



RICHARD

[VIDEO INTERVIEW](#)

EXPERTISE SKILLS

- IT Systems Administration
- MSP IT Support & Help Desk
- Linux & Windows Server Administration
- VPS Deployment & Configuration
- Web Hosting Administration
- Network & PC Troubleshooting
- Email Configuration & Troubleshooting
- Backup & Disaster Recovery
- Server & Website Migration
- System Monitoring & Performance Optimization
- WordPress Development & Administration
- WooCommerce Development
- Web Design & Development
- HTML & CSS
- SEO & Google Search Console
- API Integration
- AI Integration & Workflow Automation
- Google Apps Script Automation
- Payment Gateway Integration
- Technical Support & Troubleshooting
- Website Security & Maintenance

TOOLS

- | | |
|------------------------------|---------------|
| • Microsoft 365 | • Elementor |
| • Microsoft Intune | • Divi |
| • Microsoft Azure | • Joomla |
| • AWS | • Moodle |
| • Google Cloud Platform | • Shopify |
| • Google Workspace | • Webflow |
| • Ubuntu | • GoHighLevel |
| • CentOS | • HubSpot |
| • Windows Server | • Zoho |
| • cPanel | • Make.com |
| • WHM | • Zapier |
| • DirectAdmin | • ChatGPT |
| • LAMP Stack | • Claude |
| • SSH / PuTTY | • Gemini |
| • FileZilla | |
| • Veeam Backup & Replication | |
| • StorageCraft ShadowProtect | |
| • Webroot | |
| • Virusdie | |
| • ConnectWise | |
| • TeamViewer | |
| • PowerShell | |
| • Git | |
| • WordPress | |
| • WooCommerce | |

Highly experienced Web Developer with 15+ years of experience in website development, administration, hosting, and digital infrastructure, specializing in WordPress, WooCommerce, HTML/CSS, Shopify, Webflow, and API integrations. Proven track record of developing and managing websites across diverse platforms, integrating payment gateways and AI solutions, performing website and server migrations, optimizing performance, and combining web development with advanced system and hosting administration. Brings strong expertise in WordPress, WooCommerce, Elementor, Divi, Shopify, Webflow, HTML/CSS, cPanel/WHM, SEO, APIs, automation, and cloud technologies, helping organizations build secure, scalable, high-performing websites and maintain reliable digital operations.

WORK EXPERIENCE

SENIOR WEB DEVELOPER/WEB SYSTEM ADMINISTRATOR/IT SYSTEM ADMINISTRATOR/IT SUPPORT/API & AUTOMATION SUPPORT

Upwork / OnlineJobs / Freelance | March 2012 – Present (14+ Years)

- Provides web development, systems administration, IT support, server and hosting management, API integration, and workflow automation across Linux and Windows environments, working with WordPress, WooCommerce, Microsoft 365, Intune, Azure, AWS, Google Cloud, cPanel/WHM, VPS infrastructure, CRM platforms, AI tools, and automation technologies.

IT BACKUP/SERVER ADMINISTRATOR/IT SUPPORT/WORDPRESS DEVELOPER

Auswide Group | October 2018 – October 2023 (5 Years)

- Managed server administration, backup and recovery, IT support, and WordPress development using Veeam, StorageCraft ShadowProtect, Windows and Linux servers, ConnectWise, Microsoft 365, Intune, Azure, AWS, cPanel/WHM, WordPress, WooCommerce, and other hosting and cloud technologies.

COURSE DEVELOPER/CONTENT DEVELOPER/TEACHER

Fresh Web Assets | March 2013 – 2015

- Developed course and educational content and provided instruction using Moodle and other web, server, design, and productivity technologies.

IT TUTOR-COMPUTER PROGRAMMING/IT SUPPORT

Rebootinc.com | December 2013 – 2015

- Provided computer programming instruction and technical support across Windows and Linux environments, including server administration, remote support, Microsoft 365, AWS, Google Cloud, DigitalOcean, and hosting platforms.

SENIOR WEB DEVELOPER/IT SYSTEM ADMINISTRATOR

Webb Dynamics Limited | March 2012 – 2015

- Developed and maintained websites while administering web and server environments using WordPress, Joomla, Linux, cPanel, WHM, DirectAdmin, SSH, Google Cloud, and related development and hosting technologies.

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WORK EXPERIENCE

IT TEACHER/FOREIGN LANGUAGE TEACHER

Wiangjedee Wittaya School | October 2006 – 2013

- Provided IT and foreign-language instruction while working with Windows and Linux environments, web development technologies, Moodle, server applications, virtualization, and educational software.

PROGRAM ASSISTANT/TEACHER

BFITS | May 2011 – February 2012 (10 Months)

- Supported educational programs and teaching activities while using computer, server, web, multimedia, and learning-management technologies.

SENIOR WEB DEVELOPER/IT SYSTEM ADMINISTRATOR

Pharmaceutical Services Corporation Asia | September 2010 – June 2011 (9 Months)

- Provided senior web development and systems administration using Linux and Windows environments, WordPress, Joomla, hosting control panels, remote support tools, and Google web technologies.

IT TEACHER/FOREIGN LANGUAGE TEACHER

Nantawan International School | June 2010 – September 2010 (3 Months)

- Delivered IT and foreign-language instruction while supporting educational technology, Windows and Linux systems, web development tools, Moodle, and server applications.

IT TEACHER/FOREIGN LANGUAGE TEACHER

Wiangjedee Wittaya School | February 2009 – May 2010 (1 Year, 4 Months)

- Taught IT and foreign-language subjects and supported computer systems, web technologies, educational applications, Moodle, and Windows and Linux environments.

SENIOR WEB DEVELOPER/IT SYSTEM ADMINISTRATOR

Pharmaceutical Services Corporation (PSC) | October 2008 – January 2009 (4 Months)

- Developed and maintained web systems and administered IT environments using WordPress, Joomla, Linux, Windows, hosting control panels, remote-access tools, and Google web technologies.

IT TEACHER/FOREIGN LANGUAGE TEACHER

Wiangjedee Wittaya School | October 2006 – September 2008 (2 Years)

- Provided IT and foreign-language instruction while supporting computer systems, servers, web development applications, Moodle, and other educational technologies.

IT CONSULTANT/IT INSTRUCTOR/OWNER/MANAGER

THEFRS.NET | May 2003 – September 2006 (3 Years, 5 Months)

- Managed IT consulting, technical instruction, and business operations while administering Windows and Linux systems, web and FTP servers, virtualization environments, web development applications, and technical support infrastructure.



WORK EXPERIENCE

IT CONSULTANT/IT INSTRUCTOR/IT SUPPORT/IT SYSTEM ADMINISTRATOR

Ehaven Computer Center | October 2003 – September 2006 (3 Years)

- Provided IT consulting, technical instruction, user support, and systems administration across Windows and Linux environments, including server, web, FTP, remote-access, and virtualization technologies.

IT CONSULTANT/IT ADMINISTRATOR/IT SUPPORT

Arvind.com | August 2003 – September 2006 (3 Years, 2 Months)

- Managed IT systems and provided technical consulting and user support involving Windows and Linux servers, web technologies, remote administration, virtualization, and server applications.

IT ADMINISTRATOR/IT CONSULTANT/IT SUPPORT

Kristlyn Internet | May 2003 – September 2006 (3 Years, 5 Months)

- Provided IT administration, consulting, and technical support for Windows and Linux systems, server infrastructure, web and FTP services, remote-access environments, and related software and hardware technologies.

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