

How Nexus Fostering Enhanced Training Uptake with FosteringTraining



The Challenge:

Nexus Fostering, an Ofsted-rated Outstanding fostering agency with a wide-reaching presence throughout England, is dedicated to providing exemplary support and services to foster carers and the children in their care. With a commitment to continuous improvement, they wanted to enhance the participation in training among their foster carers across their extensive service areas.

The Solution:

Nexus Fostering partnered with FosteringTraining, an online training provider offering a wide range of high-quality courses specifically designed for foster carers. To ensure greater relevance for Nexus Fostering's carers, FosteringTraining tailored their training solution by integrating the agency's policies and procedures directly into the courses and allowing the agency to determine the mandatory courses. Carers can conveniently access these courses 24/7 through a dedicated Nexus-branded website without the need for enrolment, allowing them to complete their training at any time and from anywhere. In addition, FosteringTraining regularly evaluates carers' engagement in online courses to identify potential areas of improvement in training uptake, such as prolonged periods of inactivity, and provides recommendations to address these.

Results:

Nexus Fostering experienced a significant **295% increase in training uptake** after making the switch from their previous online training provider. As one carer noted, *"The courses are really good, just about the right length and full of information. They are easy to access, and they help me to keep on top of [my] agency's requirements."* Carers are not only completing their mandatory courses: they are also **taking a more extensive range of courses** than before. Another carer stated, *"We are able to access courses on what is relevant to us as and when we need it, instead of waiting for [face-to-face] training. It's perfect for juggling a busy schedule, as you can log on when you have free time and learn at your own pace."* Allowing carers to take training at their own convenience resulted in **3,870+ hours of training completed in just one year**. Additionally, the agency **saved 44% on fees** per completed course, making FosteringTraining a more cost-effective solution than their previous online training provider.

While an increase in training uptake might typically result in a substantial rise of administrative tasks, FosteringTraining's solution is designed to keep this workload minimal. In addition, FosteringTraining further tailored their system to align with Nexus Fostering's operational processes by introducing different access levels. This provides both local and central administrators with the appropriate permissions to manage training and learners effectively, thereby making their solution an excellent choice for large-scale agencies.

Nexus Fostering's collaboration with FosteringTraining has resulted in a remarkable increase in training uptake. This initiative demonstrates how effective online training solutions can be to promote professional development when thoughtfully tailored.