



# Comprehensive Clinical Assessment NZCCSS Conference May 2014

*interRAI in Residential Care*

*Better Assessment, Better Care, Better Outcomes*

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# OVERVIEW:

- A reminder.... why Comprehensive Clinical Assessment?
- Current status
- Use of interRAI as primary assessment
- Feedback from early adopters
- General discussion, questions.

# The Vision for introducing interRAI

- Improve outcomes for older people
- Assessment available at any point of care
- Assessments follow the older person  
e.g. CA ⇌ HC ⇌ LTCF
- One national repository
- Improved planning and operational efficiencies

# Project Targets & Current Status

- All facilities participating in training - completed
- The total project target is 2370 nurses competent
  - 1079 nurses by Project team (921 to date)
  - 587 by Large Providers

The Project outcome is for all facilities to be using interRAI as their primary assessment. To date 89 / 665

- all nurses trained
- all primary assessments interRAI.

# Phasing of the Project

## 1. Establishment phase

Establish Project, training programme, software connections, employing trainers, sector education

## 2. Engagement phase

Facilities signed up for training, finding training venues, scheduling, processes, communication

## 3. Embedding phase

*Daily use of interRAI as primary assessment*

## 4. Post –project arrangements

# Number of assessments national and by DHB

<b>Item tracked against expectations</b>	<b>March 2014</b>	<b>April 2014</b>
Number of facilities with all eligible nurses now competent	73/665	89/665
Number of new assessments completed	5384	5972
Number of re-assessments completed	3894	4359
Total number of assessments completed	9278	10380

## Embedding phase

The Project focus has widened from Registered Nurses to Clinical Leads, Facility Owners, Facility Managers and Administrators.

Impact on the way the facility operates from

- Conceptual change in assessment and care
- Change to software from paper based assessment
- Aggregated resident information.

# Implementation issues

Now that engagement and training are ok

- 1:15 ratio insufficient for various reasons
- Higher focus on nurses versus managers /clinical leads
- Nurses capability / interest
- Change processes within the facility
- Post project training and support
- How interRAI will influence audit.



## Use of interRAI

- Relies on assessment skills of nurse
- Helps 'knowing your resident'
- Decision support – use with facility policy & practices
- Transparent care planning decisions (assessment summary)
- Management (incl Clinical Leads) have enhanced understanding of residents level of complexity and care required

# Support to make it easier

- ARC forums
- Guidelines
  - Administration / Facility Manager's workbook
  - LTCF HOW-TO Handbook for Aged Care Facilities

Looking for feedback

# interRAI Managers Role – Resident Overview



**MOMENTUM HEALTHCARE** Resident Overview

Home | Help | Logout

Resident Search

Common Tasks

Demographics

History And Physical

Reports

- Face Sheet
- Transfer Referral Report
- Care Plan Report
- Current Client Summary Report
- InterRAI Suite Trend

User preferences

Full Name

DO NOT DELETE

Likes to be called

Betty

Allergies

nil known

Diet

Normal Diet, no

Primary Diagnosis

Macular Degeneration  
Osteoarthritis  
Sliding Hiatus  
Type II Diabetes

- **Face Sheet** – Demographics summary, primary diagnosis, advance directives, infection precautions, contact details end of life instructions etc
- **Transfer Referral Report** – as above including info for ambulance, ED staff regarding vitals, transfer notes, special considerations (O2, IV, Dressings etc) ADL's, Sensory ability etc
- **Care Plan Report** – Focus, related factors, expected outcomes, interventions and disciplines responsible
- **Client Summary Report** – Summary demographics, Clinical conditions, self reported health, instability and changes, triggered CAPS and outcomes of last 5 assessments
- **InterRAI Suite Trend** – Outcome scores, CAPS grouped by Cognition, Social & Clinical

# Summary reports at resident and facility level

**MOMENTUM HEALTHWARE**

## Select Report

Home | Help | Logout

**Select Report**

Select a report to view

- Wound Management Report
- InterRAI CAP Trending by Resident
- InterRAI Outcome Analysis by Resident
- Bed Occupancy Report LTC
- Birthday Report LTC
- Birthday Report Selected Date Range LTC
- Religion Report LTC
- Resident Listing Report LTC
- Resident Listing Report w/ Attending Physician LTC by Resident
- Resident Listing Report w/ Attending Physician LTC by Room
- Resident Listing Report w/ Provider LTC by Resident
- Resident Listing Report w/ Provider LTC by Room
- Resident Listing Assessments Due
- To Do List Report LTC
- Progress Notes Report
- Weight and BMI by resident
- Audit Report By Client
- Audit Report By User
- Chart Access

DHB

# Suggestions for embedding interRAI

The Handbook is an amalgamation of common queries from facilities & facilities feedback:

The assessment process,

Supporting care planning,

Making audit easier,

Communicating with families and health professionals.

Example of details are:

- Weekly interRAI checklists
- Monthly interRAI checklists
- Annual checklist

# Population information

- Quality indicators (service outcome comparison)
- Resource utilisation groups (RUGs /case mix)
- Reports (resident or service based) e.g. trend report
- Ability to cross compare all items in assessment to create reports
  - i.e. mix the variables together
- These all lead to population information for planning and research at
  - facility,
  - group,
  - local or
  - national levels.

# ANY QUESTIONS?

