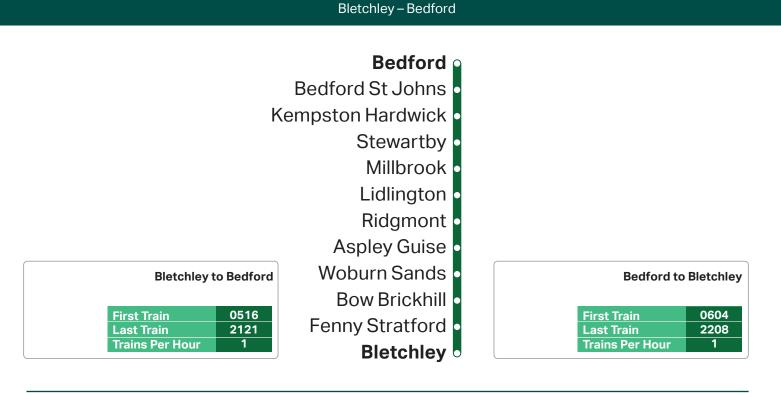
Bletchley to Bedford F



# Industrial action will affect our train services on Saturdays in November and December 2019.

## What's happening?

Because of industrial action by members of the National Union of Rail, Maritime and Transport Workers (RMT), we will run a reduced service on Saturdays in November and December 2019.

We will only be able to provide a very basic service and we ask our customers to carefully consider whether their journey is absolutely necessary, as significant disruption is expected.

We are working hard to resolve this dispute with the RMT as quickly as we can - please note the affected dates could change at the last minute, so check your journey again before you travel.

On an affected day:

- There will be fewer trains running,
- Some stations will not be served,
- Some London Northwestern Railway services will finish earlier than normal, there will be no additional replacement bus services.

## **Our advice**

**Plan ahead:** Check your journey now and again just before you travel - be aware that train times may change at last minute, on the day.

Leave more time for journeys: Other train companies are due to run a normal service but will be busier than usual. Don't aim for the last train home: get there early and be prepared to queue at busier stations.

**Consider your options:** you may want to consider travelling on another day or not travelling by rail at all.

**Only travel if necessary:** we're going to be really busy. If you no longer wish to travel on Saturday, we're happy to refund your ticket, or allow you to travel on the Friday before or the Sunday/ Monday afterwards.

# What are my rights?

## **Delay Repay:**

If your journey is delayed by 15 minutes or more, you're entitled to compensation under our Delay Repay scheme. Please keep a hold of your ticket and submit your claim within 28 days.

#### Get your money back if you choose not to travel...

Under the National Rail Conditions of Travel, if you have purchased a ticket and your train is cancelled or delayed, and you choose not to travel, you can return the unused ticket to the retailer you bought the ticket from and you will be given a full refund with no administration fee being charged. This applies to all tickets including those which are usually non-refundable.

## Keep up to date, before and on the day

We want to keep our customers informed, and provide you with updates as they happen:

- The Journey Planner at Inr.uk/plan will show the train services that will be in operation on the strike days a few days before.
- Check your journey again before you travel.
- Check our 'Travel Updates' on every page of our website and in our app.
- follow us on Twitter for real-time updates: @LNRailway

## What trains will we be running?

A summary of the train service we plan to run can be found at **Inr.uk/industrialaction** 

### **Bletchley – Bedford**

Bletchley	d	0516	0629	0731	0822	0959	1101	1201	1301	1401	1501	1551	1653	1732	1832	1922	2023	2121
Fenny Stratford	d	0519	0632	0734	0826	1002	1104	1204	1304	1404	1504	1554	1656	1735	1835	1925	2026	2124
Bow Brickhill	d	0523	0636	0738	0830	1006	1108	1208	1308	1408	1508	1558	1700	1739	1839	1929	2030	2128
Woburn Sands																		
Aspley Guise																		
Ridgmont	d	0534	0647	0749	0841	1017	1119	1219	1319	1419	1519	1609	1711	1750	1850	1940	2041	2139
Lidlington	d	0538	0651	0753	0845	1021	1123	1223	1323	1423	1523	1613	1715	1754	1854	1944	2045	2143
Millbrook																		
Stewartby	d	0544	0659	0759	0852	1027	1129	1229	1329	1429	1529	1619	1721	1800	1900	1950	2051	2149
Kempston Hardwick	d	0548	0704	0803	0855	1031	1133	1233	1333	1433	1533	1623	1725	1804	1904	1954	2055	2153
Bedford St Johns	d	0554	0711	0809	0902	1037	1139	1239	1339	1439	1539	1629	1731	1810	1910	2000	2101	2159
Bedford	а	0558	0715	0813	0906	1043	1143	1243	1343	1443	1543	1633	1735	1814	1914	2004	2105	2203

### **Bedford – Bletchley**

Bedford	d	0604	0729	0828	0929	1104	1155	1255	1355	1455	1555	1640	1740	1826	1930	2009	2112	2208
Bedford St Johns	d	0607	0732	0831	0932	1107	1158	1258	1358	1458	1558	1643	1743	1829	1933	2012	2115	2211
Kempston Hardwick																		
Stewartby	d	0617	0743	0842	0943	1117	1208	1308	1408	1508	1608	1654	1754	1839	1944	2022	2125	2221
Millbrook	d	0621	0746	0845	0946	1121	1212	1312	1412	1512	1612	1657	1757	1843	1947	2026	2129	2225
Lidlington	d	0624	0750	0849	0950	1124	1215	1315	1415	1515	1615	1701	1801	1846	1951	2029	2132	2228
Ridgmont	d	0629	0754	0853	0954	1129	1220	1320	1420	1520	1620	1705	1805	1851	1955	2034	2137	2233
Aspley Guise	d	0632	0758	0857	0958	1132	1223	1323	1423	1523	1623	1709	1809	1854	1959	2037	2140	2236
Woburn Sands	d	0635	0801	0900	1001	1135	1226	1326	1426	1526	1626	1712	1812	1857	2002	2040	2143	2239
Bow Brickhill	d	0640	0806	0905	1006	1139	1230	1330	1430	1530	1630	1716	1816	1901	2007	2044	2147	2243
Fenny Stratford	d	0642	0809	0908	1009	1142	1233	1333	1433	1533	1633	1719	1819	1904	2010	2047	2150	2246
Bletchley	а	0645	0812	0911	1012	1145	1236	1336	1436	1536	1636	1722	1822	1908	2013	2050	2153	2249

