobe Photoshop
- Manus.ai
- Filmora

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