



Ford Motor Company  
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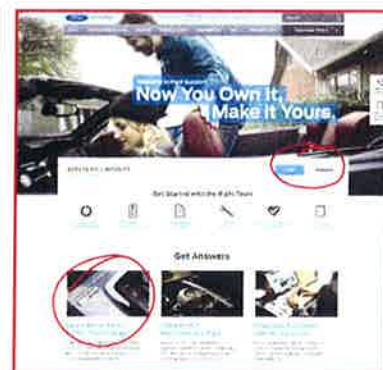
Your Vehicle Identification Number:

## RE: Enhancements to support.ford.com and MyFord Touch® Software

At the Ford Motor Company, we're constantly striving to go further – in everything from design and engineering to the ongoing enhancement of vehicle technologies. It is in this spirit that we are pleased to announce our latest MyFord Touch® software version 3.6 (v3.6). With v3.6, we have taken steps to enhance and improve system performance and phone connectivity. In August, this software update will be available for download at **support.ford.com**.

We also have made downloading this software much faster through our redesign of the **support.ford.com** website. This cutting-edge website can now be used as a one-stop shop to get questions answered, watch how-to videos, manage your SYNC® account and a whole lot more. Online content can be accessed from all your devices (computer, tablet, and phone).

To be notified of future software updates, log in or register at **support.ford.com** to access your SYNC® owner account, then click on your name to set up your Owner Profile Information in "Account Settings." Future software updates will also be available for download by using a USB drive.



As publicly announced previously, we also want to remind you that the limited warranty of your SYNC® with MyFord Touch® system has been extended to a total of five years from the warranty start date, regardless of mileage. (Vehicle Identification Number shown above.) This additional coverage not only exceeds the original warranty coverage provisions of your vehicle, but also includes important future software updates. Please keep this letter as a reminder of this extended coverage (12M02).

If you have questions regarding the operation of your MyFord Touch system or availability of software updates, please visit us at **support.ford.com**. If you need to obtain a USB drive containing the latest software, **call 800-392-4040**. We hope that this information will allow you to enjoy your MyFord Touch system more than ever before.

Ford Motor Company

**If you no longer own this vehicle:** You have received this letter because our records (which are based primarily on state registration and title data) indicate that you are the current owner of the vehicle identified above. If you no longer own this vehicle and have an address for the current owner, please forward this letter to the new owner.