



VICTOR

 [VIDEO INTERVIEW](#)

WORK EXPERIENCE

CONTENT MODERATOR

TaskUs | May 2021 – Sep 2024 (3 Years, 4 Months)

- Reviewed user-generated content, enforced platform policies, and ensured user safety and data compliance.

CUSTOMER SUPPORT REPRESENTATIVE

TaskUs | May 2021 – Sep 2024 (3 Years, 4 Months)

- Assisted customers with orders and inquiries, providing real-time support for an efficient customer experience.

CUSTOMER SERVICE REPRESENTATIVE

Quantrics | Jun 2018 – Feb 2021 (2 Years, 8 Months)

- Handled inbound calls for phone service support, billing, and promo inquiries, logging calls and resolving customer issues promptly.

AUTOCAD OPERATOR

Al Ain Oilfield Est. | Feb 2010 – Apr 2013 (3 Years, 2 Months)

- Prepared and revised detailed drawings using CAD software, working closely with engineers and surveyors to ensure accuracy.

SKILLS/AREAS OF EXPERTISE

- Customer Service
- Inbound/outbound calls
- Administrative Tasks

TECHNOLOGY

- SalesForce
- Trello

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