

Landrys Bubba Gump Shrimp Co at Pleasure Pier

Server
Galveston, TX



Company Biography

About Bubba Gump - Since 1996 we have been providing unique engaging service, fantastic food and a fun casual atmosphere. Now with twenty-two domestic and eleven international locations, Bubba Gump Shrimp Co. has grown into a global brand. We are committed to providing a casual environment where everyone can enjoy a great meal and have some fun too. Food is the hero at the Bubba Gump Shrimp Co., we serve food that makes our employees proud! Working for us will be challenging, fun and rewarding! We are committed to embracing the wonderful uniqueness of individuals as we grow our teams and our company. Galveston Island is located on the coastline of Texas just 50 miles south of Houston. Explore the treasures it has to offer - 32 miles of beaches, relaxed atmosphere, abundant leisure activities, first-rate restaurants, numerous attractions and a vibrant historic downtown that offers cruising, shopping, arts and entertainment. Galveston has the amenities of a larger city, but with tight-knit small town friendliness. Its ethnically diverse citizens have worked together to make their city better since the early days of its founding in 1836. If you have never visited Galveston before, you're in for a distinctive treat!

Work and Pay Details

Position title: Server

Hourly wage: \$2.13

Tips? Yes

Description of position:

Perform a friendly, efficient and professional service of food and beverage of all restaurant guests and adequately secure payment.

- Follow safety rules provided in the Safety Program found in the employee Orientation Manual and report any safety hazards to management immediately.
- Pre-bus tables, including dirty plates, glassware, condiments, trash, ashtrays, and silverware.
- Help Hosts at the door when available. Guests are your top priority!
- Present menus, answer questions regarding items on menu or daily food and drink specials, and make suggestions regarding food and service
- Relay orders to kitchen staff, provide any special requests, and serve courses from kitchen and service bars.
- Helps in preparation of meals, including:
 - oLadle soup
 - oToss salad
 - oPortion pie and deserts
 - oBrew Coffee
- oPerform other services as determined by establishment's size and practices
- Confirm dinners are complete and presentable before providing to guests
- Total bills and accept payments.
- Responsible service of alcoholic beverages is mandatory. Serve only guests 21 years of age or older. If you feel that a guest is intoxicated and should not serve anymore, please speak to your manager.
- Help create a pleasant atmosphere for the guests dining.
- Please be sure to review the menu before arriving to Bubba Gump Shrimp Company. There is a lot of information that you will be required to know. If you do not know the menu, Bubba Gump cannot allow you to be a Server. You can find the menu here: www.bubbagump.com/menus.asp.

Specific qualifications required:

Menu
All servers must understand the menu in order to make suggestions. Please review menu at www.bubbagump.com/menus.asp.

Language Skills
-Ability to read and interpret documents such as safety rules, operating and maintenance instructions, and procedure manuals.
-Ability to write routine reports and correspondence.
-Ability to speak effectively to guests or fellow employees.

Math Skills
-Ability to add, subtract, multiply, and divide in all units of measure, using whole numbers, common fractions, and decimals.
-Ability to compute rate, ratio, and percent and to draw and interpret bar graphs.
- you can review all U.S. Currencies at www.moneyfactory.gov/

Cleaning
- Must be able to work with regular cleaning supplies.
- Must be able to maintain a clean and orderly area including preparation area, guest areas (tables, chairs, serving lines, condiment stands, etc.), bathroom areas, and all equipment.

Work and Pay Details			
Estimated weekly wage (incl. tips):	\$260.00	Bonus:	None
Conditions of bonus:			
Average hours for last year's students?	30 Hours	Maximum weekly hours allowed:	40 Hours
Minimum average number of hours?	30 Hours	Possibility of getting more than average hours:	Average
Students get the most hours in:	June, July, August	Students get the least hours in:	May, September
How often are students paid?	Every Two Weeks		
Do you pay overtime?	Yes	If yes, after how many hours per week do you pay overtime?	41 Hours
Does your company only operate weekends before or after specific dates?	No		
If yes, what are the dates?			
Business is open 7 days per week from 10:00 am to Midnight. Students should expect to work every weekend.			
Position location:	2501 Seawall Boulevard Galveston TX 77550		

Other Job Details	
Minimum english level:	(6) Advanced
Description of working conditions:	<ul style="list-style-type: none"> -All workers will perform physical activities that require moving one's whole body, such as lifting, balancing, climbing, and stooping or bending. These activities often also require considerable use of the arms and legs. -Employees will be required to stand or walk for long periods of time. -Employees will be required to lift, push, pull, or carry objects up to 40 lbs (18 Kg) on a repeated basis including dish bins and serving trays for food/drink. -Some employees will be required to work outdoors with exposure to a variety of weather conditions such as rain, cold temperatures, direct sunlight ranging from 54-87 Degrees Fahrenheit (12-31 Degrees Celsius). -All employees may be moved between work areas as needed.
Will job duties be different at the beginning of the season?	No
If yes, provide details of specific job duties:	

Uniform and Grooming Requirements			
Are students required to wear a uniform?	Yes	If yes, what is the cost of the uniform?	Not specified
Are uniform laundry services available?	No	If yes, what is the cost of the laundry service?	\$0.00
Do students need to purchase specific clothing or footwear?	Yes		
Details of purchasing required clothing or footwear:	Bubba Gump employees may wear jeans or khaki or jean shorts (must be no shorter than 4" above the knee). Black or Brown closed-toe shoes for both shorts or pants. White shoes only with shorts. One shirt is provided by employer at no cost.		
Do you have company grooming requirements?	Yes		
Details of company grooming requirements?	Neatness and cleanliness are a must. No visible tattoos or facial piercing. Hair must be neat, conservative, clean and of a natural color. Hair that is shoulder length or longer must be gathered in a neat ponytail. Uniforms must be washed daily. Students must maintain good hygiene and bathe daily.		

Other Company Details			
Company hires couples?	Yes	Company hires groups of up to 4?	Yes
Drug test required?	No	Do students complete an additional application upon arrival?	Yes
Does your company issue completion certificates?	No	If requested, will you evaluate the student's performance?	No
Any additional company details?			
All Landry's employees get 50% off on all day Pleasure Pier Galveston ride passes for up to 4 people. Employees also get a 50% discount at Landry's restaurants for them and up to 4 people. Some of our fine dining restaurants only offer a 25% discount for employee and up to 3 people. This is outlined in our handbook. Please be sure to review the menu before arriving to Bubba Gump Shrimp Company. There is a lot of information that you will be required to know. You can find the menu here: www.bubbagump.com/menus/			

Training Information			
Is job training required?	Yes	Length of training:	1 week
Are students paid during training?	Yes	Hourly pay rate during training:	\$7.25
How many hours per week are students likely to receive during training period?	30		
Any other details?			

Training Information

WORK ENVIRONMENT

The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this job, the employee is occasionally exposed to wet and/or humid conditions, moving mechanical parts, and outside weather conditions. The noise level in the work environment is usually loud.

Worksite Location

Worksite location: 2501 Seawall Boulevard Galveston TX 77550

Nearest major city: Houston, TX

Worksite setting: Resort/Ocean/Lake

Nearest major airport: Houston International Airport (IAH) or Hobby (HOB)

Distance to nearest major airport: HOB is 40 miles and IAH is 70 miles

Additional worksite setting details: Galveston Island is a summer resort town on the Gulf of Mexico.

Standard Arrival Information

Are students required to arrive or depart on specific dates? Yes

Details of required arrival or departure dates: Arrive to work site on Tuesdays or Thursdays.

Mode of transportation: Other

Students must arrive between these hours: 8 a.m. to 10 p.m.

Cost: \$75.00

Other details:

Fly into Houston International Airport or Hobby Airport. From the airport there are several possible options. Students should arrange transportation directly to their housing and not to the resort.

For students planning to live at University Apartments Galveson, transportation provided. Students must contact housing with details at least 2 weeks before arrival. The housing manager will pick up students at airport which is 65 miles from the job site.

If you are not living at University Apartments, please visit www.galveston.com/airporttransfers/ or find below options for travel to Galveston:

Royal Carriages- Provides shuttle services from your airport to Galveston, TX. You can visit their website at www.royalcarriages.com/. Average cost for a one-way trip will range from \$173-\$271.

Super Shuttle- This service will transport anyone from their airport to Galveston for \$145 one way. You can find more rates at www.supershuttle.com/

After Hours Arrival Information

General information: Suggested hotel is Baymont Inn and Suites \$69 plus tax. Price may vary depending on day of the week. Please visit www.baymontinn.com for rates and transportation from the Houston Airport.

Name of accommodation: Baymont Inn and Suites Houston Intercontinental

Accommodation address: 18032 McKay Drive Humble, Texas

Cost per night: \$70.00

Best way to travel from airport to overnight accommodation: Call hotel for pick up at airport 281-446-0343

Social Security

Are students required to apply for a social security card prior to arriving at worksite? No

Will the company assist students with their social security application? No

Assistance detail: If the students stay at the University Apartments, staff will take the students to the Social Security Office as part of the housing cost. If students find alternate housing, visit www.gulfcostcenter.org/ or www.royalcarriages.com/ for rates and schedules.

Where is the nearest social security office? League City

Distance: 25 miles

How will students be paid until their social security card arrives? Check.

Housing Details

Is housing provided? No

If not, will you assist students in finding housing? Yes

Are there affordable housing options in the area? Yes

Housing Details

Housing options in the area:	There are several housing options on and near the Seawall. Many properties will require you to apply in person. If you are looking to confirm housing prior to arrival, please find contact information below:		
	University Apartments Galveston 602 Seawolf Parkway Galveston TX 77554 Office:(409) 741-9100 Fax:(409) 740-0709 http://uagalveston.com/ \$435 per month includes transportation Airport pickup also available Social Security assistance available Please contact us or email us at manager@uagalveston.com		
Local housing resources:	Galveston Housing Authority- www.ghatx.org/ The City of Galveston- www.cityofgalveston.org/ Craigslist- www.craigslist.com/ University Apartments- www.uagalveston.com/ Galveston Seawall Apartments- www.galvestonapartments.org/		
Housing address:	N/A		
Is the student required to sign a separate housing contract?	N/A		
Type of housing provided:	N/A	Number of students to a room:	N/A
Housing details:	N/A		
Do you offer co-ed housing?	N/A		
Cost of housing - per week:	N/A	Includes utilities?	N/A
Are housing costs deducted from paycheck?	N/A		
Is a housing deposit required?	N/A	Amount of housing deposit:	N/A
Instructions for payment of housing deposit:	N/A		
Housing deposit due date:	N/A	Is deposit refundable?	N/A
Conditions of deposit refund:	N/A		
How will deposit be refunded?	N/A		
Are students required to live in provided housing upon arrival?	N/A		
During their work stay, can students find alternate housing?	N/A		
If yes, is there a penalty?	N/A		

Transportation to/from Worksite

Method of transportation to worksite:	University Apartments provides transportation. Bicycles are optional if housing is near seawall blvd		
Distance to worksite:	5 miles	Is worksite within walking distance of housing?	No
Cost of public transportation to worksite:	Not specified		
Details of public transportation to worksite:	Island Transit is also a great resource for transportation, providing bus and trolley services. You can either pay per ride or purchase a monthly pass. More information is at www.islandtransit.net/ .		
Cost of transportation to worksite provided by employer:	Not specified		
Details of transportation to worksite arranged by employer:	The University Apartments housing provides transportation to and from work. Housing will arrange transportation to fit students work schedule.		
Cost of arranging own transportation to worksite:	Not specified		
Details of arranging own transportation to worksite:	Island Transit is also a great resource for transportation, providing bus and trolley services. You can either pay per ride or purchase a monthly pass. More information is at www.islandtransit.net/ .		

Housing Amenities

Available public transportation:	Bus		
Access to public transportation?	Walking Distance		
On Site Housing Amenities			
Laundry:	N/A	Linens:	N/A
Refrigerator:	N/A	Microwave:	N/A
TV:	N/A	Telephone:	N/A
		Private bath:	N/A
		Air conditioning:	N/A
		Security guard:	N/A

Housing Amenities			
Computer/Internet Access:	N/A	Utensils:	N/A
Individual Beds:	N/A	Gym:	N/A
Nearby Amenities			
Supermarket:	In town/accessible	Restaurants:	Walking Distance
Shopping mall:	In town/accessible	Fitness center:	Requires Transportation
Post office:	In town/accessible	Laundry:	Walking Distance
Bank:	In town/accessible	Internet cafe:	Walking Distance
Movie theater:	In town/accessible	Library:	In town/accessible
Additional amenities:	N/A		

Meal Information	
Are meals included in rent cost?	N/A
If not, meal plan cost per day:	Not Specified
Meals covered:	Not Specified
Is the purchase of a meal plan mandatory?	No

Cultural Opportunities			
Types of cultural opportunities provided			
Organized Holiday Event(s):	No	Organized Trip(s) to Major Attraction(s):	No
Organized Potluck(s) or Dinner(s):	No	Organized Trip(s) to Major City:	No
Organized Karaoke Night(s):	No	Information about Events:	Yes
Organized Movie Night(s):	No	Information about Local Resources:	Yes
Organized Sporting Event(s):	No	Information about Attractions/Sites:	Yes
Organized Staff Exchange Event(s) - Other:	No	Information about Local Community:	Yes
Organized Trip(s) to Nearby Attraction(s):	No	Other:	No
If Other, please describe:	N/A		
Additional details about cultural offerings:	<p>Galvston has a Mardi Gras celebration that is an event for all to see and be a part of in March! For more information please visit www.mardigrasgalveston.com/.</p> <p>For other events you can participate in cruise the waters on the Galveston Harbor Tours or choose from home grown fruits and vegetables at Galveston's Own Farmers Market. A calendar of all events are located at www.galveston.com/.</p>		