



**Individualised Funding (IF)
for over 65s**
**Is it working for clients and
providers?**

In the beginning....

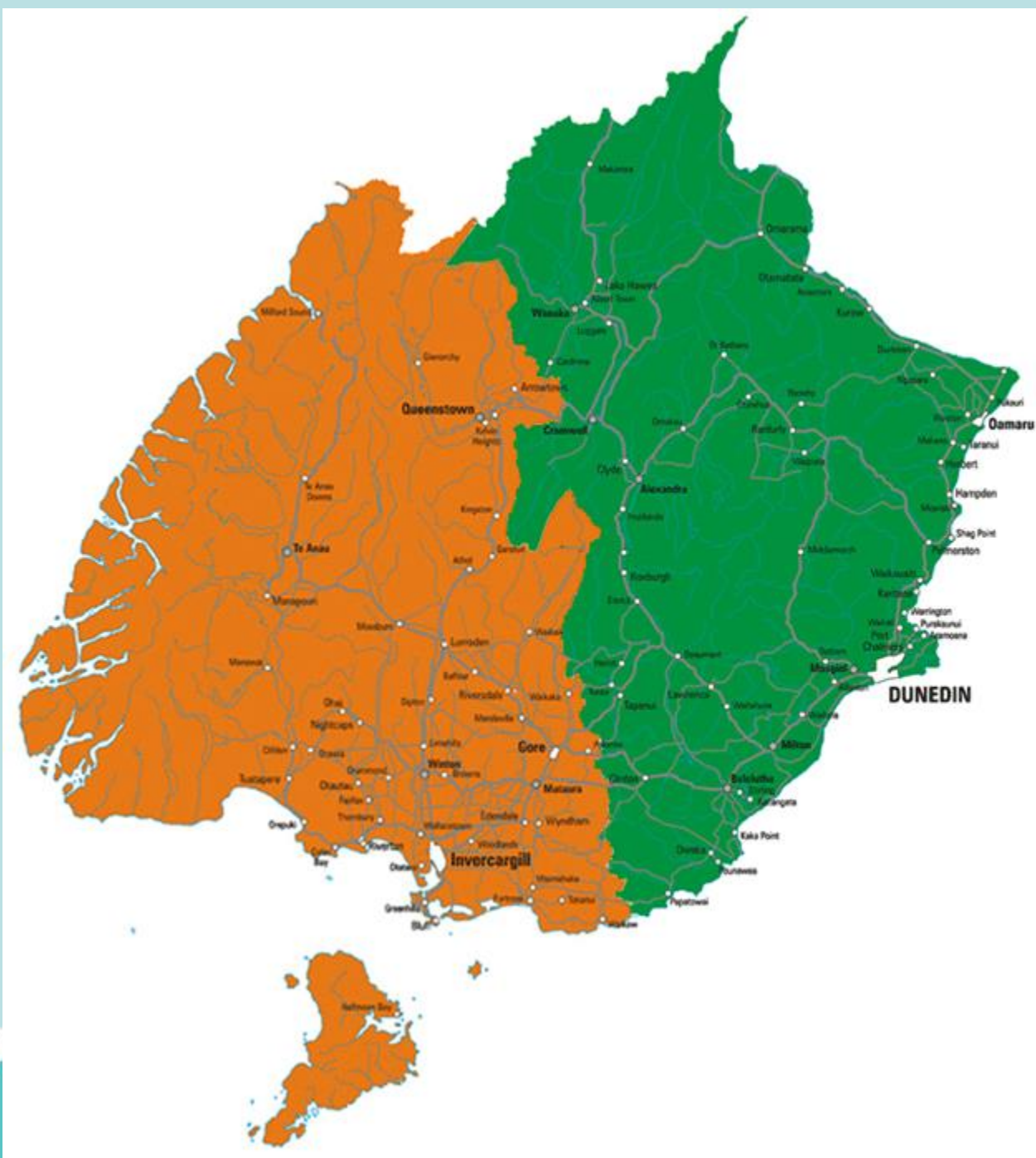
A brief history

- Began as the pilot 'Individualised Funding for Elders Pilot Project' 2006
- Presbyterian Support Otago took over the contract from Standards Plus in 2011
- Southern District Health Board were innovative in the concept, which continues to work well
- Allows for empowerment, autonomy and choice for the client

A few home truths

What happens in New Zealand?

- Large geographical area to service
- Appears to be a unique service in NZ for over 65s
- Can apply to someone under 65 if they are 'close in interest'
- Under 65s and ACC recipients have their own models of IF
- Reduction in levels of funded care



Client Profile

Who are our clients?

- Mix of need
- Wide age range
- Impact of geographical location

Case Studies

The real stories

- Choice
- Empowerment
- Autonomy

What happens in the rest of the world?

Client Directed Service Models (CDSM)

- Mainly directed at younger people who live with disability
- Some have over 65 models
- All models allow for empowerment, choice and autonomy

The roadmap to services

How does one become a recipient of Individualised Funding?

- Referrals
- Decision making
- What are the factors in deciding to use IF?
- It isn't for everyone

To be or not to be.....

.....a budget manager

- Commitment to process
- Willingness to follow process
- Understanding of budgets
- Understanding of being an employer and all that entails

Is there a problem?

What about risk?

- Stewardship of public money
- Financial misuse and abuse
- Pressures on client and family

The \$\$\$

How does the money go round?

- Funding
- Payroll
- Invoices
- Returns

How are we doing?

Our report card

- Satisfaction survey
- Audit outcomes
- The future of IF

Conclusion

It's time to close

- Service provides dignity, choice, autonomy, empowerment
- Remaining in your own home with the right support is desirable
- Our systems and processes mitigate risk to vulnerable people
- The SDHB has unused funding returned