IMPORTANT | PROCESS TO OBTAIN SHELTER:

**Housing Crisis Hotline: 1-855-510-2323**
Choose your language: 1 for English; 2 para Español; 3 Hmoob & then select Option 3

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**Emergency Family Shelters**

**Warming House | The Salvation Army | 630 E Washington Ave, Madison, WI 53703**

- **Description:** Night-time only. IDs for adults & proof of parentage for minors will be requested for new clients.
- **Services Include:** Case management, meals, shower, & laundry. Transportation to/from school may be arranged for school-aged children. During the day, families are welcome to use The Road Home (128 E Olin Ave, Madison, WI 53713) to access phone, small day room, & case manager.
- **Phone:** Contact the above Housing Crisis Hotline before noon for that evening. All calls are returned between 12PM – 1PM. Or if no phone, stop by in-person at Salvation Army to sign up.

- **NOTE:** Families should make as many alternative sleeping plans as possible; shelter beds are limited & families have been turned away.

**Domestic Abuse Intervention Services (DAIS)**

- **Description:** Helps families who are experiencing intimate partner violence. To access shelter, call the DAIS Help Line
- **Services Include:** Emergency Shelter, case management, housing advocacy, safety planning, & support groups
- **Phone:** 608-251-4445 or 1-800-747-4045

- **NOTE:** Individuals put on the waiting list due to the limited capacity are provided safety planning & resource referrals.

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**Family Shelters**

**YWCA of Madison/ The Road Home**

- **Description:** Temporary, residential shelters. The Salvation Army manages the waiting list & places families in room openings at YWCA or The Road, as they become available. To be eligible, families must provide IDs for all adults, Social Security cards (or print-outs) for all members, & Birth Certificates for all minors.
- **Services Include:** Private shelter rooms, Case Management, meals (and/or access to shared kitchen), laundry, & shared (or private) bathroom
- **Phone:** Contact the above Housing Crisis Hotline weekly to check-in to update any changes.
Family Stabilization Program  
**Description:** Family Stabilization Program serves families moving from shelter to housing, as well as families at risk of eviction.  
**Services Include:** With the help of case management, families develop skills imperative to increase stability. Clients may be eligible for one-time emergency funding, which may prevent homelessness. Families must have at least one child under age 18. Program participation may last up to one year.  
**Phone:** Direct: 608.250.2209 or General: 608.256-2321

**Seton House** | Society of St. Vincent de Paul | 1301 Williamson St, Madison, WI 53703  
**Description:** Residential housing services in apartment-like setting for women w/young children; must have steady income source ($325/mo-$425/mo). Contact directly to obtain application & learn about program fees  
**Services Include:** Furnished housing  
**Phone:** 608-819-1061

**3rd Street Program** | YWCA | 101 E Mifflin St, Madison, WI 53703  
**Description:** For single mothers w/1 child aged 0-5 yrs-old. Contact directly to obtain application & learn about program fees.  
**Services Include:** Furnished housing  
**Phone:** Call Nancy at 608-257-1436 x 2

**Second Chance Apartment Project** | YWCA | 101 E Mifflin St, Madison, WI 53703  
**Description:** This project is a partnership between YWCA & the Road Home. This priority uses the priority list  
**Services Include:** Rent assistance & case management  
**Phone:** 608-257-1436 x 2

**Family Housing** | Porchlight, Inc. | 306 N Brooks St, Madison, WI 53715  
**Description:** Income-based fees. Complete application & submit to Main Office, then wait 5-business days after you send it in to contact Porchlight to “activate” your application. Applications can be found by the above address or online at www.porchlightinc.org/documents/PorchlightHousingApplication.pdf  
**Phone:** 608-257-2534

**Rapid Rehousing** | YWCA, the Salvation Army, The Road Home, & United Way  
**Description:** This project uses the priority list. Must have income to afford rent.  
**Services Include:** Shallow rent assistance & case management  
**Phone:** Call Housing First coordinator at 608-257-1436, option 2

**House-ability** | YWCA, the Salvation Army, & The Road Home  
**Description:** Income-based fees. Eligible families are homeless & have a parent/guardian w/a documented disability. This uses priority list  
**Phone:** Call Housing First coordinator at 608-257-1436, option 2

Materials compiled and provided by Tenant Resource Center  
1202 Williamson Street, Suite 102, Madison, WI 53703 | Monday-Friday, 9AM-6PM, No appointment necessary | tenantresourcecenter.org  
Housing Counseling (City of Madison): 608-257-0006 x3 | Housing Counseling (Dane County): 608-257-0006 x4  
Housing Counseling (Outside Dane County): 877-238-RENT | Español: 608-257-0006 x1 | Hmoob: 608-257-0006 x2  
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