

Brett Robinson Gulf Corporation Phoenix 1 + 2

Housekeeper
Orange Beach, AL



Company Biography

Gulf Shores and Orange Beach are Alabama's original beach towns! Their award-winning beaches are where coastal fun began and still flourishes today. Enjoy a medley of fun entertainment, unique shopping, delicious dining and all the reasons to spend as much time as you can on the sugar-white sands and emerald-green waters of the beach. Surrounded by bays and rivers, there are many opportunities for outdoor recreation and fresh seafood. Brett Robinson is located in Gulf Shores, Alabama. Condominiums, where students will be working, are located directly on the beaches of the Gulf of Mexico. Students are able to walk to work or a company van will transport them. Student apartments are fully furnished including all linens and a fully equipped kitchen. Utilities, wireless internet, uniforms and uniform shoes are included in the service fee. There are many opportunities to secure a second job within the community.

Work and Pay Details

Position title: Housekeeper

Hourly wage: \$9.27

Tips? No

Description of position:

Housekeepers perform a combination of cleaning duties to maintain condominiums in a clean and orderly manner. Condominiums may include: bedrooms, toilet/shower area, kitchen, living area, fireplace, and deck/porch. Job duties may include:

- Employees are paid "piece rate" for the number of condominiums cleaned each week. Housekeepers are given sufficient assignments each week to earn \$9.27 per hour. For more details on piece rate, please see the additional details at the end of this section on this profile.
- Changing bed linens in a neat and clean manner.
- Removing and collecting linens for laundering and transporting them to the designated areas.
- Cleaning rugs, carpets, and upholstered furniture using vacuum cleaner.
- Dusting furniture and equipment.
- Emptying wastebaskets and cleaning them inside and out.
- Cleaning tiled floors with the use of brooms and mops.
- Using chemical-based products to clean tubs, sinks, countertops, mirrors, toilets, door panels and shower curtains.
- Replenishing trash bags, soaps, bathroom items, and other supplies.
- Transporting all trash and waste to disposal areas, as instructed.
- Removing items from refrigerator, stove, and microwave.
- Cleaning refrigerator, stove, microwave, and any additional appliances inside and out.
- Loading and unloading dishes from dishwasher, drying dishes, and putting them away in proper places.
- Demonstrate a high level of customer service. Respond to and take appropriate action to resolve concerns and complaints of guests.
- Keep supervisor/manager informed of situations relating to facility operation, guest complaints or concerns, accidents, emergency situations, damages, and potential safety hazards.
- Attend departmental and team meetings as well as participate in all additional training courses.
- Perform all duties in a safe manner.
- Employees may be asked to move to different Brett Robinson properties or job assignments within the property, as needed. Other duties may be assigned.

Housekeepers are paid "Piece Rate". "Piece rate" is defined as being paid, at the week's end, for the number of condominiums that you have cleaned.

Housekeepers are assigned sufficient condominiums each day to earn \$352 or more per week. A student who does not complete sufficient assignments will earn less than \$352 per week.

Average Pay Rate for Condominiums:

1 bedroom \$16.50

2 bedroom \$23.25

3 bedroom \$29.50

If a student cleaned the following he or she would earn \$92.50 for the day:

(2), 2 bedroom condominiums \$46.50 (23.25 X 2 = 46.50)

(1) 3 bedroom condominiums \$29.50

(1) 1 bedroom condominiums \$16.50

Specific qualifications required:

- Must be dedicated, flexible and energetic.
- Must be willing to work in a team environment.
- Due to the duties of this job, employees can't have allergies to cleaning chemicals or dirt/dust. Face masks may be provided, if needed.
- Must have the ability to read, write, and understand instructions given in the English language.
- Must have the ability to understand and respond to verbal instructions given in the English language.
- Housekeepers serve as a representative of our company and must display courtesy, respect, tact, and discretion in all interactions with other employees, owners, guests, and members of the local community.

Work and Pay Details			
Estimated weekly wage (incl. tips):	\$352.00	Bonus:	None
Conditions of bonus:			
Average hours for last year's students?	40 Hours	Maximum weekly hours allowed:	40 Hours
Minimum average number of hours?	36 Hours	Possibility of getting more than average hours:	Average
Students get the most hours in:	June, July and August	Students get the least hours in:	
How often are students paid?	Weekly		
Do you pay overtime?	Yes	If yes, after how many hours per week do you pay overtime?	41 Hours
Does your company only operate weekends before or after specific dates?	No		
If yes, what are the dates?			
Position location:	STUDENTS MUST BE FLEXIBLE - the Site of Activity may change when you arrive.		

Other Job Details	
Minimum english level:	(5) Upper Intermediate
Description of working conditions:	<ul style="list-style-type: none"> •All housekeepers will perform physical activities that require moving one's whole body, such as lifting, balancing, climbing, and crouching or bending at the knee to clean. •Housekeepers will be required to walk or stand for long periods of time, push or pull a linen cart up to 100 lbs (43 kg), lift up to 40 lbs (18 kg) on a repeated basis. •All housekeepers will be required to use chemical-based cleaners. •Housekeepers are required to work in small spaces such as shower and toilet areas. •Employees must be able to work continuously in an indoor environment. •Employees may, on occasion, be exposed to outdoor elements such as rain, cold temperatures, or high heat and humidity. Temperatures will range from 55 to 87 degrees Fahrenheit (12 to 31 degrees Celsius). •Employees may be moved to other work areas as needed. <p>Housekeepers must remain on their feet for extended periods of time, stooping and bending often. Housekeepers are responsible for preparing their cleaning cart with linens and supplies. At day's end they are responsible for unloading these items from their cart.</p>
Will job duties be different at the beginning of the season?	No
If yes, provide details of specific job duties:	

Uniform and Grooming Requirements			
Are students required to wear a uniform?	Yes	If yes, what is the cost of the uniform?	Not specified
Are uniform laundry services available?	No	If yes, what is the cost of the laundry service?	\$0.00
Do students need to purchase specific clothing or footwear?	No		
Details of purchasing required clothing or footwear:	Uniforms and uniform shoes are provided through service fee.		
Do you have company grooming requirements?	Yes		
Details of company grooming requirements?	Neatness and cleanliness are a must. No facial piercings. Hair must be neat, conservative, and clean. Hair that is shoulder length or longer must be gathered in a neat ponytail. Uniforms must be washed daily. Students must maintain good hygiene and bathe daily.		

Other Company Details			
Company hires couples?	No	Company hires groups of up to 4?	Yes
Drug test required?	Yes	Do students complete an additional application upon arrival?	Yes
Does your company issue completion certificates?	Yes	If requested, will you evaluate the student's performance?	Yes
Any additional company details?			
<ul style="list-style-type: none"> • Most students travel around the community by bicycle. Students can bike or walk to grocery stores, restaurants, as well as locations to access wifi. • Students are welcome to secure a second job as long as it does not interfere with their job at Brett Robinson. • Students are encouraged to take their lunch to work. • Opportunities to converse in English are readily available on the job site, working alongside americans, as well in the community. • Students from many different countries experience the hospitality offered within this beach community. 			

Training Information			
Is job training required?	Yes	Length of training:	2 weeks
Are students paid during training?	Yes	Hourly pay rate during training:	\$9.27
How many hours per week are students likely to receive during training period?	38		
Any other details?			

Training Information

Housekeepers will most likely find that paychecks differ from employee to employee due to work completed. Housekeepers may occasionally be assigned to work in our laundry facility at \$9.27 per hour, on days when there are not many condominiums to clean. Weekend work is required. Various types of cleaning may be required including: Seasonal (more detailed clean), departure clean, hotel touch-up clean, and private cleans may be required.

Worksite Location

Worksite location: STUDENTS MUST BE FLEXIBLE - the Site of Activity may change when you arrive.

Nearest major city: Pensacola, FL Worksite setting: Resort/Ocean/Lake

Nearest major airport: Pensacola, FL Distance to nearest major airport: 40 miles

Additional worksite setting details: Condominiums are located within complex located on the Gulf of Mexico.

Standard Arrival Information

Are students required to arrive or depart on specific dates? Yes

Details of required arrival or departure dates:

Employer will assist when given a 2 week notice. The cost will vary. Students must vacate their Brett Robinson housing within 2 days of the end date noted on their job offer.

Students must arrive between 7am - 9pm. Transportation will be provided to students who confirm arrival information 2 weeks prior to arrival at transportation@brett-robinson.com.

Students must vacate their Brett Robinson housing within 3 days of the end date noted on their job offer.

Mode of transportation: Employer will arrange pick-up Students must arrive between these hours: 7am to 9pm

Cost: Not Specified

Other details:

Students must arrive at the Pensacola, Florida Airport on the assigned arrival date. (Housing and transportation will not be provided if you arrive before your assigned arrival date).

Students must arrive between 7am - 9pm. Transportation will be provided to students who confirm arrival information 2 weeks prior to arrival at transportation@brett-robinson.com.

Students must vacate their Brett Robinson housing within 2 days of the end date noted on their job offer.

After Hours Arrival Information

General information: Students arriving after 9:30 pm on their agreed upon arrival date will have to make arrangements for the night. Students will be picked up around 10 am the next morning.

Name of accommodation: Motel 6 Accommodation address: 7827 North Davis Highway, Pensacola, Florida 32514

Cost per night: Not Specified

Best way to travel from airport to overnight accommodation: Airport shuttle or taxi. Both of these will be located at the Pensacola Airport. You may contact the motel at 850-476-5386.

Social Security

Are students required to apply for a social security card prior to arriving at worksite? No

Will the company assist students with their social security application? Yes

Assistance detail: Employer will assist in coordinating transportation to social security office.

Where is the nearest social security office? Fairhope, AL Distance: 30 miles

How will students be paid until their social security card arrives? Regular Pay

Housing Details

Is housing provided? Yes If not, will you assist students in finding housing? N/A

Are there affordable housing options in the area? N/A

Housing options in the area: N/A

Local housing resources: N/A

Housing address: Orange Beach AL 36542

Is the student required to sign a separate housing contract? Yes

Type of housing provided: Apartment Number of students to a room: 1-3

Housing Details	
Housing details:	Fully furnished 2-3 bedroom apartments. Fully equipped kitchens. All linens provided. Service fee includes wireless internet and utilities. Housing is only available starting on your agreed upon arrival date. If you arrive prior to your agreed upon arrival date, you will have to secure your own housing until that date. Students are required to move out of their housing within 2 days of their work end date noted on their job agreement. Absolutely no co-ed housing is provided or permitted.
Do you offer co-ed housing?	No
Cost of housing - per week:	125 included in service fee
Includes utilities?	Yes
Are housing costs deducted from paycheck?	Yes
Is a housing deposit required?	Yes
Amount of housing deposit:	\$200.00
Instructions for payment of housing deposit:	\$200.00 housing deposit is payable in cash at Orientation, your start date. The housing cost is also referred to as the SERVICE FEE which includes cost for housing, transportation, activities, uniforms and utilities.
Housing deposit due date:	
Is deposit refundable?	Yes
Conditions of deposit refund:	Housing deposit will be refunded upon completion of employment agreement and leaving apartment in its original condition. For refund of deposit, student must confirm departure date to Brett Robinson at least 2 weeks prior to end date, and must move out of Brett Robinson housing within 2 days of agreed upon job offer end date.
How will deposit be refunded?	This will be directly deposited into student's locally established bank account.
Are students required to live in provided housing upon arrival?	Yes
During their work stay, can students find alternate housing?	No
If yes, is there a penalty?	No

Transportation to/from Worksite	
Method of transportation to worksite:	walk, bicycle, company van
Distance to worksite:	varies from 1/4 mile to 5 miles
Is worksite within walking distance of housing?	Yes
Cost of public transportation to worksite:	Not specified
Details of public transportation to worksite:	N/A
Cost of transportation to worksite provided by employer:	Not specified
Details of transportation to worksite arranged by employer:	Company van will be available to transport students who live further than walking or biking distance from their work site assignment.
Cost of arranging own transportation to worksite:	Not specified
Details of arranging own transportation to worksite:	N/A

Housing Amenities	
Available public transportation:	Bus
Access to public transportation?	In town access
On Site Housing Amenities	
Laundry:	Yes
Linens:	Yes
Private bath:	Yes
Refrigerator:	Yes
Microwave:	Yes
Air conditioning:	Yes
TV:	Yes
Telephone:	Yes
Security guard:	No
Computer/Internet Access:	Yes
Utensils:	Yes
Gym:	No
Individual Beds:	Yes
Nearby Amenities	
Supermarket:	Walking Distance
Restaurants:	Walking Distance
Shopping mall:	In town/accessible
Fitness center:	In town/accessible
Post office:	Walking Distance
Laundry:	In town/accessible
Bank:	Walking Distance
Internet cafe:	Walking Distance
Movie theater:	In town/accessible
Library:	In town/accessible
Additional amenities:	Daily errand trips provided to community banks, grocery stores, libraries, gym and other community resources.

Meal Information	
Are meals included in rent cost?	No
If not, meal plan cost per day:	Not Specified
Meals covered:	Not Specified

Meal Information

Is the purchase of a meal plan mandatory? No

Cultural Opportunities

Types of cultural opportunities provided

Organized Holiday Event(s):	No	Organized Trip(s) to Major Attraction(s):	Yes
Organized Potluck(s) or Dinner(s):	Yes	Organized Trip(s) to Major City:	Yes
Organized Karaoke Night(s):	No	Information about Events:	Yes
Organized Movie Night(s):	Yes	Information about Local Resources:	Yes
Organized Sporting Event(s):	Yes	Information about Attractions/Sites:	Yes
Organized Staff Exchange Event(s) - Other:	Yes	Information about Local Community:	Yes
Organized Trip(s) to Nearby Attraction(s):	No	Other:	Yes

If Other, please describe: Daily errand trips provided. The company also offers transportation to local shopping outlets, attractions, nearby cities, organized soccer games, dolphin cruises and much more!

Additional details about cultural offerings: Brett Robinson provides many cultural events opportunities. There are daily scheduled trips to local grocery stores, shopping malls, banks, and post office. There are weekly events scheduled to museums, sporting events, and nearby cities. OWA is an amusement park and entertainment venue opening the summer of 2017. It is located within 10 miles of our community and frequent trips will be provided as part of our services to our students. OWA will include the largest roller coaster in the Southeastern United States. So get ready for some excitement!