zone v

Simplify Your Smartphone™

Contents

Overview

The Zone V case and software has been designed for the Samsung Galaxy A3 2016.

The V software also works on a number of Samsung compatible devices. Please note when entering Android settings that the steps may be in a different order from the user manual due to being a different device model from the Samsung A3 2016.
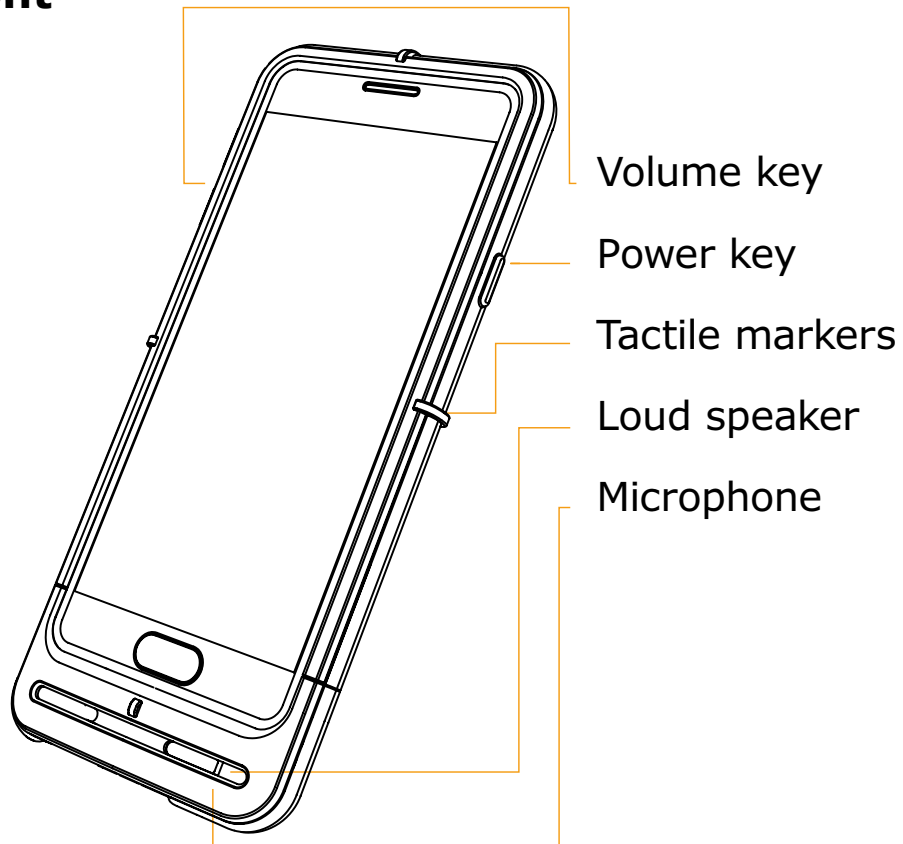
Please refer to your Samsung Quick Start Guide and User Manual for detailed information on your Samsung device. Please note you may incur additional charges for accessing the internet from your device.

The Zone V product box contains the following items:
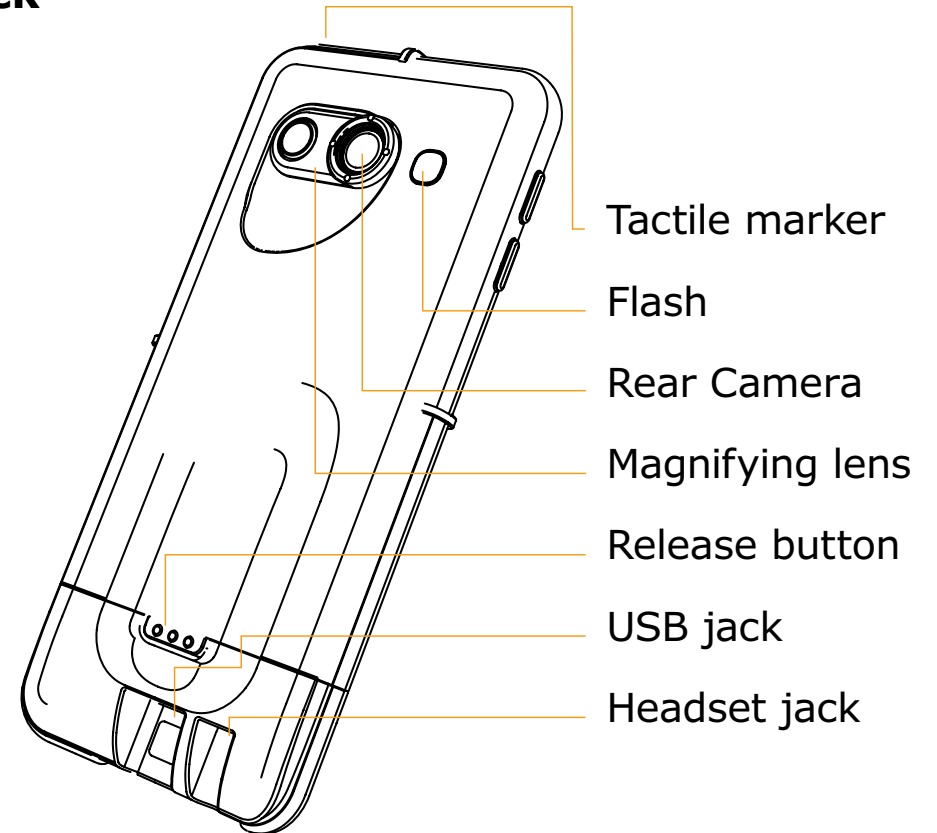
- Case with a square grip and loop grip options

- POLAR:MAG® USB cable

- Headset jack adapter

- Software voucher

- Quick Start Guide

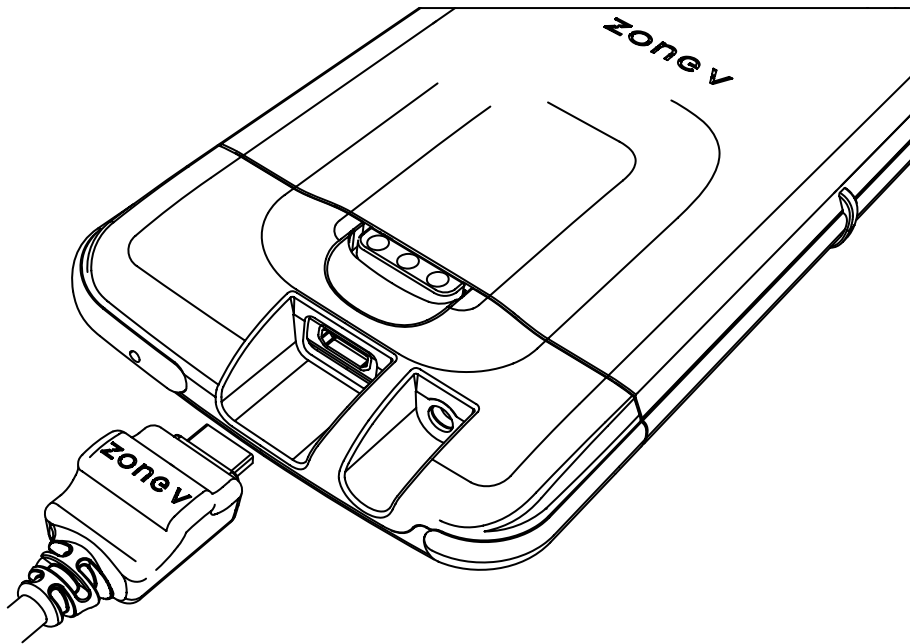- Warranty

Case Layout

Front

Volume key

Power key

Tactile markers

Loud speaker

Microphone

Back

Tactile marker

Flash

Rear Camera

Magnifying lens

Release button

USB jack

Headset jack

POLAR:MAG® USB cable

Headset jack adapter
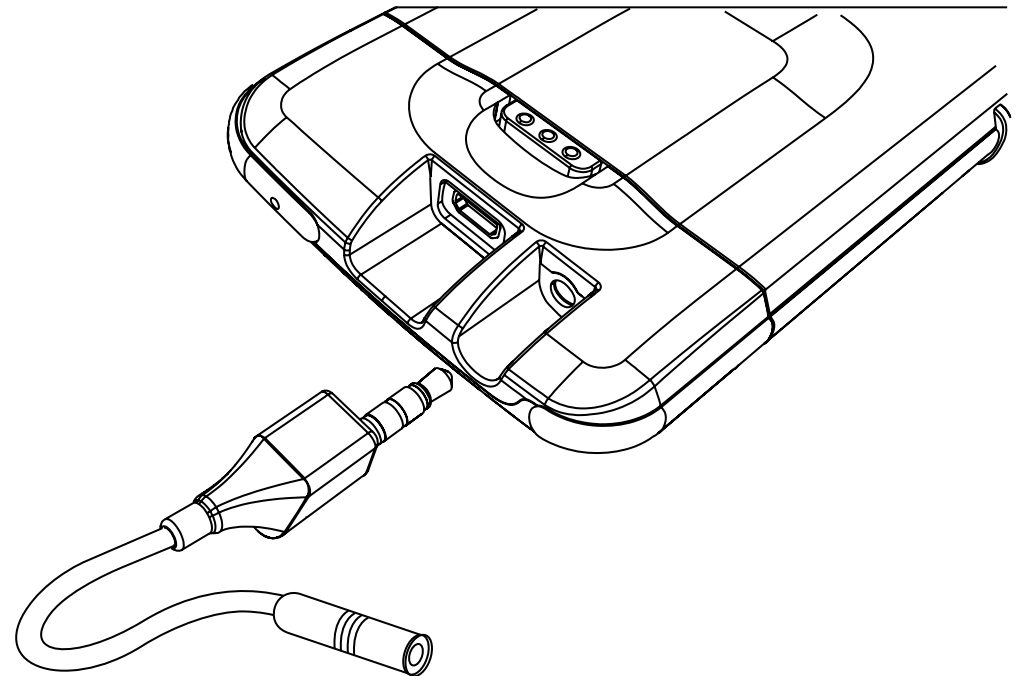
Icons

	Notifications		Calendar		Exit Zone V		Camera
	Messages		Clock		Magnifier		
	Contacts		Applications		Calculator		
	Phone		Arrange Apps		Torch		
	Settings		Emergency Info		Torch ON		

Icons

Back Button

Back
The colour of the Back button will change depending on the application you are in.

Notifications

Device information

Notifications list

Clear notifications list

Message received

Rejected call

Missed call

Incoming call

Messages

Write new message

Send message

Close the keyboard

Message templates for quick pre-written responses

Unread message

Read message

Reply

Icons

 Delete

 Select

 Unselect

Contacts

 Call

 Message

 Email

 Notes

 Search for contact

 Add new contact

 Edit contact

 Favourite contact or remove favourite

 Add to make the contact a favourite

 OK

 Delete

 Cancel

Icons

Phone

 Keypad

 Favourite

 Call log

 Rejected call

 Incoming call

 Outgoing call

 Missed call
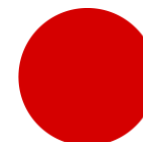
Settings

 Disconnect

 Connect

 Cancel

 Switch On

 Switch Off

 Not chosen

 Chosen

Icons

☒	Selected
☐	Unselected
→	Next

Calendar

🗓	Calendar
☰	Calendar list

+	Add new event
✓	OK

Alarm

⏰	Alarm
🕐	Clock
+	Add new

Arrange Apps

←	Back
→	Next
✓	OK
🗑	Delete
☒	Chosen

Icons

Not chosen

Emergency Info

Next

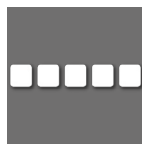Write

Magnifier

Invert

Minus magnification

Plus magnification

Home page widgets

Signal Strength

Battery life

WiFi signal strength

Bluetooth activated

Airplane mode activated

Location

Weather

Icons

Home page widgets
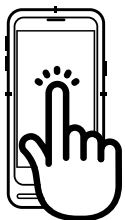## Quick contact

Add quick contact

Quick contact with no
picture assigned

zone v

Interaction - Gestures

**Tips on how to interact with your Samsung device**

When using a smartphone, there are a number of actions known as gestures that you need to familiarise yourself with to aid in your use and enjoyment of your Samsung device.

Tap your devices screen to enter an application, complete an action, activating an on/off switch or entering letters using the keyboard.
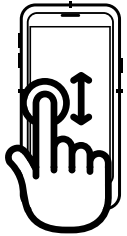
When accessing the S.O.S. app from your devices locked screen, **double tap** ⊕ to enter the application.
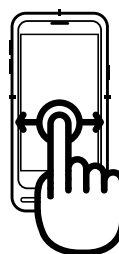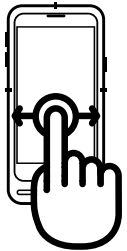
Using your index finger **swipe** to the left or right such as when using the Gallery.
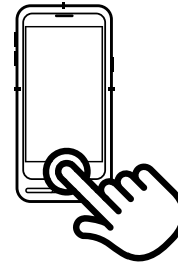
zone v

Interaction - Gestures

When in standard, light or dark mode, place one finger on the screen and move your finger up and down the screen to **scroll** through a list of information.

Press your devices home button to return to the home screen from any application.

Using your index finger **tap and drag** the icon in the direction of the arrows such as when answering or rejecting a call.

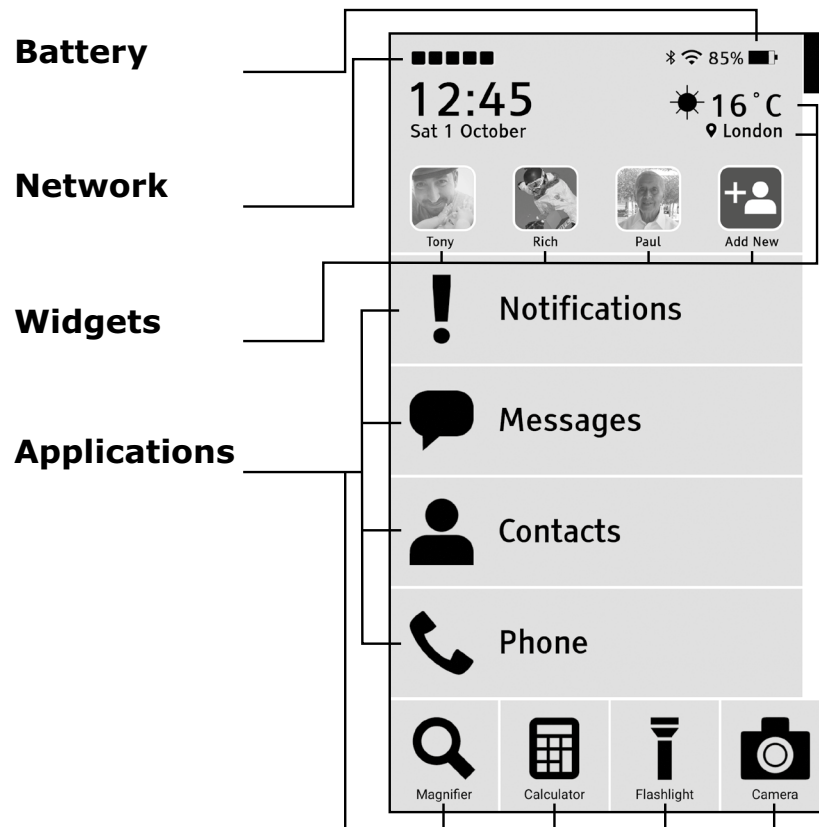The **home screen** of the Zone V software is colour coded and split into zones throughout the user interface.

Interaction - Gestures

Battery

Network

Widgets

Applications

Battery

Indicates the remaining charge on your Samsung devices battery.

Network

Indicates the strength of your service providers signal.

Widgets

Are information items that are found on the home screen and can turned on or off. Examples: clock, date, weather, location and quick contacts.

Applications

Items listed on the home screen which when tapped take you to a specific function.
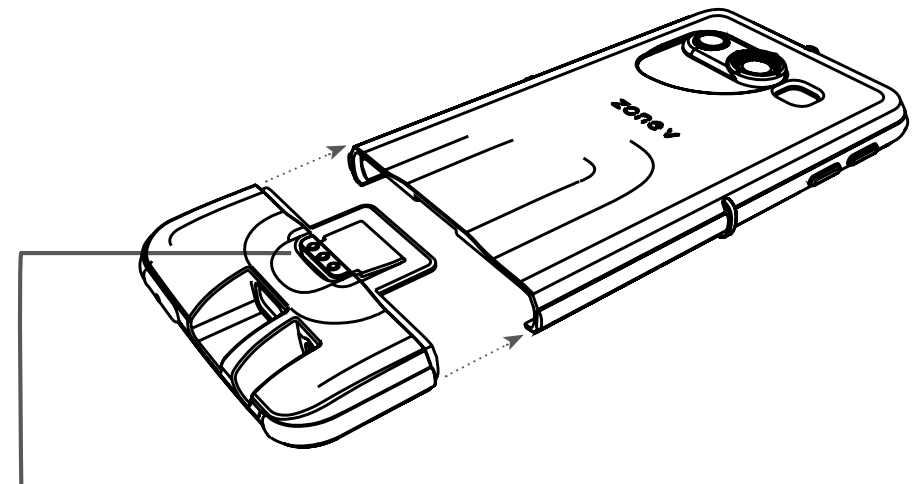
Getting started

Installing the SIM

Please refer to your Samsung Quick Start Guide and User Manual for detailed information on installing your SIM card into your Samsung device.

Inserting your device into the Zone V case

The case comes with a square grip or loop grip which are interchangeable.

To detach the grip from the main body of the case, depress the release button on the back and pull the detachable grip towards you.

You are now ready to slide your Samsung device into the case. To attach the grip, align with the bottom of your device and gently slide it into the main case and push together until you hear an audible click.

Release button

Getting started
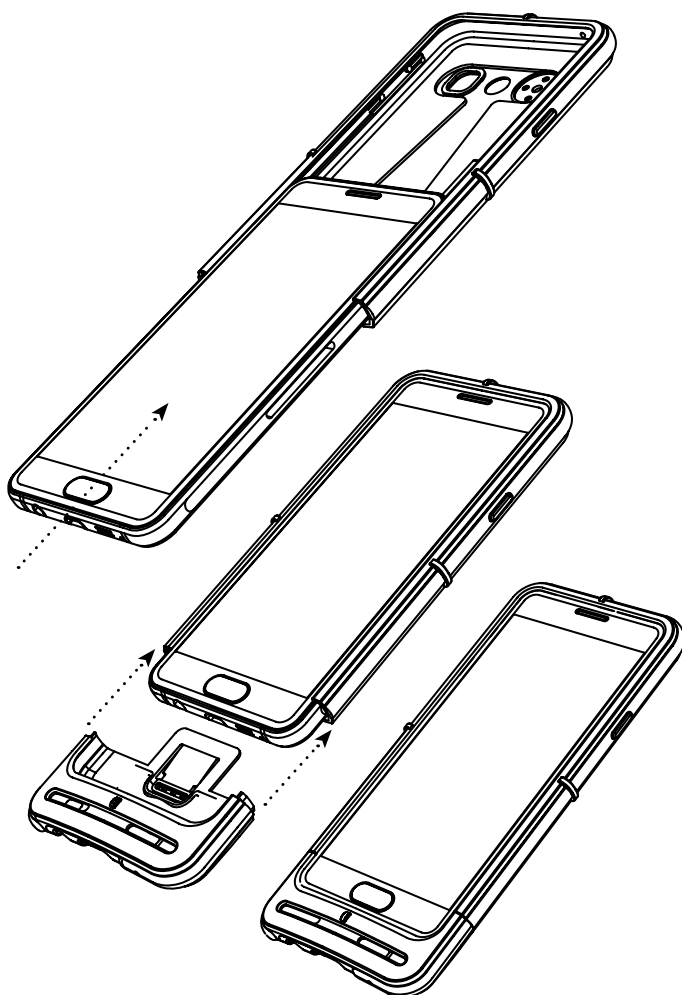
Zone V easy charging USB cable

The Zone V POLAR:MAG® USB cable has a small magnet incorporated into the design to enable easy connection to the USB jack on your Samsung device. The magnet prevents the cable being plugged in upside down.

Insert the large end of the cable into your Samsung USB power adapter and the smaller end of the cable with the Zone V logo into the USB jack on your Samsung device.

Place the Samsung USB power adapter ensuring the appropriate adapter for your country has been selected into your power source. Your phone is now ready to be charged.

Please refer to your Samsung Quick Start Guide and User Manual for detailed information on charging the battery on your Samsung device.

Getting started

Zone V headset jack adapter

Insert the Samsung headset into the adapter and then into your devices headset jack.
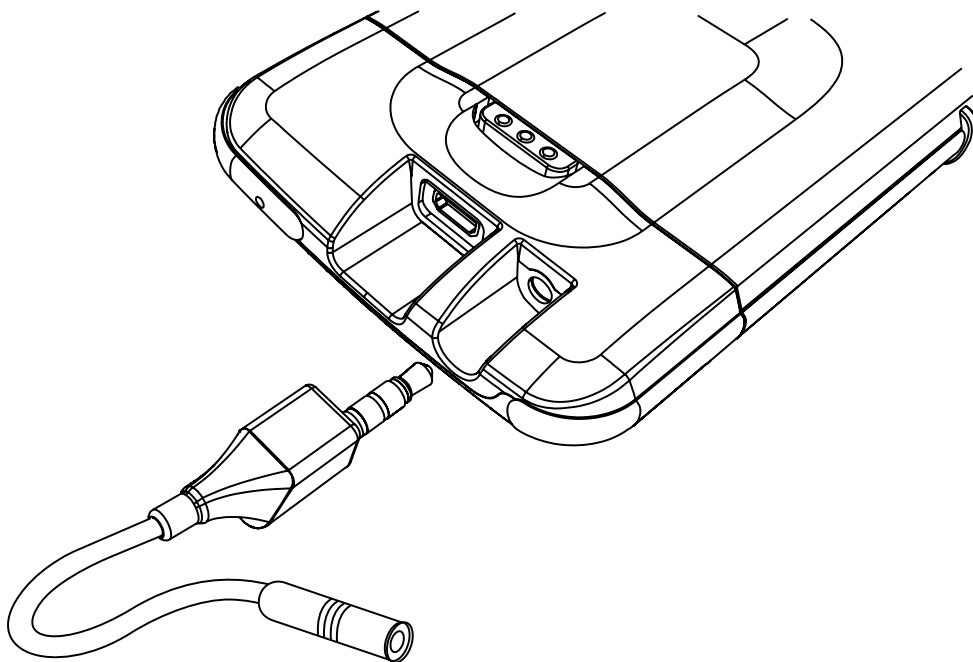
Transferring data from your previous device

Please refer to your Samsung Quick Start Guide and User Manual for detailed information on how to transfer data from your previous device to your Samsung device.

Setting up and connecting to a Wi-Fi network to access the internet

From the home screen:

1. Scroll down to Settings
2. Tap Settings
3. Under Connections, tap the Wi-Fi on/off switch to the on position to activate
4. Tap Wi-Fi to access the Wi-Fi network list
5. Tap your selected network
6. Enter the password if applicable
7. Tap Done on the keyboard
8. Tap Connect

Please note you may incur additional charges for accessing the internet from your Samsung device.

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Getting started

Setting up and connecting to a Wi-Fi network to access the internet

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6. Enter the password if applicable
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8. Tap Connect

Please note you may incur additional charges for accessing the internet from your Samsung device.

Downloading and installing the Zone V software

Download & Install

1. Go to Apps and choose Internet. Type *http://app.zonev.com* as the URL.

2. Agree to the Zone V Terms and Conditions of use & press 'Download'.

3. On your Samsung device, from the home screen select Apps, select the Tools folder and then select 'My Files'. Select Device storage, then select the Download folder.

4. Select the Zone V software 'zonevapp.apk'. Selection will start the installation process.

5. A popup will now be displayed on your screen with the following: 'Install blocked'. Select 'SETTINGS' at the bottom of the popup.

6. The Lock screen and security settings page is now displayed. Scroll down to 'Unknown sources'. Tap to activate the switch to on. An 'Unknown sources' popup will now be displayed. As an approved Samsung KNOX application, select 'OK' to continue.

7. To use the Zone V Software, tap "ACTIVATE" to continue.

8. The next prompt displays the device access requirements. Select 'NEXT' until all of the access details are displayed and the button changes to 'INSTALL'. Select 'INSTALL'.

9. Once the app installation is completed, select 'OPEN'.

10. The next prompt lists the KNOX Device administrator details. Select "ACTIVATE".

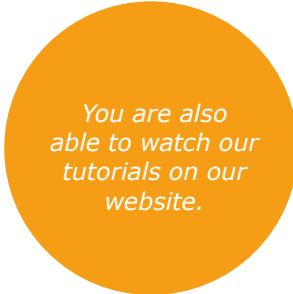zone v

Zone V registration

Zone V registration

1. Read and accept the Zone V terms and conditions by selecting the tick box and selecting 'OK'.

2. Follow the on screen prompts – enter name, email and enter the software voucher code. Select 'OK'.

3. Agree to the Samsung Knox License Management System (KLMS) Agent privacy policy by selecting the tick box and then select 'CONFIRM'.

4. When a valid software code is entered, a message will display advising you have successfully validated your software.

Zone V software setup

Zone V software setup

1. Select your desired visual profile from the 3 options, select forward.
   For a description of each profile, please refer to page 36.

2. Select 'Go To Settings', tap to activate the switch to 'ON' for Zone V. An 'Enable Zone V' popup will now be displayed, select 'OK' to continue.

3. Select the arrow at the top left of the display, select forward.

4. Select your desired font size from the 3 options, select forward.

5. Select your chosen keyboard, select forward.
   For a description of each keyboard, please refer to page 42.

6. Select vibrations, tap to activate the switch to turn 'OFF' vibration if desired, select forward.
   For a description about vibrations, please refer to page 39.

7. Tap to activate the switch to turn 'OFF' home screen widgets if desired, select forward.
   For a description about home screen widgets, please refer to page 40.

8. If you wish to watch the tutorials, select your chosen tutorial, select play. Press the home button to return to the home screen.

You are also able to watch our tutorials on our website.

Notifications

Notifications

Within Notifications incoming calls,
 missed calls, rejected calls and received messages
are displayed in a central list.

Scroll through the list and tap to select your chosen
notification. Further information will be displayed with the
option to make a call or send a message if applicable.

From the notifications list you are able to clear the
notifications and view your battery life, WiFi connection,
network signal strength and the device volume.

Messages

Messages

Within messages, you are able to write a new message and read and respond to messages you have received. ⃝ notes that the message has been read, a ⬤ notes that the message has not been read.

When you tap to select a message from the list, a further list is displayed which shows all the messages you have received and responded to for that particular contact.
You are also able to send messages from your contacts list, call log, favourites and quick contacts.

Create a new message

From the home screen:

1. Tap 💬 Messages
2. Tap ✎ New Message
3. Tap select contact
4. Scroll through to your selected contact and Tap to select
5. Tap Tap here to type…, enter your message
6. Tap Done if using the Zone V landscape keyboard, tap Close if using the Samsung keyboard
7. Tap ➡ to Send

The message sent notification will appear to confirm that your message has been sent.

Messages

To reply to a message

From the home screen:

1. Tap 💬 messages
2. Tap your chosen contact within your message list.
   All messages received and sent will be shown
3. Tap ↩ Reply
5. Tap Tap here to type…, enter your message
6. Tap Done if using the Zone V landscape keyboard, tap
   Close if using the Samsung portrait keyboard
7. Tap ➡ to Send

The message sent notification will appear to confirm that your
message has been sent.

Message templates

When writing or responding to a message you can send a
pre-written message by using 🔲 a Template. Six templates
are available:

- On my way
- Coming home
- Call me
- Be Right Back
- Hello
- Goodbye

From the Message screen:

1. Tap Reply
2. Tap Tap here to type…
3. Tap 🔲 to select your chosen template
4. Tap the text area and insert additional text to the
   pre-selected template if required
5. Tap Done if using the Zone V landscape keyboard, tap
   Close if using the Samsung keyboard
6. Tap ➡ to Send

The message sent notification will appear to confirm that your
message has been sent.

To add a new contact from the message list

Contacts

Contacts

Within contacts you will find your pre-loaded contacts if you have imported data from your previous device or if it is a new device, this is where you create and save your contacts. Quick contacts and favourites are also created within contacts.

To add a new contact

From the home screen:

1. Tap Contacts
2. Tap [+&] Add new
3. Tap Add name
4. Enter the name and tap Done
5. Tap Phone numbers
6. Tap Home to change the description if required, enter your new text

7. Tap Add phone number
8. Enter the number and tap Done
9. Tap [✔] OK
10. Tap [✉] Email if you wish to add an email. Change the description if required, and enter your new text and tap Next
11. Enter the email address and tap Done
12. Tap [✔] OK
13. Tap Notes [📋] if you wish to add a note, tap [✎] Edit
14. Enter Note, tap Done
15. Tap Done
16. Tap [✔] OK
17. Tap [✔] OK

The new contact added notification will appear on the screen to confirm your new contact has been successfully added.

To add a new contact from the message list

You may receive a message from someone who is not in your contact list. To add their contact details to your contact list:

Contacts

From the message list:

1. Tap the message
2. Tap [icon] Add new
3. Tap Add name
4. Enter the name and tap Done
5. Tap Email if you wish to add an email. Change the description if required enter your new text and tap Next
6. Enter the email address and tap Done
7. Tap [icon] OK
8. Tap Notes [icon] if you wish to add a note, tap [icon] Edit
9. Enter Note, tap Done
10. Tap Done
11. Tap [icon] OK
12. Tap [icon] OK

The new contact added notification will appear on the screen to confirm your new contact has been successfully added.

Search Contacts

To search for a name in your contact list:

From the home screen:

1. Tap Contacts
2. Tap [icon] Search
3. Enter name and tap Done
4. Tap your chosen name

Your contact will be displayed on the screen with the option to make a call, send a message, email or view the notes.

Quick Contacts

Quick contacts are contacts that you have chosen from your contacts list and are accessed from your home screen without the need to search for them. You are able to have four quick contacts on your home screen.

Contacts

To create a quick contact

From the home screen:

1. Tap [+] Add new icon on your home screen above Notifications
2. Scroll down to locate your contact or Tap [search] to search contacts
3. Tap the selected name
4. Tap [✔] OK

The quick contact added notification will appear on the screen to confirm your quick contact has been successfully added. If you have a picture assigned to your contact this will be displayed on your home screen along with their name. A default image [person] will be shown if you do not have a picture assigned.

Favourites

Favourites are contacts chosen by you and are accessed from the phone application without the need to search for a contact.

To create a favourite

From the home screen:

1. Tap Contacts
2. Scroll down to locate your contact or Tap [search] to search contacts
3. Tap the selected name
4. Tap [☆] Add
5. When your favourite has been selected [★] the centre of the star is filled

To remove a favourite from your favourites list, simply tap [★] Remove and the centre of the star will become black.

Contacts

Deleting contacts and messages

To delete a contact:

From the contacts screen:

1. Tap to select your contact
2. Tap ✎ Edit
3. Tap Delete 🗑
4. Tap Yes

To delete a message:

From the message screen:

1. Tap to select your message
2. Tap Delete 🗑
3. Tap ◯ to select the message(s) to delete
4. Tap OK
5. Tap Yes
6. Tap back to return to the message list

Phone

Phone

To make a voice call

From the home screen:

1. Tap Phone
2. Tap in your chosen number
3. Tap 📞 to connect your call
4. Tap 🔴 to end your call

To make a call from Favourites

You are able to make a call without tapping in a number by selecting favourites or the call log at the base of the keypad screen.

From the home screen:

1. Tap Phone
2. Tap ⭐ favourites
3. Tap your chosen contact
4. Tap 📞
5. Tap the chosen number displayed on your device screen to make the call. More than one number will be displayed if you have additional numbers saved for your contact.
6. Tap 🔴 to end your call

To make a call from the call log

You are able to make a call from your call log without tapping in a number by selecting call log at the base of the keypad screen.

From the home screen:

1. Tap Phone
2. Tap 📲 Call log

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Phone

3. Tap your chosen contact or number
4. Tap 📞 to connect your call
5. Tap 🔴 to end your call

To answer a voice call

From the call screen:

1. Tap answer from the pop up menu which appears at the top of your device screen when you have an incoming call

If your device's screen is locked:

1. Drag the 🟢 green icon to the right to accept the call.

To reject a voice call

From the call screen:

1. Tap reject, from the pop up menu which appears at the top of your device screen when you have an incoming call.

If your devices screen is locked:

1. If your device's screen is locked, drag the red icon 🔴 to the left to reject the call.

Settings

Settings

Settings enables you to personalise your device. Within settings you are able to check for software updates, access the Android settings, access the Sense settings for accessibility and view the Zone V video tutorials. Further headings are specific to functions within the device such as: Connections, Device, Personal and System.

Settings: Check for updates

Check for updates allows you to see if a new software update is available.

From the settings screen:

1. Tap Check for updates

2. Tap Yes if an update is available and you wish to download it and follow the onscreen prompts
3. After an update has been downloaded, press the home button to return to the Zone V home screen
4. Tap No if you do not wish to download the latest software

Please note you may incur additional charges for downloading/accessing the internet from your Samsung device. Zone V recommends downloading any updates over Wi-Fi.

Settings: Android settings

Android settings gives you access to the Android system settings. The Zone V software will prompt you to access these settings if required. Please refer to your Samsung User Manual for detailed information.

Settings: Sense settings

Sense settings give you access to the Android accessibility settings. Please refer to your Samsung User Manual for detailed information.

Settings

Settings: Tutorial videos

Tutorial videos list the videos available to guide you through the set up and aid in your enjoyment of using the Zone V product. Please note you may incur additional charges for accessing the internet from your device.

Settings: Connections

Within connections you can activate flight mode, Wi-Fi, Bluetooth, a data hotspot, review your data usage and activate NFC.

Flight mode

Flight mode disables the wireless functionality on your device. To activate flight mode and use the non wireless functions on your device:

From the settings screen:

1.   Tap the Flight mode on/off switch to the On position to activate

To de-activate flight mode:

From the settings screen:

1.   Tap the Flight mode on switch to Off to de-activate

Wi-Fi

Wi-Fi enables you to connect to the internet without using your mobile phone networks data signal.

To activate Wi-Fi:

From the settings screen:

1.   Tap the Wi-Fi on/off switch to On
2.   Tap Wi-Fi to access the Wi-Fi network list
3.   Tap your selected network
4.   Enter the password if applicable
5.   Tap Done
6.   Tap Connect

Settings

A notification will appear to advise when the device is connecting and confirm that is has connected to your chosen WiFi network. Once connected, your device will always connect to your chosen network when it is in range.

Please note you may incur additional charges for accessing the internet from your Samsung device.

Bluetooth

Bluetooth enables you to connect two devices together such as to a speaker or your in-car telephone system.

To activate Bluetooth:

From the settings screen:

1. Tap the Bluetooth on/off button to On
2. Tap Bluetooth to see the available devices
3. Tap the name of the device you wish to pair with

If the device is not showing in the available device list, please refer to the other devices user manual.

The Bluetooth device will now be paired with your device. A notification will appear to advise your Bluetooth device is paired and the Bluetooth device will appear under the paired devices list. Once connected, your device will always connect to your chosen Bluetooth device when it is in range and switched on.

Data hotspot

The data hotspot turns your device into a mobile data access point. This provides data connectivity to other devices such as a laptop.

Please note when you are using your device as a data hotspot Wi-Fi will not be available and you will be using your network data allowance.

Settings

To activate Data hotspot:

From the settings screen:

1. Tap the Data hotspot on/off switch to On
2. Tap Data hotspot
3. Tap ✔ OK to activate

The item at the top of the list is the hotspot name and the item below is the password to access the hotspot.

Editing the data hotspot name and password

If you wish to edit the name or password of the hotspot:

1. Tap the area to re-name
2. Delete the existing text
3. Type the new name and or password
4. Tap Next
5. Tap Done

A notification will appear to advise your Hotspot has been updated. Once you have finished using the data connection you will need to switch the data hotspot off from the connections menu.

Data usage

We recommend that you enable access to your mobile data as this will allow you to monitor your data usage on your device. Once activated, all the applications that are using data will be listed.

To activate data usage:

From the settings screen:

1. Tap Data usage
2. Tap the Mobile data on/off switch to On

This will prompt you to enable access via the Android settings. Your network provider will also be able to set a data limit for

Settings

your account so you do not use more that your mobile data allowance. Please contact your network provider to activate the data limit.

NFC

NFC stands for Near Field Communications and is used by some applications to provide very close range transfer of information such as Android Pay and sharing contact information between android devices.

To activate NFC:

From the settings screen:

1. Tap the NFC on/off switch to On

To de-activate NFC:

From the settings screen:

1. Tap the NFC on switch to Off

Settings: Device

Within Device you can set the visual profiles and customise the sounds and display on your device to your personal preferences.

Visual profiles

The default visual profile is standard. Two additional profiles are available - light with a grey background and black text and dark with a black background and white text. The profiles have been designed to give optimal contrast and clarity.

To activate a new profile:

From the settings screen:

1. Tap Visual profiles
2. Tap the selected profile
3. Tap Back to return to the menu options

Settings

Sounds

Sounds allows you to personalise the audio sound that you hear such as when your device rings with an incoming call or when you have received a message. You can personalise the sound mode, the volume and the tone.

To personalise:

Sounds

From the settings screen:

1. Tap Sounds
2. Tap Sound mode
3. Tap sound which will allow you to always hear an audio sound or
4. Tap Vibrate for vibration only or
5. Tap Mute for sound and vibration to be disabled
6. Tap Back to return to the menu options

Volume:

Within volume you can set the volume levels for different notification types on your device such as:

- Ringtone sets your chosen sound that is played when you receive an incoming call
- Media sets the preferred volume for the playback of music
- Notifications sets the sound for all incoming alerts such as receiving a text message or email
- System sets the sound for device alerts such as low battery warning

You may wish to have all the volumes the same or some at different volume levels.

From the settings screen:

1. Tap Sounds
2. Tap Volume
3. Tap the + or – to your chosen preferences
4. Tap Back to return to the menu options

Settings

Ringtone:

A ringtone is played when you receive an incoming call.

To select your ringtone:

From the settings screen:

1. Tap Sounds
2. Tap Ringtone
3. Tap Ringtone
4. Tap your chosen ringtone
5. Tap ✔ OK
6. Tap Back to return to the menu options

When selecting your chosen ringtone, the ringtone will be played. If it is not to your preference, select another ringtone to your liking.

Notifications:

A notification sound is played when you receive a notification.

To select your sound:

From the settings screen:

1. Tap Sounds
2. Tap Ringtone
3. Tap Notifications
4. Tap your selected tone
5. Tap ✔ OK
6. Tap Back to return to the menu options

When selecting your chosen sound, the sound will be played. If it is not to your preference, select another sound to your liking.

zone v

Settings

Vibrations

Vibration is activated as the default. You will feel a gentle vibration confirming your actions whilst using your device.

To de-activate vibration:

From the settings screen:

1. Tap Sounds
2. Tap Vibrations
3. Tap the Navigation on/off switch to Off
4. Tap Back to return to the menu options
5. Tap Back to return to the settings menu

Display

Display allows you to personalise the font size, the colour of the font on your home screen, the widgets on your home screen such as the Clock and Quick contacts and the text displayed below the Magnifier, Calculator, Torch and Camera icons.

Font size

Three font sizes are available, Small, Medium and Large. The default font size is Medium.

To set the font size:

From the settings screen:

1. Tap Display
2. Tap Font size
3. Tap your selected font
4. Tap ✔ OK

Home font colour

Two home font colours are available, Black and White. White is the default.

Settings

To set the home font colour:

From the settings screen:

1. Tap Display
2. Tap Home font colour
3. Tap your selected colour
4. Tap ✔ OK

Home widgets

Home widgets refer to the clock and quick contacts that you can display on your home screen. The widgets are displayed as default.

To de-activate the home widgets:

From the settings screen:

1. Tap Display
2. Tap Home widgets

3. Tap the Clock on/off switch to Off
4. Tap the Quick contacts on/off switch to Off
5. Tap Back to return to the menu options

Icon text

Icon is displayed under the Magnifier, Calculator, Torch and Camera icons at the base of the home screen.

To remove the icon text:

From the settings screen:

1. Tap Icon text on/off switch to Off
2. Tap Back to return to the settings menu

Personal

Within personal you can set the screen lock and your wallpaper.

Settings

The lock screen offers the option to add a password for added security. When you are not using your device it will enter sleep mode to save the battery. When you unlock the screen, you will be prompted to enter your password each time.

To activate the lock screen:

From the settings screen:

1. Tap Lock screen, you are now being taken to the Android settings menu
2. Tap Lock screen and security
3. Tap Screen lock type
4. Tap PIN
5. Tap in chosen PIN number
6. Tap Continue
7. Re-enter PIN number to confirm
8. Tap OK
9. Press the Home button to return to the menu options

Refer to your Samsung User Manual for detailed information regarding the devices lock screen and security.

Wallpaper

A wallpaper is the background on your home screen which you can personalise by using one of your own pictures. Wallpapers are unable to be used on the light and dark profiles however you can personalise the lock screen.

To set a wallpaper:

From the settings screen:

1. Tap Wallpaper
2. Tap to select the storage location of your image
3. Tap to select the image
4. Tap ✔ OK

A notification will appear to confirm the wall paper has been set.

Settings

System

System settings are specific to your device and allow you to customise a system setting or provide useful information such as:

- The keyboard style you would like to set as the default when you are entering text
- Where you would like your device data stored
- Setting the date and time
- The clock format
- About details your phone model and software versions
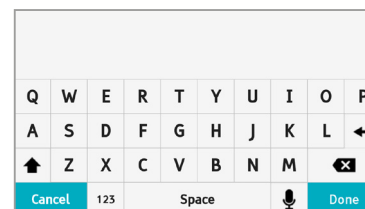- Set up Zone V for preview modes for settings and tutorial videos

Language

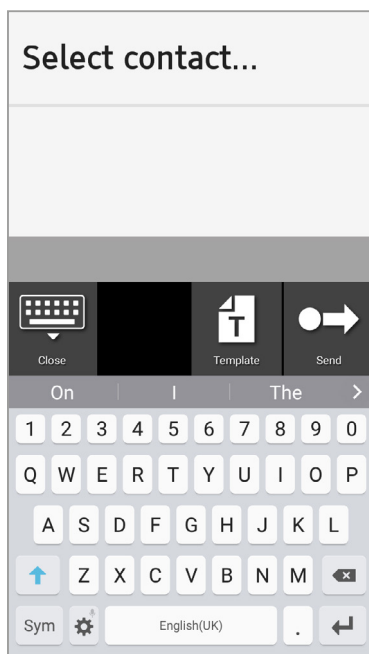The default language is English.

Keyboard

Two choices of keyboard are available:

Zone V landscape keyboard

Settings

Samsung keyboard

The Zone V landscape keyboard has been designed for optimal contrast and clarity. The Samsung keyboard is smaller and offers predictive text functionality. The Samsung keyboard automatically changes to the Zone V landscape keyboard when the phone is moved from a vertical to landscape position.

If you have downloaded a 3rd party keyboard application this will also be shown on the list of options to select.

To set your keyboard:

From the settings screen:

1. Tap Keyboard
2. Tap to select your chosen keyboard
3. Tap Back

The Samsung keyboard offers predictive text. Predictive text provides suggested words based on the letters you have entered. The options are displayed above the keyboard and you then tap your chosen word.

Settings

To de-activate predictive text on the Samsung keyboard:

From the home screen:

1. Tap Settings
2. Tap Android settings
3. Tap Language and input
4. Tap Samsung keyboard under keyboard and input preference heading
5. Tap Predictive text to de-activate
6. Press the Home button to return to the Zone V home screen

Storage

Storage shows the amount of free internal and external memory you have available on your device. External memory will display Insert SD card if you do not have an SD card inserted into the device.

Date & Time

Date and Time gives you the option to turn the automatic date and time function off. The default setting is on and your device will automatically update when there is a change in time zone when travelling or when you are at home such as when the clocks change.

To turn off automatic date & time:

From the settings screen:

1. Tap Date & time
2. Tap the Automatic date & time on/off switch to Off

Set date, Set time, Set timezone

If the automatic date and time function is turned off, then you can set the date, time and your time zone manually.

Settings

To set the date:

From the settings screen:

1. Tap Date & time
2. Tap Set date
3. Tap < or > to select your chosen month/year
4. Tap the day

To set the time:

From the settings screen:

1. Tap Date & time
2. Tap Set time
3. Tap to enter the time. Insert a zero before single digit numbers
4. Tap AM or PM *(not applicable for 24h format)*
5. Tap ✔ OK

To set the timezone:

From the settings screen:

1. Tap Date & time
2. Tap Select timezone
3. Tap to select the region
4. Tap Back to return to the settings menu

24 hour format

The default setting is on. The option is available to turn off the 24-hour format.

To turn off the 24h format:

From the settings screen:

1. Tap Date & time
2. Tap 24 hour format
3. Tap the 24 hour format on/off switch to Off
4. Tap Back to return to the settings menu

Settings

About

About contains details about your device, the device name, model number, Android version, Knox version, Zone V version and the weather widget.

Set Up Zone V

Set up Zone V is a step by step guide to enable you to set up the main software features in the Zone V software.

Calendar

Calendar

The calendar allows you to add events and ⊞ display events in a list to easily view in one location. To add an event to your calendar:

From the home screen:
1. Tap Calendar
2. Tap ＋ Add new
3. Tap Title, enter event name
4. Tap Location, enter location
5. Tap Select date
7. Tap the All Day on/off switch to On for an all day event, Tap Back or Tap Start time/end time
9. Tap to enter time. Insert a zero before single digit numbers.
10. Tap AM or PM
11. Tap ✔ OK

12. Tap Back
13. Tap to enter End time. Insert a zero before single digit numbers
14. Tap AM or PM
15. Tap ✔ OK
16. Tap Back
17. Tap Repeat
18. Tap the event frequency
19. Tap Back
20. Tap Show Me As
21. Tap Busy or Free
22.Tap Back
23. Tap ✔ OK

An event added notification will appear to confirm your event has been successfully added.

To view your calendar list, Tap ☰ and scroll through the list if applicable.

Clock/Alarm

Clock

Within clock you are able to view the time and date and set an alarm. To set an alarm:

From the home screen:

1. Tap Clock
2. Tap ⏰ Alarm
3. Tap ➕ Add new
4. Tap Title, enter alarm name
5. Tap Done
6. Tap Time
7. Tap to enter time. Insert a zero before single digit numbers.
8. Tap AM or PM, not applicable for 24 hour format
9. Tap ✔ OK
10. Tap Repeat

11. Tap to select frequency or to Tap to activate the days of the week on/off switches to On
12. Tap Alarm sound
13. Tap to select alarm sound
14. Tap ✔ OK
15. Tap Snooze
16. Tap to enter the number of minutes you would like the snooze the alarm before it is re-activated
17. Tap ✔ OK
18. Tap Volume Level
19. Tap + or – to set your volume level
20. Tap ✔ OK
21. Tap ✔ OK

An alarm added notification will appear to confirm your alarm has been successfully added.

Clock/Alarm

To view your Alarm list:

From the home screen:

1. Tap 🕐 clock
2. Tap Alarm ⏰ and scroll through the list if applicable
3. Tap the on/off switch of the individual alarm to Off to turn off any pre-saved alarms

Applications

Applications

Applications also known as Apps can be downloaded from the Google Play Store for free or an additional cost. Applications are developed by 3rd parties and usually provide you with easy access or further information to items such as a news application. Once downloaded onto your device, applications remain stored for you to access and use as the need arises.

To download an application:

From the home screen:

1. Tap Applications
2. Scroll down to the Google Play Store, Tap to select
3. Tap the Google Play search bar at the top of the screen and enter the name of your chosen app
4. Tap on your chosen selection
5. Tap Install
   You may have further prompts displayed on the screen if it's your first download from the Google play store. Please follow the on screen instructions
6. Press the Home Button to return to the Zone V home screen when the installation is complete
7. Tap applications and scroll through your applications list to locate your new application. All applications are listed by name in alphabetical order

Arrange Apps

Arrange Apps

You are able to organise your applications and the order of they are displayed on your home screen.

To arrange your apps:

From the home screen:

1. Scroll down to Arrange Apps
2. Tap to select
3. Tap select app to move
4. Tap the selected application to move
5. Tap Next
6. Select app to replace will be displayed on your screen
7. Tap Next
8. Tap app to replace
9. Tap ✔ OK

Adding new app to home screen:

From the home screen:

1. Scroll down to Arrange Apps
2. Tap to select
3. Tap Add new app to home screen
4. Tap selected app
5. Tap ✔ OK

A notification will appear to confirm that the app has been added.

zone v

Arrange Apps

To delete an app from the home screen:

From the home screen:

1. Scroll down to Arrange Apps
2. Tap to select
3. Tap Delete app from home screen
4. Tap selected app
5. Tap Delete

A notification will appear to confirm that the app has
been removed.

Emergency Info

Emergency Info

Emergency info can be accessed from the devices home screen or locked screen. The Emergency info application provides information about the owner of the device which needs to be entered manually. The following types of information can be entered:

- Personal details
- Name
- DOB
- Age
- Weight
- Allergies
- Conditions
- Insurance
- Medication
- Doctor

Default messages are displayed if no information is entered.

To enter your Personal details:

From the home screen:

1. Tap Emergency Info
2. Tap Personal details
3. Tap Edit
4. Tap No name given
5. Tap to enter text
6. Tap Next
7. Tap D.O.B.
8. Tap Month, Tap to select
9. Tap Year, Tap to select
10. Tap Date
11. Tap Age, Tap to select numbers
12. Tap Next
13. Weight, Tap to select numbers
14. Tap Done

Emergency Info

15. Tap Allergies, Tap to enter text
16. Tap Done
17. Tap ✔ OK
18. Tap Conditions, Tap to enter text
19. Tap Done
20. Tap ✔ OK
21. Tap Insurance, Tap to enter text
22. Tap Done
23. Tap ✔ OK
24. Tap Medication, Tap to enter text
25. Tap Done
26. Tap ✔ OK
27. Tap Doctor, Tap to enter text
28. Tap Done
29. Tap ✔ OK
30. Tap ✔ OK to return to the menu options

Emergency contacts

Within the application you can populate up to 5 names and numbers which become your emergency contacts for your SEND S.O.S message.

To set up your emergency contacts:

From the home screen:

1. Tap Emergency info
2. Tap Emergency contacts
3. Tap ✎ Edit
4. Tap Enter name
5. Tap to enter text
6. Tap Next, repeat until all contacts are entered
7. Tap ✔ OK

Special instructions

Special instructions allow you to enter free text specific to the device owner.

To enter Special instructions:

From the home screen:

Emergency Info

1. Tap Emergency info
2. Tap Special instructions
3. Tap ✎ Edit
4. Tap to enter text
5. Tap Done
6. Tap ✔ OK

Setup S.O.S.

Within Setup S.O.S you find confirmation of the pre-selected emergency numbers and the option to edit and confirm the text for the SMS message that will be sent to your pre-selected numbers. Setup S.O.S must be completed before the application will work. To complete setup:

From the home screen:

1. Tap Emergency info
2. Tap Setup S.O.S.
3. Scroll down if applicable to view all 5 contacts
4. Tap Next
5. Tap to enter your S.O.S. SMS message

6. Tap Next
7. Tap ✔ OK

You are able to edit your contacts and message by tapping the name/number or text message area during the set up process.

To send the S.O.S:

The function can be activated when the your devices screen is locked or from the home screen.

From the lock screen, instructions tell you to double tap the ✚ Emergency information icon and you are automatically taken to the app where the following headings are displayed:

• Personal details
• Emergency contacts
• Special instructions
• SEND S.O.S.

Emergency Info

When accessed from the locked screen, the user is unable to access any other phone information.

Tap to select the appropriate information.

Magnifier, Calculator, Torch and Camera

At the base of the home screen you have four quick access buttons that when tapped take you to the Magnifier, Calculator, Torch and Camera.

Magnifier

Magnifier

The magnifier uses optical and digital zoom.

To activate and use the magnifier:

When using the magnifier application, it is recommended you hold the device approx. 3 cm away from the item you are viewing to gain the best magnification results.

From the back of the case:

1. Rotate the magnification lens on the back of the case to cover the camera lens

From the home screen:

1. Tap the magnifier icon 🔍 on the bottom left of the home screen
2. Hold the device 3cm above the item you are viewing

> Note: allow time for the autofocus function to maximise the image quality

3. Tap ✚ to increase the magnification
4. Tap ➖ to decrease the magnification
5. Tap ⬆ invert to invert the colour of the image
6. Tap ▮ to activate the torch in low lighting conditions

zone v

Calculator/Torch

Calculator

From the home screen:

1. Tap Calculator
2. Press the home button to return to the home screen.

Torch

The torch is handy feature when trying to locate a lock in the dark or something in a bag. The torch can assist you reading text when using the magnifier.

To activate the Torch:

From the home screen:

1. Tap Torch to activate
2. Tap Torch to turn it off

To use the Torch with the magnifier, tap on the magnification screen to activate the torch light.

Camera/Exit

Camera

To activate the Camera:

From the home screen:
1. Tap Camera to activate
2. To take a photo tap

Your photo is automatically saved to your Gallery which can be access by tapping the Gallery icon on the bottom right of the screen.

Swipe the images to the left to or right to view your images. Tap the arrow on the top left of the screen to return to the Camera or press the home button to return to the home screen.

For detailed information on the camera features, please refer to your Samsung User Manual.

Exit Zone V

Tap Exit Zone V to return to the Samsung Android menu structure.

Additional Information

RoHS & WEEE

The Zone V product complies to RoHS 2011/65/EU and WEEE 2012/19/EU directives.

CE Declaration of Conformity

The Zone V POLAR:MAG® USB cable and headset jack adapter complies to the Electromagnetic Compatibility 2014/30/EU directive. To view the conformance certificates, please visit zonev.com/conformance

Recycling

Disposal of product

Electronic accessories such as the POLAR:MAG® USB cable and the headset jack adapter should not be disposed of with household waste. Please refer to your local re-cycling centre for collection facilities.

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