



AIVI

 [VIDEO INTERVIEW](#)

WORK EXPERIENCE

TEACHER I

DepEd – Antonio P. Villar National High School | July 2024 – October 2024 (3 Months)

- Delivered K-12 curriculum-based lessons, assessed student performance, and integrated digital tools to enhance classroom engagement.

LEARNING EXPERIENCE LEADER

TaskUs | July 2022 – October 2023 (1 Year, 3 Months)

- Conducted in-person and virtual training sessions, developed enterprise-aligned training programs, maintained LMS resources, and collaborated with cross-functional teams to improve learning outcomes.

TRAINER

Concentrix | November 2011 – November 2016 (5 Years)

- Facilitated training for new and tenured agents, provided coaching, supported operations as an SME, and ensured smooth role transitions through structured onboarding and mentorship.

ESL TEACHER

Asia Pacific Academic Support | 2009 – 2011 (2 Years)

- Delivered online English lessons tailored to various proficiency levels, developed interactive lesson plans, and provided individualized student feedback.

SKILLS/AREAS OF EXPERTISE

- Training and Development
- Customer Service
- New Hire Onboarding

TECHNOLOGY

- Microsoft Suites
- Microsoft Office
- Salesforce
- Zendesk

[CLICK HERE TO
VIEW MORE CANDIDATES](#)



[Click here to:](#)

[BOOK AN INTERVIEW](#)