



### **When would I get my order? What guarantees are there on the material?**

Models in stock are received at home a few days from confirmation. Orders or customizations will be delivered in installments models that depend on quantity and difficulty. The material is of optimum quality and is fully guaranteed. The material is delivered palletizing. The transports are done by a leading (CBL Logistics) and are insured.

### **What kind of rooms I can place encaustic tiles?**

The encaustic tiles is suitable for indoor and outdoor. It can be placed in rooms such as kitchens and bathrooms because it is non-slip. Also perfect for installation over underfloor heating or floor of the apartment above.

### **Is there any specific requirement to fit this type of tiles?**

Placement may carry out any professional sector following these basic guidelines:

It is done with properly horizontal using cement glue, but you can also use any other adherent as cement based tile is rough and grips very well.

It is convenient to use double-spread (in the tile and floor). The level of the tiles must be manually and one by one.

In applying the liquid gasket is desirable that the tiles are wet and the surface must be very careful that remove excess surface immediately with a wet cloth. The tile before treatment is porous and stain it is essential minimum.

Then you have to scrub it thoroughly using mild soaps (not acids or abrasives) and allow to dry thoroughly. It is time to apply a sealer or waterproof for hard floors or terrazzo. There are many types of fillers within reach and customer choice is to choose the finishes that provide each of them. We recommend a natural finish.

1 liter covers approximately 10-15 m<sup>2</sup>. Manual and apply it evenly with a roller or brush. This is done only once.

### **Can i buy my encaustic tiles already treated?**

No, in any case. The pieces should be placed after the ground and when to be dry and clean. If straddled tiles treated with and without pore surface, they could eliminate the surface moisture of the placement and lead to permanent stains.

### **How should I clean and maintain my hydraulic floor?**

The cleaning and maintenance of soil is not demanding: scrubbing will normally neutral soaps adding some wax occasionally. Do not use bleach or abrasives. The soil after successive scrubbed, will acquire its luster and natural character.