

Landrys Bubba Gump Shrimp Co at Pleasure Pier

Host/Hostess
Galveston, TX



Company Biography

About Bubba Gump - Since 1996 we have been providing unique engaging service, fantastic food and a fun casual atmosphere. Now with twenty-two domestic and eleven international locations, Bubba Gump Shrimp Co. has grown into a global brand. We are committed to providing a casual environment where everyone can enjoy a great meal and have some fun too. Food is the hero at the Bubba Gump Shrimp Co., we serve food that makes our employees proud! Working for us will be challenging, fun and rewarding! We are committed to embracing the wonderful uniqueness of individuals as we grow our teams and our company. Galveston Island is located on the coastline of Texas just 50 miles south of Houston. Explore the treasures it has to offer - 32 miles of beaches, relaxed atmosphere, abundant leisure activities, first-rate restaurants, numerous attractions and a vibrant historic downtown that offers cruising, shopping, arts and entertainment. Galveston has the amenities of a larger city, but with tight-knit small town friendliness. Its ethnically diverse citizens have worked together to make their city better since the early days of its founding in 1836. If you have never visited Galveston before, you're in for a distinctive treat!

Work and Pay Details

Position title: Host/Hostess	
Hourly wage: \$8.00	Tips? Yes
Description of position:	<p>A Host/Hostess works to:</p> <ul style="list-style-type: none"> -Greet and interact with all customers as they come to the restaurant. -Make guests feel welcome and important. -Establish customer preference and seat them in the appropriate section. -Answer the telephone and take accurate phone messages. -Monitor seat availability by walking throughout the restaurant. -Demonstrate a high level of customer service. Respond to and take appropriate action to resolve concerns and complaints of guests. -Keep supervisor/manager informed of situations relating to facility operation, guest complaints or concerns, accidents, emergency situations, damages, and potential safety hazards. -Attend departmental and team meetings as well as participate in all additional training courses. -Perform all duties in a safe manner. -Employees may be asked to move to different locations or job assignments within the property, as need. -Other duties may be assigned.
Specific qualifications required:	<ul style="list-style-type: none"> -Must have a high attention to detail, math/counting skills, and accurate money/cash handling skills. -Must be able to work individually or on a team and at a quick pace. -Must have the ability to read, write, and understand instructions given in the English language. -Must have the ability to understand and respond to verbal instructions given in the English language. -Must be able to work with regular cleaning supplies. -Must be able to maintain a clean and orderly area including preparation area, guest areas (tables, chairs, serving lines, condiment stands, etc.), bathroom areas, and all equipment.
Estimated weekly wage (incl. tips): \$260.00	Bonus: None
Conditions of bonus:	
Average hours for last year's students? 30 Hours	Maximum weekly hours allowed: 40 Hours
Minimum average number of hours? 30 Hours	Possibility of getting more than average hours: Average
Students get the most hours in: June, July, August	Students get the least hours in: May, September
How often are students paid? Every Two Weeks	
Do you pay overtime? Yes	If yes, after how many hours per week do you pay overtime? 41 Hours
Does your company only operate weekends before or after specific dates? No	
If yes, what are the dates?	
Business is open 7 days per week from 10:00 am to Midnight. Students should expect to work every weekend.	
Position location: 2501 Seawall Boulevard Galveston TX 77550	

Other Job Details

Minimum english level: (6) Advanced

Other Job Details	
Description of working conditions:	<ul style="list-style-type: none"> -All workers will perform physical activities that require moving one's whole body, such as lifting, balancing, climbing, and stooping or bending. These activities often also require considerable use of the arms and legs. -Employees will be required to stand or walk for long periods of time. -Employees will be required to lift, push, pull, or carry objects up to 40 lbs (18 Kg) on a repeated basis including dish bins and serving trays for food/drink. -Some employees will be required to work outdoors with exposure to a variety of weather conditions such as rain, cold temperatures, direct sunlight. On average the temperature in Galveston will range from 54-87 Degrees Fahrenheit (12-31 Degrees Celsius). -All employees may be moved between work areas as needed.
Will job duties be different at the beginning of the season?	No
If yes, provide details of specific job duties:	

Uniform and Grooming Requirements			
Are students required to wear a uniform?	Yes	If yes, what is the cost of the uniform?	Not specified
Are uniform laundry services available?	No	If yes, what is the cost of the laundry service?	\$0.00
Do students need to purchase specific clothing or footwear?	Yes		
Details of purchasing required clothing or footwear:	Bubba Gump employees may wear jeans or khaki or jean shorts (must be no shorter than 4" above the knee). Black or Brown closed-toe shoes for both shorts or pants. White shoes only with shorts. One shirt is provided by employer at no cost.		
Do you have company grooming requirements?	Yes		
Details of company grooming requirements?	Neatness and cleanliness are a must. No visible tattoos or facial piercing. Hair must be neat, conservative, clean and of a natural color. Hair that is shoulder length or longer must be gathered in a neat ponytail. Uniforms must be washed daily. Students must maintain good hygiene and bathe daily.		

Other Company Details			
Company hires couples?	Yes	Company hires groups of up to 4?	Yes
Drug test required?	No	Do students complete an additional application upon arrival?	Yes
Does your company issue completion certificates?	No	If requested, will you evaluate the student's performance?	No
Any additional company details?			
All Landry's employees get 50% off on all day Pleasure Pier Galveston ride passes for up to 4 people. Employees also get a 50% discount at Landry's restaurants for them and up to 4 people. Some of our fine dining restaurants only offer a 25% discount for employee and up to 3 people. This is outlined in our handbook. Please be sure to review the menu before arriving to Bubba Gump Shrimp Company. There is a lot of information that you will be required to know. You can find the menu here: www.bubbagump.com/menus/			

Training Information			
Is job training required?	Yes	Length of training:	1 week
Are students paid during training?	Yes	Hourly pay rate during training:	\$8.00
How many hours per week are students likely to receive during training period?	30		
Any other details?			
TIPS--- Tips are pooled at the end of the evening by the servers. Tips will be split with the host/hostess and amounts will depend on business and number of servers working that shift.			
WORK ENVIRONMENT The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.			
While performing the duties of this job, the employee is occasionally exposed to wet and/or humid conditions, moving mechanical parts, and outside weather conditions. The noise level in the work environment is usually loud.			

Worksite Location			
Worksite location: 2501 Seawall Boulevard Galveston TX 77550			
Nearest major city:	Houston, TX	Worksite setting:	Resort/Ocean/Lake
Nearest major airport:	Houston International Airport (IAH) or Hobby (HOB)	Distance to nearest major airport:	HOB is 40 miles and IAH is 70 miles
Additional worksite setting details: Galveston Island is a summer resort town on the Gulf of Mexico.			

Standard Arrival Information	
Are students required to arrive or depart on specific dates?	Yes
Details of required arrival or departure dates: Arrive to work site on Tuesdays or Thursdays.	
Mode of transportation: Other	Students must arrive between these hours: 8 a.m. to 10 p.m.
Cost: \$75.00	
Other details:	
Fly into Houston International Airport or Hobby Airport. From the airport there are several possible options. Students should arrange transportation directly to their housing and not to the resort.	
For students planning to live at University Apartments Galveston, transportation provided. Students must contact housing with details at least 2 weeks before arrival. The housing manager will pick up students at airport which is 65 miles from the job site.	
If you are not living at University Apartments, please visit www.galveston.com/airporttransfers/ or find below options for travel to Galveston:	
Royal Carriages- Provides shuttle services from your airport to Galveston, TX. You can visit their website at www.royalcarriages.com/ . Average cost for a one-way trip will range from \$173-\$271.	
Super Shuttle- This service will transport anyone from their airport to Galveston for \$145 one way. You can find more rates at www.supershuttle.com/	

After Hours Arrival Information	
General Information:	Suggested hotel is Baymont Inn and Suites \$69 plus tax. Price may vary depending on day of the week. Please visit www.baymontinn.com for rates and transportation from the Houston Airport.
Name of accommodation: Baymont Inn and Suites Houston Intercontinental	Accommodation address: 18032 McKay Drive Humble, Texas
Cost per night: \$70.00	
Best way to travel from airport to overnight accommodation: Call hotel for pick up at airport 281-446-0343	

Social Security	
Are students required to apply for a social security card prior to arriving at worksite?	No
Will the company assist students with their social security application?	No
Assistance detail:	If the students stay at the University Apartments, staff will take the students to the Social Security Office as part of the housing cost. If students find alternate housing, visit www.gulfcostcenter.org/ or www.royalcarriages.com/ for rates and schedules.
Where is the nearest social security office? League City	Distance: 25 miles
How will students be paid until their social security card arrives?	Check.

Housing Details	
Is housing provided? No	If not, will you assist students in finding housing? Yes
Are there affordable housing options in the area?	Yes
Housing options in the area:	There are several housing options on and near the Seawall. Many properties will require you to apply in person. If you are looking to confirm housing prior to arrival, please find contact information below: University Apartments Galveston 602 Seawolf Parkway Galveston TX 77554 Office:(409) 741-9100 Fax:(409) 740-0709 http://uagalveston.com/ \$435 per month includes transportation Airport pickup also available Social Security assistance available Please contact us or email us at manager@uagalveston.com
Local housing resources:	Galveston Housing Authority- www.ghatx.org/ The City of Galveston- www.cityofgalveston.org/ Craigslist- www.craigslist.com/ University Apartments- www.uagalveston.com/ Galveston Seawall Apartments- www.galvestonapartments.org/
Housing address:	N/A
Is the student required to sign a separate housing contract?	N/A
Type of housing provided:	N/A
Number of students to a room:	N/A

Housing Details	
Housing details:	N/A
Do you offer co-ed housing?	N/A
Cost of housing - per week:	N/A
Includes utilities?	N/A
Are housing costs deducted from paycheck?	N/A
Is a housing deposit required?	N/A
Amount of housing deposit:	N/A
Instructions for payment of housing deposit:	N/A
Housing deposit due date:	N/A
Is deposit refundable?	N/A
Conditions of deposit refund:	N/A
How will deposit be refunded?	N/A
Are students required to live in provided housing upon arrival?	N/A
During their work stay, can students find alternate housing?	N/A
If yes, is there a penalty?	N/A

Transportation to/from Worksite	
Method of transportation to worksite:	University Apartments provides transportation. Bicycles are optional if housing is near seawall blvd
Distance to worksite:	5 miles
Is worksite within walking distance of housing?	No
Cost of public transportation to worksite:	Not specified
Details of public transportation to worksite:	Island Transit is also a great resource for transportation, providing bus and trolley services. You can either pay per ride or purchase a monthly pass. More information is at www.islandtransit.net/ .
Cost of transportation to worksite provided by employer:	Not specified
Details of transportation to worksite arranged by employer:	The University Apartments housing provides transportation to and from work. Housing will arrange transportation to fit students work schedule.
Cost of arranging own transportation to worksite:	Not specified
Details of arranging own transportation to worksite:	Island Transit is also a great resource for transportation, providing bus and trolley services. You can either pay per ride or purchase a monthly pass. More information is at www.islandtransit.net/ .

Housing Amenities	
Available public transportation:	Bus
Access to public transportation?	Walking Distance
On Site Housing Amenities	
Laundry:	N/A
Linens:	N/A
Private bath:	N/A
Refrigerator:	N/A
Microwave:	N/A
Air conditioning:	N/A
TV:	N/A
Telephone:	N/A
Security guard:	N/A
Computer/Internet Access:	N/A
Utensils:	N/A
Gym:	N/A
Individual Beds:	N/A
Nearby Amenities	
Supermarket:	In town/accessible
Restaurants:	Walking Distance
Shopping mall:	In town/accessible
Fitness center:	Requires Transportation
Post office:	In town/accessible
Laundry:	Walking Distance
Bank:	In town/accessible
Internet cafe:	Walking Distance
Movie theater:	In town/accessible
Library:	In town/accessible
Additional amenities:	N/A

Meal Information	
Are meals included in rent cost?	N/A
If not, meal plan cost per day:	Not Specified
Meals covered:	Not Specified
Is the purchase of a meal plan mandatory?	No

Cultural Opportunities

Types of cultural opportunities provided

Organized Holiday Event(s):	No	Organized Trip(s) to Major Attraction(s):	No
Organized Potluck(s) or Dinner(s):	No	Organized Trip(s) to Major City:	No
Organized Karaoke Night(s):	No	Information about Events:	Yes
Organized Movie Night(s):	No	Information about Local Resources:	Yes
Organized Sporting Event(s):	No	Information about Attractions/Sites:	Yes
Organized Staff Exchange Event(s) - Other:	No	Information about Local Community:	Yes
Organized Trip(s) to Nearby Attraction(s):	No	Other:	No

If Other, please describe: N/A

Additional details about cultural offerings: Galvston has a Mardi Gras celebration that is an event for all to see and be a part of in March! For more information please visit www.mardigrasgalveston.com/.

For other events you can participate in cruise the waters on the Galveston Harbor Tours or choose from home grown fruits and vegetables at Galveston's Own Farmers Market. A calendar of all events are located at www.galveston.com/.