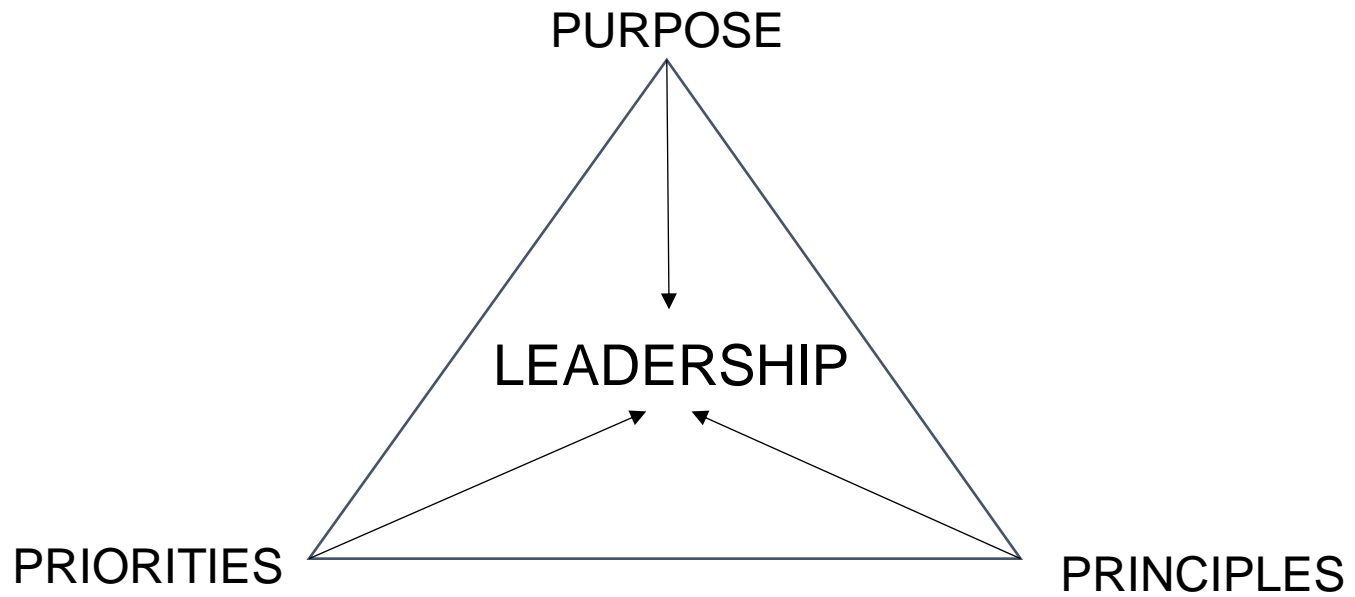


Ethics and Business and the Living Wage

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ETHICS - Life/Leadership/Business



The Warehouse Career Retailer Wage

- Approach
- Cost
- Benefits
- Waste – Non-value adding time and activity in organisations
- Learning's

The ten retail supply chain 'waste's' :-

- 1. Lost sales & customers: Optimal Volume** (eg through non-availability of product)
- 2. Excessive 'push' stocks** (eg due to excessive 'push' allocation, leading to markdowns, clearances, stock redeployment and stock damage)
- 3. Excessive 'pull' stocks** (eg due to excessive lead-time, order frequencies, unit & load sizes, or 'bulk' price based minimum order quantities)
- 4. Delay & waiting** (eg Slow responsiveness & product flow, either physically or due to slow information processing & decision making)
- 5. Unnecessary transportation** (eg poor utilisation of space and time, inter-DC & inter-store transfers)
- 6. Excessive movement & handling** (eg due to poor layouts, processes and workplace design)
- 7. Unnecessary processes or layers** (eg non-value adding processes or intermediates, Internally focused processes for excessive bureaucracy & control)
- 8. Defects, errors and poor process reliability** (eg poor DIFOT leading to rework costs and poor availability)
- 9. Rigidity, the lack of flexibility & responsiveness** (eg inappropriate automation, excessive rigid long term arrangements of assets, processes & people)
- 10. Unnecessary complexity** (eg keep it simple)

The “Living Wage”

- The Living Wage
- The Context in NZ
- The Minimum Wage is different
- Why not more progress?
- The influence of Unions & Political agenda's

Business & Society

- Good Businesses & Good Societies
- The power of market economies
- Wealth creation
- But...Does that wealth get shared enough?
- Should we regulate? No! But “Trickle down” sometimes needs a push...
- Board Agenda’s: Diversity, Environment and “Is enough getting to our career frontline employees?”

Services For Older People – Questions I would ask?

- Without wanting to teach you to suck eggs...
- Is enough getting to the career frontline employees?
- How to maximise Revenue/income?
- How much 'waste' (non-value added time and activity) is there in your industry?
- Where there is a will there's a way!

And Finally...