

MAKING TRAINING ADMINISTRATION A BREEZE

The success story of Park Foster Care and FosteringTraining integration with CHARMS



Park Foster Care, part of CareTech, is a therapeutic fostering agency in England dedicated to providing nurturing environments for children in need. With years of experience, the agency is committed to helping children reach their full potential and heal from past traumas.

To ensure their foster carers have the necessary skills to provide the highest level of care, Park Foster Care has partnered with FosteringTraining, offering a range of practical, high-quality online courses accessible 24/7. These courses are specifically designed to support foster carers caring for vulnerable children.

To maintain accurate and up-to-date records for the children in their care and their foster carers, Park Foster Care uses CHARMS, a comprehensive online care management system developed by Social Care Network.

The Challenge

Park Foster Care was manually updating training records on CHARMS each time their carers completed training, a time-consuming yet essential task. With growth on the horizon, Park Foster Care wanted to streamline the process for maximum efficiency.

The Solution

FosteringTraining and CHARMS have successfully integrated their solutions, transforming how Park Foster Care manages carers' training records. When a carer now completes a course with FosteringTraining, their training records on CHARMS are automatically and instantaneously updated, streamlining the entire process.

Results

This integration has greatly increased efficiency by eliminating the need for manual data transfer. Park Foster Care expects to **save between 3 to 5 administrative days annually**. This has also **improved data accuracy and compliance**, as automation significantly reduces the likelihood of errors and ensures up-to-date training records. With accurate and consolidated data now always available on CHARMS, senior management enjoys **improved oversight and auditing capabilities**. In addition, the integration provides **scalability**, supporting Park Foster Care's growth by ensuring that the administrative workload for training remains minimal, even as the number of carers increases. This streamlined approach also benefits the carers and children they support by allowing the agency to focus on delivering high-quality care while reducing administrative burdens.

Park Foster Care, FosteringTraining and CHARMS have set a new industry standard, demonstrating the potential of such integrations to positively transform the management of care services.

"The integration between FosteringTraining and CHARMS is a real game-changer for us. Managing training records for our foster carers has never been easier. We have significantly reduced administrative workload while improving data accuracy, giving us more time to focus on what really matters - providing a nurturing environment for vulnerable children."

Karen Palfreyman, Registered Manager, Park Foster Care