

Problem Solving

INSTRUCTIONS



Describe

- a) The situation—use only facts and be specific; where? when? who was there? what was said? what happened?
- b) Your emotion—if there were many emotions, list the most prominent one; how intense was it on a scale of 0 to 5?
- c) Your need—which need was threatened? food/water? sense of safety? relationships? self-esteem? sense of control? sense of identity?



Explore your options

- a) Brainstorm—other possible actions you can take to meet your needs; be open to many possibilities.



Assess

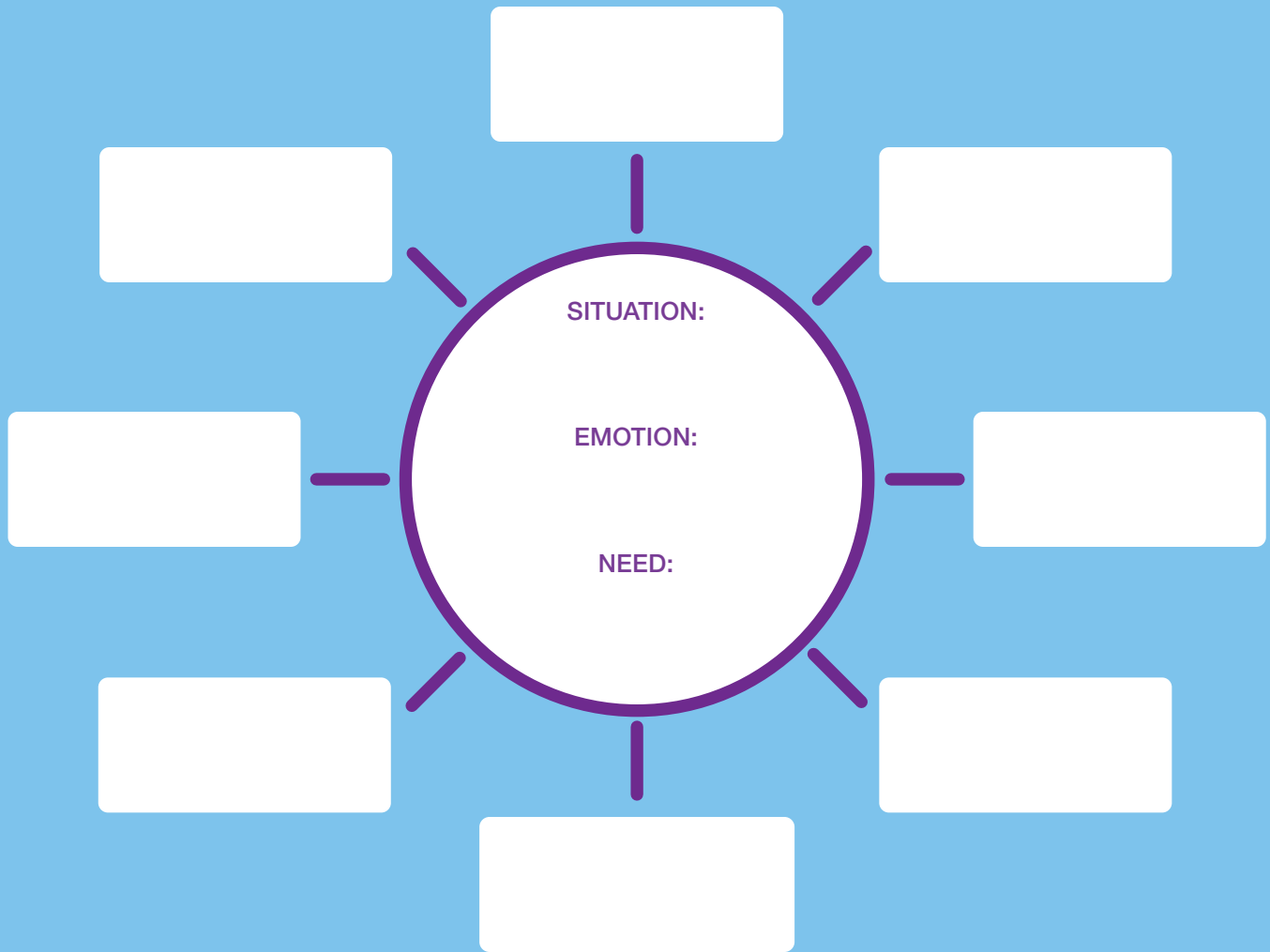
- a) Choose up to four of the brainstormed solutions and list pros and cons of each.



Take action

- a) Select a solution.
- b) Reflect if it will meet your needs.
- c) Detect any barriers to your solution before you carry it out; work through these.
- d) Write down your plan (this makes it more likely you will follow through) and carry it out.

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SOLUTION ONE	SOLUTION TWO	SOLUTION THREE	SOLUTION FOUR
PROS	PROS	PROS	PROS
CONS	CONS	CONS	CONS

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NEXT STEPS

1

Select. Which solution did you choose?

2

Reflect. Will this meet your needs (not just one, but overall)?

3

Detect barriers. Is there anything that could get in the way of carrying out your solutions? How will you deal with this?

4

Details. Now that you have identified your plan:

When will you do it?

Where will you do it?

Who will be there?

How will you do it, step-by-step?