



1540 North 2200 West, Salt Lake City, UT 84116 USA  
T: 385.770.7430 • [www.hollisrebreathers.com](http://www.hollisrebreathers.com)

<b>QUALITY ALERT HR.0001</b>
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**Date:** 11/30/17

**Bulletin:** Quality Alert HR.0001

**Author:** Nick Hollis

**Title:** Electronics Cover - 28990

**Part Number:** 28990

**Purpose of Notice:** It has come to our attention that the Electronics Cover - 28990 found on the Prism 2 Rebreather could be subject to corrosion under certain diving conditions, primarily in salt water. Affected battery covers were manufactured between January 2012 and June 2017. Serial number range is located on the last page.

**Product Issue:** Aluminum has proven to be a suboptimal material choice in this application and can be affected by corrosion, resulting in a leak of the OPV seal. We have upgraded the material to 316 stainless steel and are now making this part available as a replacement for all units sold by AUP, as well as new production from Hollis Rebreathers.

**Remedy:** For every Prism 2 manufactured between January 2012 and June 2017, we recommend an immediate inspection by the user and, if corrosion is noticed, replacement of part 28990 – Electronics Cover with part 28990S.A Electronics Cover Assembly, SS. This new cover assembly also includes a new over pressure relief valve pre-installed. For any units showing signs of corrosion to the electronics cover, Hollis Rebreathers will upgrade to the stainless version at no charge.

Purchase price for the new part is \$70.00 dealer and \$140.00 retail. As an incentive, Hollis Rebreathers is offering upgrade pricing to any end user who completes the return form below and sends their old aluminum cover for replacement.

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**Return Form**

Date \_\_\_\_\_

Dealer name/number \_\_\_\_\_

City \_\_\_\_\_

State \_\_\_\_\_

Dealer's Phone \_\_\_\_\_

Owner's Name \_\_\_\_\_

Phone \_\_\_\_\_

Email \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_

State \_\_\_\_\_ ZIP \_\_\_\_\_

Prism 2 Serial Number \_\_\_\_\_

Credit Card # \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_

Expiration Date \_\_\_\_\_ - \_\_\_\_\_ CCV \_\_\_\_\_

Please return this completed form along with the original parts to:

**Hollis Rebreathers Service  
Attn: Ben Eastman  
1540 North 2200 West  
Salt Lake City, UT 84116 USA  
T: 385.770.7430**

## QUALITY ALERT HR.0001

### Installation Instructions

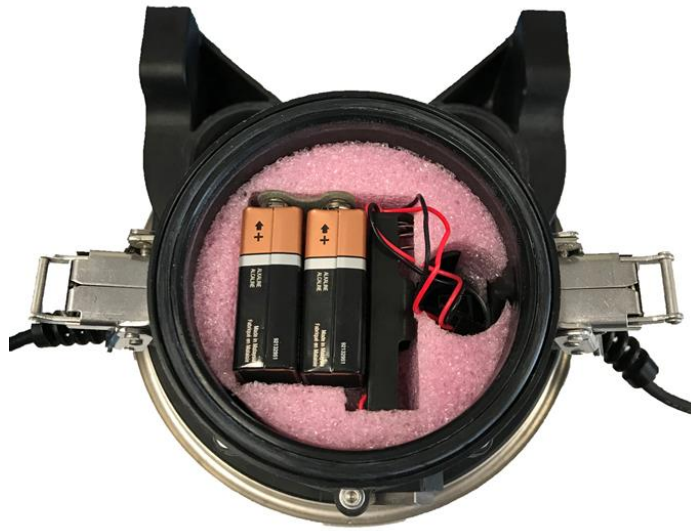
#### **1. Remove Old Battery Cover**

- a. Unhook both latches and remove old aluminum battery cover



#### **2. Inspect Battery Compartment**

- a. Clean and lubricate O-ring if necessary
- b. Check for moisture inside battery compartment. If moisture is found, **DO NOT DIVE**  
Please contact Hollis Rebreathers customer support for factory inspection immediately
- c. Check contacts on 9V and 3.6V Lithium batteries inside battery compartment, ensure they are charged and replace if necessary



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**3. Install New Stainless Battery Cover - 28990S.A**



- a. Secure both latches and ensure battery cover is seated properly
- b. Your Prism 2 electronics cover is now upgraded
- c. If you have any additional questions or concerns, please contact [service@hollisrebreathers.com](mailto:service@hollisrebreathers.com) or call 385.770.7430

