

Darien Lake Theme Park

Lifeguard
Darien Center, NY



Company Biography

Darien Lake is a theme park resort located between Buffalo and Rochester in Darien Center, New York. Darien Lake Theme Park Resort is New York State's largest theme park and water park vacation destination, with more than 100 rides, shows, attractions and a 20,000-capacity concert venue. Next door to the theme park is large campground that offers a variety of lodging options including a hotel, cabins, camping and glamping!

Work and Pay Details

Position title: Lifeguard

Hourly wage: \$9.70

Tips? No

Description of position:

Lifeguards may be working at a pool, waterslide, or beach area. Duties and Responsibilities include the following:

- Constantly monitor and regulate the behavior of patrons and co-workers in the swimming area to prevent unsafe activities and accidents.
- Warn patrons of safety hazards and enforce pool and waterslide rules and regulations in a positive and courteous manner.
- Effectively respond to emergencies, rescue swimmers, administer first aid (including spinal injury management), and perform all other duties to meet lifeguard training requirements, including cardiopulmonary resuscitation (CPR).
- Assist guests in and out of water attractions.
- Prepare pool area for opening and closing each day.
- Keep all aquatic facilities clean including deck, toilet areas, changing facilities, tiles, skimmers, windows, break room and trash receptacles. This may include sweeping, cleaning areas around the pool or attraction, scrubbing, mopping, dusting, polishing, power washing, vacuuming, waxing, skimming pool water, and picking up trash on the beach areas.
- Supervise all facility activities and control entry to the facility by monitoring use of pool and guest passes.
- Monitor and maintain appropriate water chemical levels. This includes testing and recording hourly chlorine content and PH levels and operation of the pool filtration system.
- Demonstrate a high level of customer service. Respond to and take appropriate action to resolve concerns and complaints of guests.
- Keep supervisor/manager informed of situations relating to facility operation, patron complaints or concerns, accidents, emergency situations, damages, and potential safety hazards.
- Attend departmental and team meetings as well as participate in all additional training courses.
- Participate in or conduct swim lesson sessions, as needed.
- Order and restock supplies for pool area and restrooms
- Perform all duties in a safe manner.
- Employees may be asked to move to different locations or job assignments within the property, as needed. Other duties may be assigned.

Specific qualifications required:

Must meet minimum swimming requirements for lifeguarding certification classes.

- If lifeguard certification is through the American Red Cross, must be able to swim 300 meters as follows: 100 yards front crawl (freestyle) using rhythmic breathing and a stabilizing, propellant kick; 100 yards breast-stroke using a pull, breath, kick, glide sequence; 100 yards front crawl (freestyle), breast-stroke or a combination of the two
- If lifeguard certification is through the American Red Cross, must be able to do the following: starting in the water, swim 20 yards using front crawl (freestyle) or breast-stroke, surface dive 7-10 feet, retrieve a 10 pound object, return to the surface, swim 20 yards back to the starting point with the object and exit the water without using a ladder or steps, within 1 minute and 40 seconds.
- Complete any additional lifeguard training, as needed.
- Specific vision abilities required by this job including close vision, distance vision, peripheral vision, depth perception, ability to distinguish colors, and the ability to adjust focus.
- Must pass a mandatory pre-employment drug screen upon arrival.
- Must have strong communication skills, a friendly, positive attitude and be dedicated to customer service.
- Must be attentive to guests and highly knowledgeable about the property in order to assist guests.
- Must be able to work individually or on a team.
- Must be flexible and able to work where they are needed.
- Must have the ability to read and interpret documents such as safety rules, operating and maintenance instructions, and procedure manuals.
- Must have the ability to write routine reports and correspondence in English.
- Must have the ability to understand and respond to verbal instructions given in the English language.
- Lifeguards serve as a representative of our company and must display courtesy, respect, tact, and discretion in all interactions with other employees, management, owners, guests, and members of the

Work and Pay Details			
Estimated weekly wage (incl. tips):	\$300.00	Bonus:	None
Conditions of bonus:			
Average hours for last year's students?	40 Hours	Maximum weekly hours allowed:	Not specified
Minimum average number of hours?	32 Hours	Possibility of getting more than average hours:	Good
Students get the most hours in:	July, August	Students get the least hours in:	May
How often are students paid?	Weekly		
Do you pay overtime?	Yes	If yes, after how many hours per week do you pay overtime?	40 Hours
Does your company only operate weekends before or after specific dates?	No		
If yes, what are the dates?			
Position location:	various posts at the Waterpark		

Other Job Details	
Minimum english level:	(5) Upper Intermediate
Description of working conditions:	<ul style="list-style-type: none"> •Lifeguards working in an indoor environment that may or may not have air conditioning. Employees will be exposed to humid conditions as well as fumes or airborne chemical particles. •Lifeguards working in an outdoor environment will have exposure to a variety of weather conditions such as rain, cold temperatures, direct sunlight or high heat and humidity. Umbrellas may be provided in some areas for shade. •Lifeguards are frequently exposed to high places and pool chemicals. Training/instruction will be given on proper procedures. •Employees are occasionally exposed to moving mechanical parts and vibration. •The noise level in the work environment is usually loud. •All workers will perform physical activities that require moving one's whole body, such as lifting, balancing, climbing, and stooping or bending. These activities also require considerable use of the arms and legs. •Lifeguards will be required to stand for long periods of time and may be required to sit for extended periods of time on an elevated chair. •Employees will be required to lift, push, pull, or carry objects up to 25 lbs frequently and occasionally lift and/or move more than 100 pounds. •Lifeguards may be moved between various departments as needed.
Will job duties be different at the beginning of the season?	No
If yes, provide details of specific job duties:	

Uniform and Grooming Requirements			
Are students required to wear a uniform?	Yes	If yes, what is the cost of the uniform?	Not specified
Are uniform laundry services available?	No	If yes, what is the cost of the laundry service?	\$0.00
Do students need to purchase specific clothing or footwear?	Yes		
Details of purchasing required clothing or footwear:	Students must have Khaki, Navy Blue, or Black Pants AND shorts(knee length). Can NOT be sweatpants, yoga pants, low cut shorts, or Jeans. Sneakers are required. employer provides hats and shirts for work purposes.		
Do you have company grooming requirements?	Yes		
Details of company grooming requirements?	No facial or hand tattoos. Piercings must be kept at a minimum. bathing must be done regularly. natural color hair. grooming daily		

Other Company Details			
Company hires couples?	No	Company hires groups of up to 4?	No
Drug test required?	No	Do students complete an additional application upon arrival?	No
Does your company issue completion certificates?	No	If requested, will you evaluate the student's performance?	No
Any additional company details?			
Students will be paid by Direct Deposit. Students must set up a bank account. Employer will take the students after they arrive to the bank to set up a checking or saving account.			

Training Information			
Is job training required?	Yes	Length of training:	3 days
Are students paid during training?	Yes	Hourly pay rate during training:	\$9.70
How many hours per week are students likely to receive during training period?	30		
Any other details?			

Worksite Location	
Worksite location: various posts at the Waterpark	
Nearest major city: Buffalo, NY	Worksite setting: Resort/Ocean/Lake
Nearest major airport: Buffalo Niagara International Airport	Distance to nearest major airport: 22 miles
Additional worksite setting details: The students will not have access to public transportation. The employer arranges transportation for students to access shops and restaurants in surrounding towns a couple times per week.	

Standard Arrival Information	
Are students required to arrive or depart on specific dates? No	
Details of required arrival or departure dates:	
Mode of transportation: Public Transportation	Students must arrive between these hours: 9 am - 6 pm
Cost: \$60.00	
Other details: Students should arrive Mon - Fri. Please do not arrive on weekends. Please fly into Buffalo Airport and take a taxi to the worksite. Please email employer to let them know about your travel arrangements at least 2 weeks prior to traveling. The taxi should cost about \$60 from the airport to the worksite.	

After Hours Arrival Information	
General Information: If students arrive late at night please stay at a nearby hotel.	
Name of accommodation: Oak Tree Inn	Accommodation address: 3475 Union Road, Buffalo, NY 14225, USA
Cost per night: \$80.00	
Best way to travel from airport to overnight accommodation: Please take a taxi to the hotel.	

Social Security	
Are students required to apply for a social security card prior to arriving at worksite? No	
Will the company assist students with their social security application? Yes	
Assistance detail: Employer will help arrange transportation to the Social Security office.	
Where is the nearest social security office? Batavia, NY	Distance: 16 miles
How will students be paid until their social security card arrives? By Check	

Housing Details	
Is housing provided? Yes	If not, will you assist students in finding housing? N/A
Are there affordable housing options in the area? N/A	
Housing options in the area: N/A	
Local housing resources: N/A	
Housing address: 9993 Alleghany Road Darien Center NY 14040	
Is the student required to sign a separate housing contract? No	
Type of housing provided: Other	Number of students to a room: 2
Housing details: Students will be provided housing and will be staying in mobile homes that are immobilized. Each mobile home has a living space, a small kitchen, 2 bedrooms and one bathroom. Students have their own section within Darien Lake's camp ground. Students will have a bathroom, their own bedroom and bed. The trailers provide the students with the adventure of living close to nature.	
Do you offer co-ed housing? No	
Cost of housing - per week: Free	Includes utilities? Yes
Are housing costs deducted from paycheck? No	
Is a housing deposit required? Yes	Amount of housing deposit: \$200.00
Instructions for payment of housing deposit: The housing deposit will be collected the first day you arrive on location.	
Housing deposit due date:	Is deposit refundable? Yes
Conditions of deposit refund: Housing must be left clean with no damages in order to receive your deposit back.	
How will deposit be refunded? The deposit will be refunded in students last paycheck if they follow the conditions.	
Are students required to live in provided housing upon arrival? No	
During their work stay, can students find alternate housing? Yes	

Housing Details

If yes, is there a penalty? No

Transportation to/from Worksite

Method of transportation to worksite: Walk or Bike

Distance to worksite: On-site

Is worksite within walking distance of housing? Yes

Cost of public transportation to worksite: Not specified

Details of public transportation to worksite:

Cost of transportation to worksite provided by employer: Not specified

Details of transportation to worksite arranged by employer:

Cost of arranging own transportation to worksite: Not specified

Details of arranging own transportation to worksite:

Housing Amenities

Available public transportation: None Specified

Access to public transportation? Requires additional transportation

On Site Housing Amenities

Laundry:	Yes	Linens:	Yes	Private bath:	Yes
Refrigerator:	Yes	Microwave:	Yes	Air conditioning:	Yes
TV:	No	Telephone:	No	Security guard:	Yes
Computer/Internet Access:	Yes	Utensils:	Yes	Gym:	No
Individual Beds:	Yes				

Nearby Amenities

Supermarket:	Requires Transportation	Restaurants:	Requires Transportation
Shopping mall:	Requires Transportation	Fitness center:	Requires Transportation
Post office:	Requires Transportation	Laundry:	Requires Transportation
Bank:	Requires Transportation	Internet cafe:	Requires Transportation
Movie theater:	Requires Transportation	Library:	Requires Transportation

Additional amenities: There are laundry facilities are within walking distance from housing. Laundry costs about \$3 to wash and dry clothing. Access to Wifi is also within walking distance from housing.

Meal Information

Are meals included in rent cost? No

If not, meal plan cost per day: Not Specified

Meals covered: Not Specified

Is the purchase of a meal plan mandatory? No

Cultural Opportunities

Types of cultural opportunities provided

Organized Holiday Event(s):	No	Organized Trip(s) to Major Attraction(s):	No
Organized Potluck(s) or Dinner(s):	No	Organized Trip(s) to Major City:	No
Organized Karaoke Night(s):	No	Information about Events:	Yes
Organized Movie Night(s):	No	Information about Local Resources:	Yes
Organized Sporting Event(s):	No	Information about Attractions/Sites:	Yes
Organized Staff Exchange Event(s) - Other:	No	Information about Local Community:	Yes
Organized Trip(s) to Nearby Attraction(s):	Yes	Other:	No

If Other, please describe: N/A

Additional details about cultural offerings: Students will have the opportunity to visit Niagara Falls and all it has to offer. Employer arranges trips to nearby attractions as well as in town trips to shops, the bank and grocery store.