



Recording



Features

- Easy and fast configuration of teams and agents to be recorded
- Playback and downloading of the recordings in .WAV format
- Automated AI transcription of conversations (optional)
- Excludes private conversations
- Adding tags and notes to conversations
- Automatic deletion based on retention settings
- GDPR compliant data deletion
- Deployment in the AWS cloud or on premise
- Close integration with innovaphone PBXs on-premise and in the cloud

Every conversation matters.

Capture, understand and improve with XQTING Recording.

Every call contains insights, decisions and opportunities; yet many of them disappear the moment the line disconnects.

XQTING Recording captures every conversation safely and centrally, giving your organisation a reliable source of truth whenever clarity and accountability is needed.



 <https://xqting.be>

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